



# *telenav. gps navigator*™ V5.0 LITE

---

GPS Navigation Suite for Sprint Nextel®:

Motorola i9

## User's Guide



# Copyrights

© 2003-2009 TeleNav, Inc. All rights reserved. TeleNav and TeleNav GPS Navigator are trademarks of TeleNav, Inc. All other trademarks or registered trademarks are acknowledged as the exclusive property of their respective owners. No part of this manual may be reproduced, transmitted, copied, or stored in any storage medium, for any purpose, without prior written consent from TeleNav, Inc. TeleNav, Inc. hereby grants the right to download one copy of this manual onto a hard drive for personal use. This manual is copyrighted and contains proprietary information that is subject to change without notice. For more information, visit [www.telenav.com](http://www.telenav.com).

© 2003-2009 Sprint Nextel. All rights reserved. Sprint PCS and its families of related marks, images, and symbols are the exclusive properties and trademarks or registered trademarks of Sprint Nextel. All other trademarks, registered trademarks, and servicemarks are acknowledged as the exclusive property of their respective owners.

© 2008-2009 Tele Atlas. All rights reserved. This material is proprietary and the subject of copyright protection and other intellectual property rights owned by or licensed to Tele Atlas North America, Inc. The use of this material is subject to the terms of a license agreement. You will be held liable for any unauthorized copying or disclosure of this material.

© 2008-2009 NAVTEQ map data for North America. All Rights Reserved.

# Table of Contents

<b>1. Welcome</b>	<b>5</b>
<b>2. Safety and Legal Notices</b>	<b>5</b>
<b>3. Data Service Options</b>	<b>6</b>
<b>4. The Phone Controls</b>	<b>7</b>
<b>5. Launching the TeleNav GPS Navigator Application</b>	<b>9</b>
<b>6. Using the TeleNav GPS Navigator Application</b>	<b>10</b>
Quick Start	11
<b>7. TeleNav GPS Navigator Menu Overview</b>	<b>12</b>
Drive To Menu	12
Directory Menu	13
Tools/Extras Menu	14
<b>8. Get Driving Directions (Drive To Menu)</b>	<b>14</b>
My Favorites	16
Save a Location to My Favorites	16
Delete a Location from My Favorites	17
Recent Places	18
Select a Recent Place	18
Save or Delete Recent Places	19
Address – Type It	19
Address – Speak It	20
City	21
Businesses	21
Airports	22
Initial Driving Directions	23
GPS Origin Refinement	24
Audible Guidance Tones	24
Miss a Turn?	25
Navigation Views	25
3D Map	26
Route Summary	26
<b>9. Directory Menu</b>	<b>27</b>
<b>10. Tools/Extras Menu</b>	<b>29</b>
Preferences	29

Contact.....	30
About .....	30
<b>11. Make a Phone Call from TeleNav GPS Navigator .....</b>	<b>30</b>
Taking an Incoming Call.....	31
<b>12. Change your PIN number .....</b>	<b>31</b>
<b>13. Interruption of Other Services .....</b>	<b>32</b>
<b>14. Exit the TeleNav GPS Navigator Application.....</b>	<b>32</b>
<b>15. The TeleNav Website .....</b>	<b>32</b>
Available Without Logging In .....	32
Available With Logging In.....	33
<b>16. Error Conditions .....</b>	<b>33</b>
<b>17. FAQ.....</b>	<b>34</b>
<b>18. Customer Support.....</b>	<b>35</b>
Carrier Customer Support.....	35
TeleNav Customer Support .....	35
<b>19. TeleNav Services Warranty.....</b>	<b>36</b>

## 1. Welcome

The TeleNav GPS Navigator™ application on your phone uses GPS position determination technology and access to your carrier's data network to provide you with driving directions and a host of other services including:

- GPS navigation that gives you turn-by-turn directions to any destination address in the continental United States. If you miss a turn or get off-track, TeleNav GPS Navigator will calculate a new route for you. You can enter a destination address by using TeleNav GPS Navigator's automatic voice recognition system or by typing on the phone's keypad.
- A Directory feature that allows you to find businesses or points of interest near your current location, near an airport, near a waypoint, or near any other entered address. You can easily call the business that you've found to check on the availability of an item or to make a reservation. You can navigate to the business location now or save the address for later use.
- The ability to personalize your application preferences by selecting US customary or metric distance units, the language for audible guidance, and so on.

You can also use many of TeleNav GPS Navigator's features on the TeleNav website, such as getting driving directions (Route Planning) and using the Search function to find businesses. You can also use the website to add an address to your My Favorites list and to manage your My Favorites and Recent Places lists. To access the TeleNav website, go to [www.telenav.com](http://www.telenav.com).

## 2. Safety and Legal Notices

### **Please read this section carefully before using TeleNav GPS Navigator**

Sprint Nextel and TeleNav, Inc. will not accept any responsibility whatsoever for accidents resulting from failure to observe common sense precautions. Your personal judgment, traffic regulations, and common sense must always take precedence over any driving direction produced by TeleNav GPS Navigator.

#### **WARNING: Keep your eyes on the road.**

It is your responsibility as the vehicle operator to keep your eyes on the road and be an alert driver at all times, ESPECIALLY when the vehicle is moving. The vehicle operator should not be distracted by the application displays, by audible cues, or by manually interacting with the controls. When you need to enter data on your phone using the keypad or study the display, only do so while the vehicle is parked, not while the vehicle is in motion. Turn off your phone if your ability to drive responsibly is decreased by using the TeleNav GPS Navigator application.

#### **WARNING: Install the equipment safely.**

If you are using a phone mounting kit, make sure that it does not obstruct your vision. You may wish to charge the phone while using TeleNav GPS Navigator. If so, make sure that the charging cable does not interfere with any of the vehicle's controls.

#### **WARNING: Drive safely and use common sense.**

The vehicle operator's personal judgment, traffic regulations, and common sense must always take precedence over the instructions provided by TeleNav GPS Navigator.

It is your responsibility as the vehicle operator to drive safely, observe all traffic rules, and use your own personal judgment while driving. If you feel that a route suggested by the navigation software instructs you to perform an unsafe or illegal maneuver, places you in an unsafe situation, or routes you into an area that you consider to be unsafe, do not follow the navigation instructions.

### 3. Data Service Options

The TeleNav GPS Navigator application that you install on your phone requires a means of accessing the public Internet, which is typically provided by your carrier's data network.

The TeleNav GPS Navigator application on your phone communicates with the TeleNav GPS Navigator servers to get routing and points of interest via your carrier's data network. You do not need to purchase additional data services if you already have a data or email services plan for your phone. However, if you do not already have a data or email services plan, you must order one from your carrier so you can use the TeleNav GPS Navigator application. For contact information, please see the "Customer Support" section on Page [35](#).

## 4. The Phone Controls

The following keys on your Motorola i9 phone are referenced in this manual as follows.



**Left softkey** The key in the upper left corner of the keypad.

The left softkey performs the function directly above it on the menu bar. The left softkey is typically used as **YES** or **GO** (usually the same as pressing the **OK** button), although sometimes it opens a special menu or puts the keypad in a different mode. For example, the left softkey switches you between alpha and numeric modes when you type information in a text field. In the graphic below, the left softkey executes the **GO** command and takes you to the My Favorites screen.



**Right softkey** The key in the upper right corner of the keypad. The right softkey is typically used to go **BACK** one screen, **CLOSE** a screen, or **EXIT** the application. In the graphic above, the right softkey takes you back to the previous screen (the TeleNav GPS Navigator Main Menu).

**Back button** The **Back** button is located below the right softkey. For consistency throughout the TeleNav GPS Navigator application, consider using the left softkey instead of the **Back** button to go back to the previous screen. The **Back** button is normally only used to delete entries in a text field.

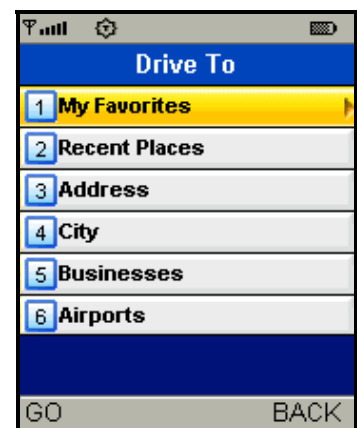
**OK button** The **Menu/OK** button in the center of the circular navigation key.

**Navigation keys** The circular navigation key that surrounds the **OK** button. The navigation key has four possible choices—left, right, up, and down. These are referred to as the **Left** navigation key, the **Right** navigation key, the **Up** navigation key, and the **Down** navigation key.

**END key** The **END** key returns you to the Sprint Nextel Main Menu. Pressing and holding the **END** key turns off the phone.

If you are viewing a menu with a numerical listing, you can quickly shortcut to the item by pressing the number corresponding to the row you want. For example, if you want to select “City” in the menu shown to the right, simply key in “4.” You will be taken directly to the City menu without having to scroll down to “City” in the Drive To Menu list.

If you see a right arrow next to a highlighted item (such as in the “My Favorites” line in the example to the right), you can select the right navigation key to select it. This functions the same as pressing the **OK** key.



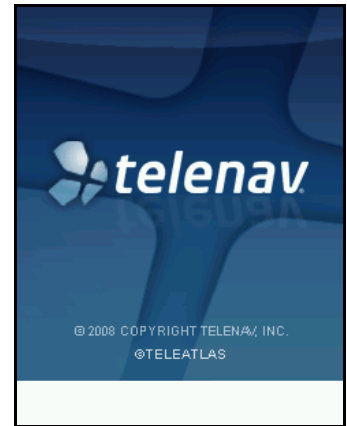
## 5. Launching the TeleNav GPS Navigator Application

To launch the TeleNav GPS Navigator application on your phone, do the following steps:

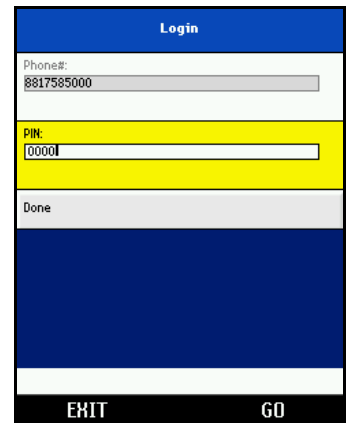
1. On the Sprint Nextel Main Menu, press the **Menu** key.
2. Highlight Java Apps and press **OK**.
3. Select the TeleNav GPS Navigator application.

**NOTE:** If you are doing another function on your phone and want to go to the Main Menu so you can launch the TeleNav GPS Navigator application, press the **END** key once. As mentioned earlier, if you hold the **END** key down too long, it may shut off the phone.

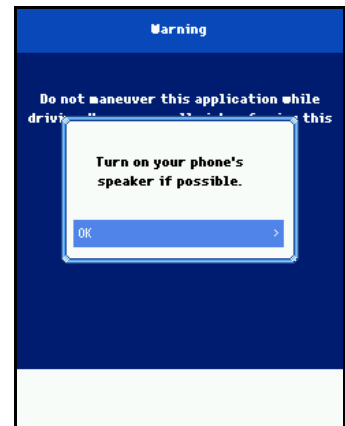
4. The TeleNav GPS Navigator splash screen appears.



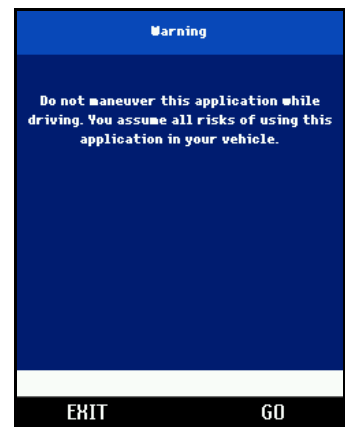
5. On the Login screen, type in your 10-digit Phone Number your 4-digit PIN. Then scroll down and choose "Done."

The image shows the TeleNav login screen. It has a blue header with the word "Login" in white. Below the header, there are two input fields. The first is labeled "Phone:" and contains the number "8817585000". The second is labeled "PIN:" and contains "0000". Below these fields is a "Done" button. At the bottom of the screen, there are two buttons: "EXIT" and "GO".

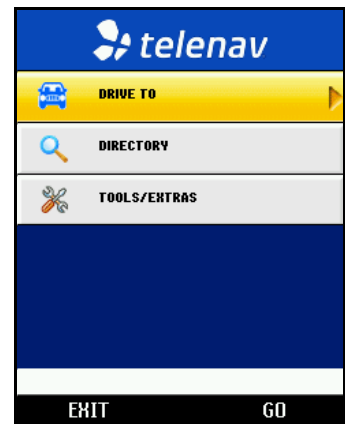
6. The following message appears: "Turn on your phone's speaker if possible." Turn on the speaker if it is not already on. Then select the **OK** button.



7. A warning message appears. Press the **EXIT** softkey to reject this warning and exit application startup, or press the **GO** softkey to accept this warning and start TeleNav GPS Navigator.



8. The TeleNav GPS Navigator Main Menu appears.



## 6. Using the TeleNav GPS Navigator Application

You can use the TeleNav GPS Navigator for many business and personal functions including:

- Finding businesses, such as restaurants, hotels, and stores.
- Getting audible and visual driving directions to virtually anywhere in the United States within the Sprint Nextel coverage area.
- Making reservations at restaurants, motels and hotels.

- As a replacement for paper maps.
- As a personal information manager to keep a My Favorites list of places that you've visited or called.

For example, you can use the TeleNav GPS Navigator to find a motel, save the motel's location to your My Favorites list so you can easily find it again later, call it and make reservations, and then get audible turn-by-turn and visual directions to the motel.

You can also search for a particular type of business closest to your current location or closest to another location. For example, you could search for a Mexican restaurant closest to your current location or closest to the motel at which you just made reservations.

For an overview of the menu options, see the TeleNav GPS Navigator Menus section on page [12](#).

## Quick Start

The tutorials in this section get you up and running quickly so you can:

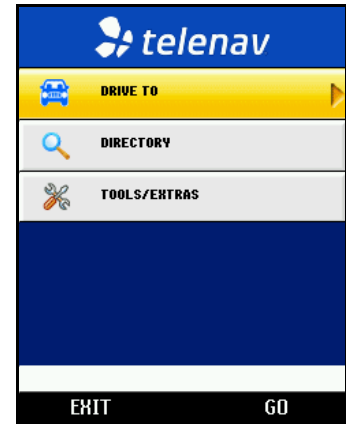
- Get driving directions (see page [14](#)).
- Get initial driving directions (see page [23](#)).
- Refine your GPS point of origin (see page [24](#)).
- Understand the meaning of various audible guidance tones (see page [24](#)).
- Miss a turn? (see page [25](#)).
- Change navigation options like your origin, destination or route style (see page [23](#)).
- Learn about navigation views such as 3D Map or Route Summary (see page [25](#)).
- Enter a Drive To address by typing (see page [19](#)) or speaking (see page [20](#)).
- Save locations to your My Favorites list so you can find them later (see page [16](#)).
- Delete locations from your My Favorites list (see page [17](#)).
- Select recent locations from your Recent Places list (see page [18](#)).
- Search the Directory to find businesses like restaurants, hotels, and stores (see page [27](#)).
- Call locations that you've found (see page [30](#)).
- Take an incoming call when you're using TeleNav GPS Navigator (see page [31](#)).
- Change your PIN number (see page [31](#)).
- Interruption of other phone services (see page [32](#)).
- Exit the TeleNav GPS Navigator application (see page [32](#)).

## 7. TeleNav GPS Navigator Menu Overview

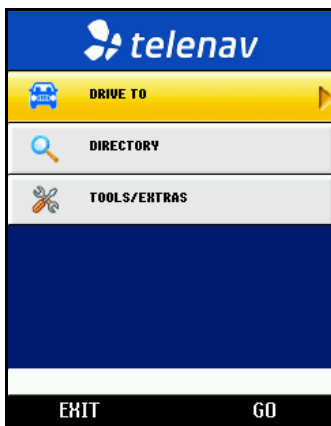
This section gives you a brief overview of the TeleNav GPS Navigator menus.

The TeleNav GPS Navigator Main Menu options are:

- Drive To
- Directory
- Tools/Extras



### Drive To Menu



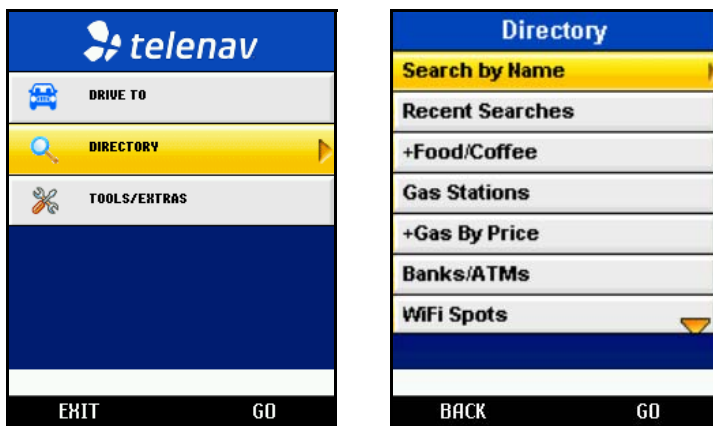
Use Drive To and select from a variety of ways to navigate to a chosen address. The Drive To Menu options are:

- **My Favorites** - Favorite places that you have found and saved in the past so you can quickly search for them. Your My Favorites list can grow to an unlimited length.
- **Recent Places** - TeleNav GPS Navigator automatically saves all of the places that you:  
1.) Found in a Directory search, or 2.) Located using a street address, city, or airport. You can get directions to a Recent Place, save a Recent Place to your My Favorites list, or delete a Recent Place. Your Recent Places list can grow to an unlimited length.
- **Addresses** - Enter a street address by typing or speaking. The address is automatically saved to your Recent Places list.
- **City** - Enter a name of a city. The city is automatically saved to your Recent Places list.

- **Businesses** - Search the directory and find the addresses and phone numbers of businesses such as restaurants, hotels, and gas stations. Once you find what you are looking for, you can get audible and visual driving or walking directions, place a call (depends on phone number availability), or save the business to your Favorites. The Directory search result is automatically saved to your Recent Places list.
- **Airports** - Quickly find airports by 3-letter code or city name. Airports closest to your current location are automatically suggested. The chosen airport is saved to your Recent Places list.

Select one of these menu items or press the **BACK** softkey to return to the TeleNav GPS Navigator Main Menu. For more information about using the Drive To Menu, see page [14](#).

## Directory Menu



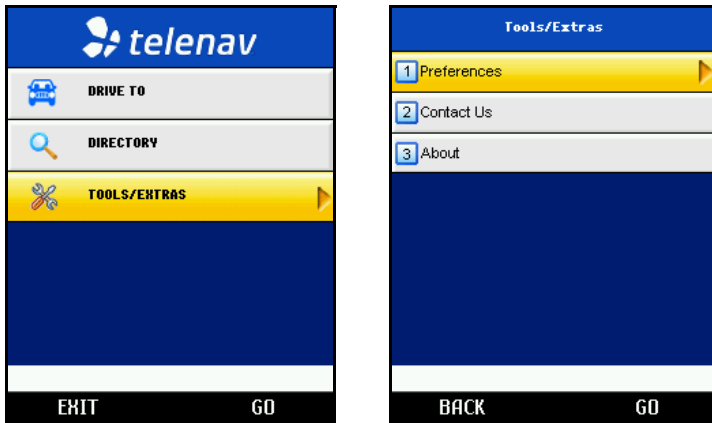
The Directory menu provides you with a few different ways to find the addresses and phone numbers of businesses such as restaurants, hotels, and gas stations.

Once you find what you are looking for, you can get audible and visual driving or walking directions, call the location (if there is a phone number listed with the business), or save the location to your My Favorites list.

The result of every search is automatically saved to your Recent Places list. If you do not have time to save the result of your Directory search to your My Favorites list, you can easily go into your Recent Places list later and save the location to your My Favorites list.

For more information about using the Directory Menu, see page [27](#).

## Tools/Extras Menu



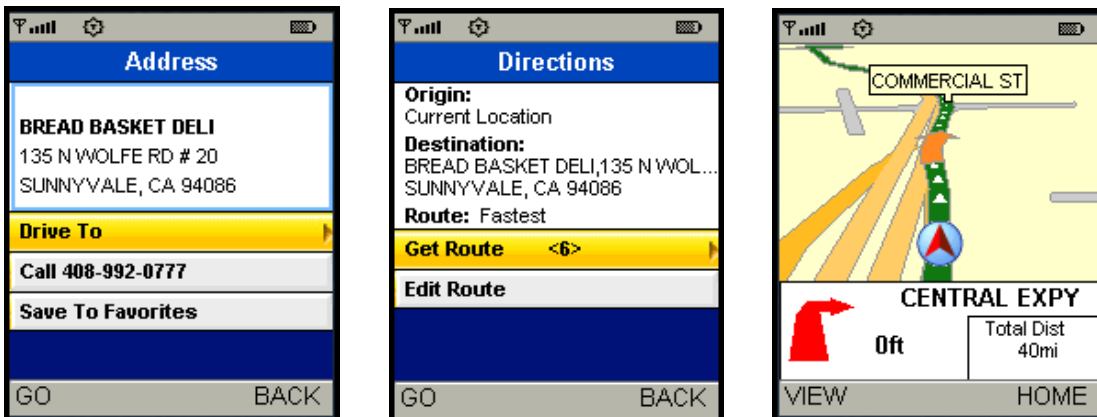
The Tools & Extras menu gives you options for setting your preferences and other features.

The Tools & Extras Menu options are:

- Preferences
- Contact Us
- About

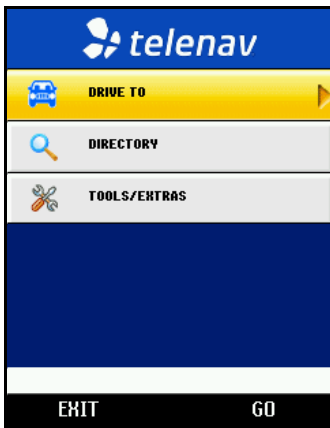
See page [29](#) for full details on these features.

## 8. Get Driving Directions (Drive To Menu)

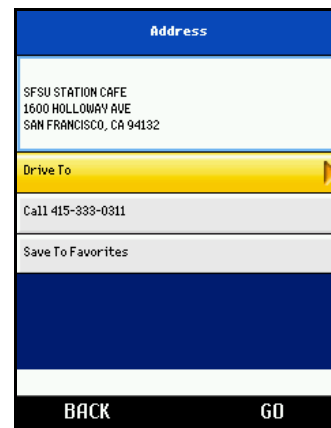
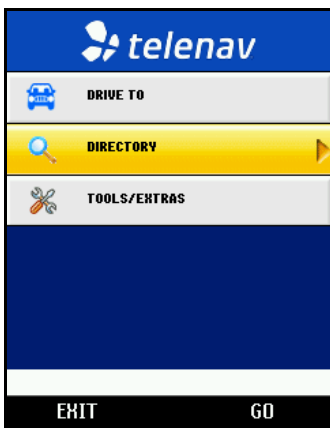


There are several ways to get driving directions to a desired location.

1. Select the Drive To option from the TeleNav GPS Navigator Main Menu. Then select one of the Drive To menu options shown below.

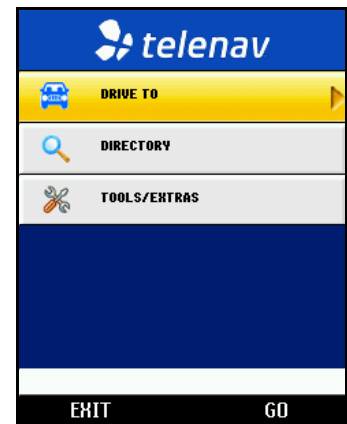


2. Select Directory from the TeleNav GPS Navigator Main Menu, search for a location, and select Drive To (see page 27).

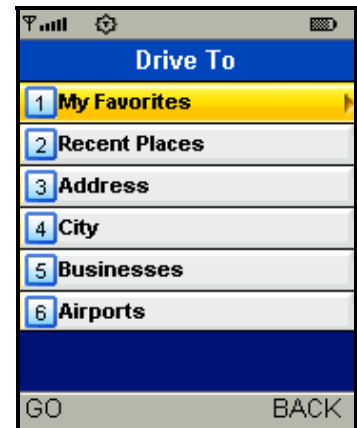


To use the Drive To menu, do the following steps:

1. Select Drive To from the TeleNav GPS Navigator Main Menu.



2. Select one of the following options from the Drive To menu as shown in the illustration to the right and discussed below.



## My Favorites

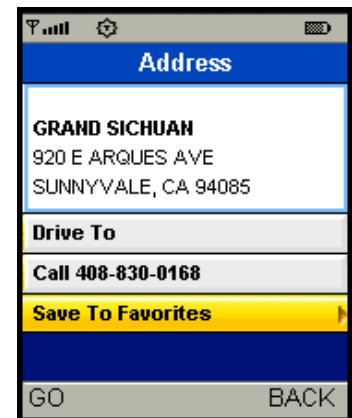
In the Favorites screen, press the **Down** navigation key until you highlight your desired location. Then press **OK** to generate your route.

Your Favorites list can grow to an unlimited length. If your Favorites list gets very large, it may be easier to use the Find function to find your desired Favorite. To use the Find function, enter one or more alphanumeric characters in the Find text box. Matching entries will move to the top of the list.



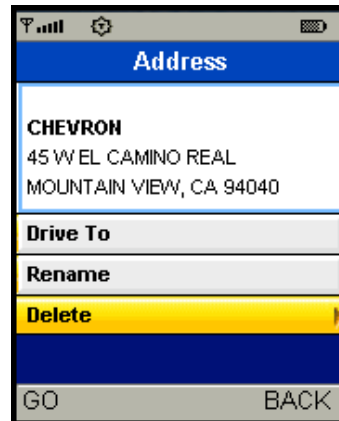
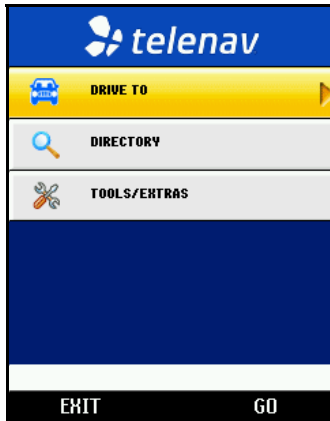
## Save a Location to My Favorites

To save a location to your Favorites list, select the Save To Favorites option from an Address Details screen. You can reach the Address Details screen from a number of menus, including Drive To >> Businesses and Directory.



## Delete a Location from My Favorites

To delete a location from your My Favorites list, select the location in your Favorites list and choose “Delete” in the Address Details screen.



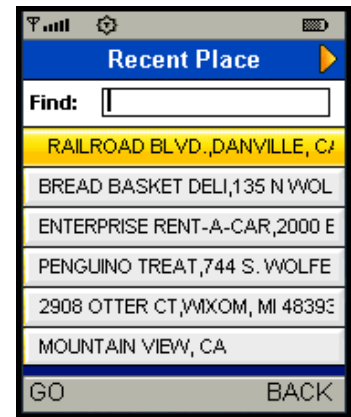
## Recent Places

In the Recent Places screen, press the **Down** navigation key until you highlight your desired location. Then press **OK** to go to the Address screen for this location.

You have the following options from the Address screen: Drive To (to get driving directions to this location); Save To Favorites (save this Recent Place to your My Favorites list); or Delete (delete this Recent Place from your Recent Places list).

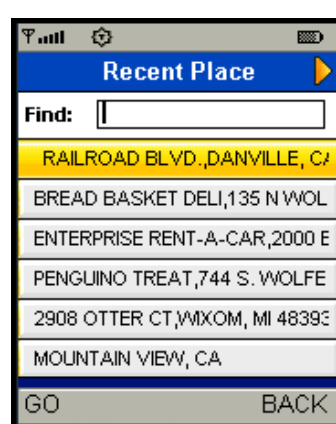
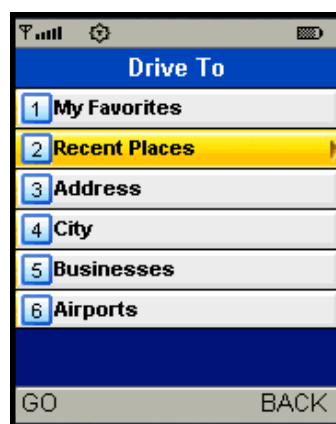
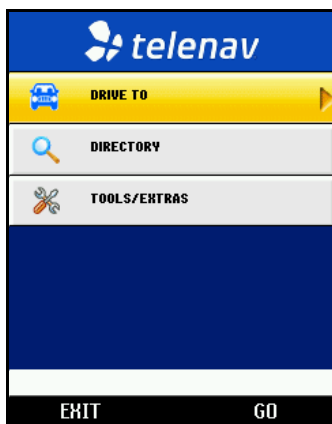
Selecting Drive To from the Address screen takes you to the Directions screen.

Your Recent Places list can grow to an unlimited length. If you have a large Recent Places list, it may be easier to use the Find function to find your desired Recent Place. To use the Find function, enter one or more alphanumeric characters in the Find text box. Matching entries will move to the top of the list.



## Select a Recent Place

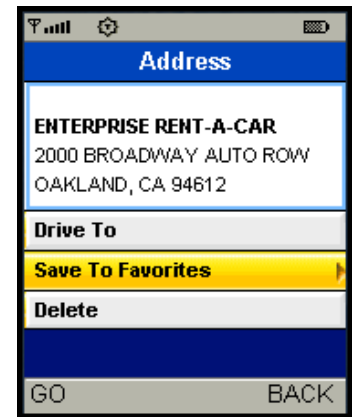
TeleNav GPS Navigator automatically keeps a list of all of the places that you have found when using any of the Drive To functions.



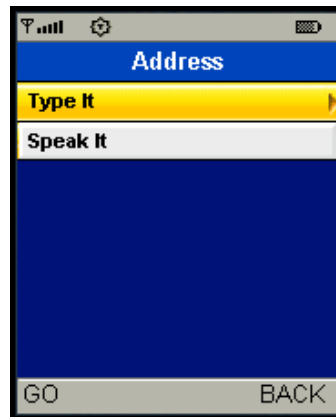
## Save or Delete Recent Places

You can save a Recent Place to your Favorites list (the location stays in your Recent Places list). You can also delete a Recent Place from your Recent Places list if you do not want to display it any longer. Simply select a Recent Place from the list and press **OK** for the Address screen. Then choose either “Save To Favorites” or “Delete.”

Your Recent Places list can grow to an unlimited length. If your list is too long, you can enter one or more alphanumeric characters in the Find text box. Matching entries will move to the top of the list.



## Address – Type It

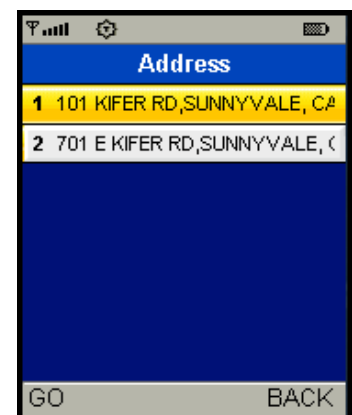


Enter a street address by typing in the appropriate fields as shown above. See the User's Guide for your phone for information on how to enter numbers and letters. When you are done typing, press the **OK** button twice. Partial entry (5 or more letters) is okay for the street name. After your location appears, you have the following options: get driving directions or save the address to your My Favorites list.

**HINT:** To change back and forth from typing numbers to typing letters, press the **ALPHA** softkey.

TeleNav GPS Navigator checks to see if the address that you entered can be found. TeleNav GPS Navigator prompts you to modify the address if the address is too new to be found in the mapping database or if the street number can't be found for some other reason, for example, if the street number doesn't exist.

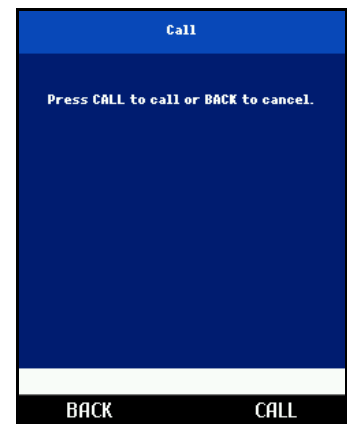
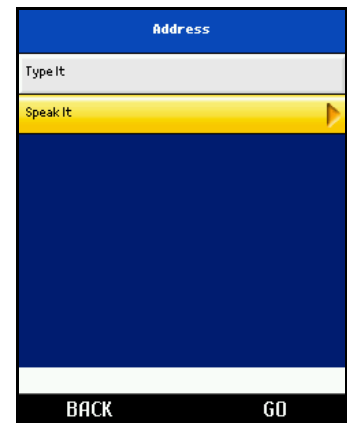
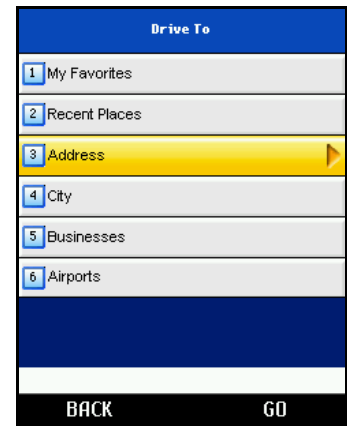
Choose an address from the list to generate the route. You can also enter an address by speaking (see next section).



## Address – Speak It

To enter an address by speaking, do the following steps:

1. From the Drive To menu, select Address.
2. Select the Speak It option. This places a call to the TeleNav Speak It server.
3. Because the phone can only do one function at a time, it cannot make a call and run TeleNav GPS Navigator at the same time, so the phone will automatically exit from the TeleNav GPS Navigator application when you make a call.
4. Follow the voice prompts to dictate an address.
5. Re-launch TeleNav GPS Navigator after speaking your directions. The new address can be found in the Recent Places list.



The following section contains an example of what you might hear and say when using the Speak It option for entering an address.

**TeleNav prompt >> Welcome to TeleNav! Let's get your destination. Is it a street address, an intersection, or an airport?**

Your response >> Street Address

**TeleNav prompt >> OK, Tell me the 5 digit ZIP code, or the city and state, like Los Angeles, California. For a Canadian address, say the city and province.**

Your response >> Arlington, Texas

**TeleNav prompt >> I heard Arlington, Texas. Say GO BACK if this is not correct. <pause> Say the street**

including both the number and name, like 422 Main Street. <pause> It can also be a highway.

Your response >> 1620 Oak Street

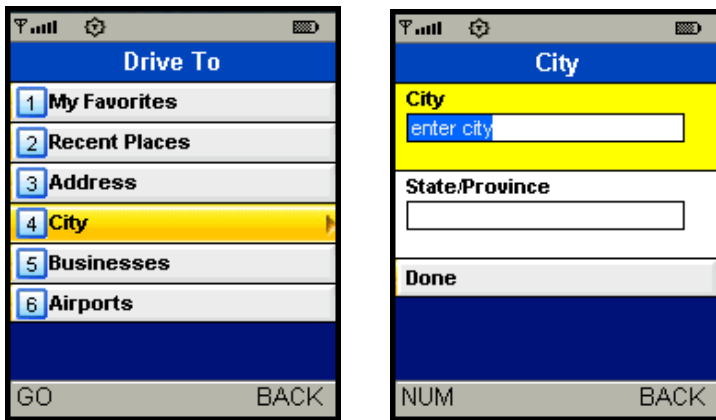
TeleNav prompt >> I heard 1620 Oak Street. Say GO BACK if this is not correct. <pause> Great, your destination has been entered: 1620 Oak Street, Arlington, Texas 75210. Would you like to enter another?

Your response >> Silence (assuming that 1620 was correct)

TeleNav prompt >> Thanks for calling TeleNav.

The call is terminated and you are automatically returned to the Sprint Nextel Main Menu.

## City

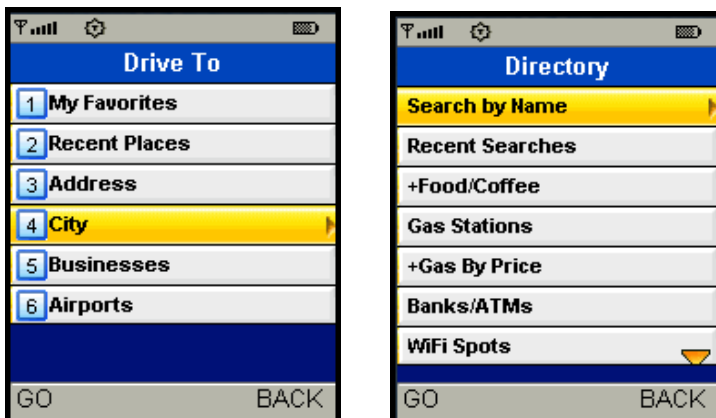


Type the name of a city in the City field. The City field has an auto-fill feature, so you usually won't have to type the whole name of the city or the name of the state. If the city that you are looking for appears in the drop-down list box under the text field, you can press the **Down** navigation key until you highlight the desired city then press the **OK** button.

If necessary, you can also type in the name of a State. Type the two-letter abbreviation for the state if you know it, or spell the whole name of the state if you do not. The State field also has the auto-fill feature. When you are finished typing, press **OK**. Press the **Down** navigation key to highlight "Done," and then press the **OK** button.

After you have selected a city, you can either get driving directions or save the city to your Favorites list.

## Businesses

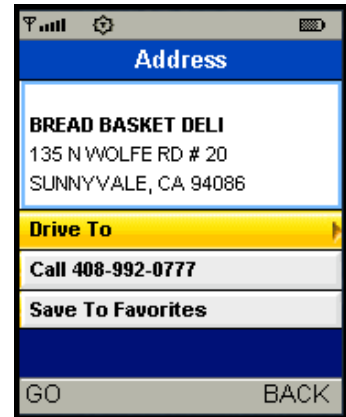


Search the Businesses directory and find the addresses and phone numbers of businesses such as restaurants, hotels, and gas stations. The search result is automatically saved to your Recent Places list.

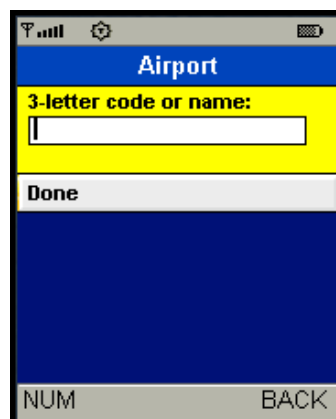
Navigate to your desired location in the Directory then press the **OK** button to select it.

You have the following options when you select a desired location: get driving directions, make a phone call (if there is a number listed with the business), or save the business to your Favorites list.

For more information on this feature, see Directory Menu on Page [27](#).

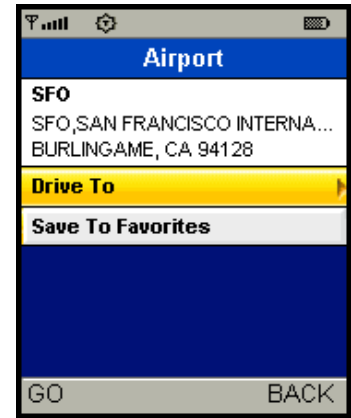


## Airports



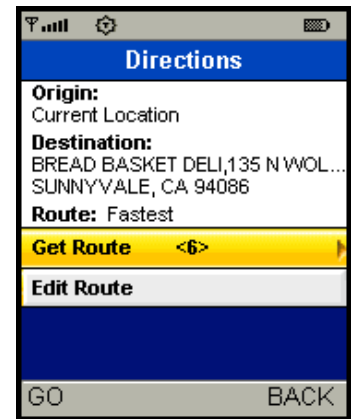
Quickly find airports by airport code search or city search. Airports closest to your current location are automatically suggested in the drop-down menu and ordered by distance. You may be able to save time and keystrokes by pressing the **Down** navigation key to highlight the name of the desired airport and then pressing **OK** to select it. The airport you choose is automatically saved to your Recent Places list.

After you select an airport, you can get driving directions or save the airport information to your Favorites list.



## Initial Driving Directions

1. Within a few seconds of selecting a Drive To location, TeleNav GPS Navigator calculates what it believes to be an optimal route to your destination and tells you how to start your trip from your current location.



2. Click "Edit Route" on the Directions screen to refine your route. The Edit Route menu allows you to select a new origin or destination by using any of the methods discussed in the Get Driving Directions section on page 14. For example, you could select a location from your My Favorites or Recent Places lists, you could search for a business or other entity in the Directory, or you could enter an address, a city, or an airport.

Choose from the following on the Edit Route menu:

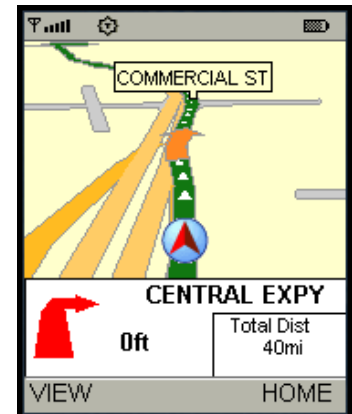
- **Origin** – Choose a different Drive From address.
- **Destination** – Choose a different Drive To address.
- **Route Style** – Choose a style preference from the options listed below. The next time you generate a route, your preference will be "remembered."



- **Fastest** - This default Route Style finds the fastest driving route.
- **Shortest** - This Route Style may or may not take more time to drive, but it shows you the shortest distance.
- **Prefer Streets** - Use streets instead of highways if possible.
- **Prefer Highway** - Use highways instead of streets if possible.
- **Pedestrian** - Find walking directions that may make your walking route easier, for example, by allowing you to take advantage of going the wrong way down one way streets. As always, use your common sense to determine the safety of any route.

3. If you are not moving, TeleNav GPS Navigator may not know your direction of travel, so the first few driving directions may be incorrect since TeleNav GPS Navigator may initially make an incorrect assumption. However, once you start moving, TeleNav GPS Navigator learns your direction of travel and provides an updated set of driving directions.

For more information about navigation views, see page [25](#).



## GPS Origin Refinement

If you are using GPS navigation and you are in a parking lot or similar area where your location does not exactly map to a specific street, you may see a pop-up that shows TeleNav GPS Navigator's best estimate of which street you are on. This gives you the opportunity to change the starting street.

If you elect to change the starting street, a list of neighboring streets appears and you can make an alternate selection from the list. If you do nothing the first pop-up disappears after a few seconds and TeleNav GPS Navigator uses the default street as the starting location.

If you are not sure which street you are on, simply start driving. TeleNav GPS Navigator detects your current location and recalculates your driving directions as needed.

## Audible Guidance Tones

TeleNav GPS Navigator delivers audible guidance tones (beeps with a recognizable pitch) as you drive in addition to spoken audible directions. A preparatory audible tone is typically heard no less than 30 seconds before reaching a turn, and an action audible tone is typically heard no less than 10 seconds before reaching a turn. The preparatory audible tone may not be sounded if the distance to the next turn only allows time for the action tone.

The lead times for the audible guidance tones are increased proportionally to your driving speed. For example, this allows more time for changing lanes before a turn if you are driving at highway speeds as opposed to driving more slowly on local streets.

## Miss a Turn?

Whenever you miss a turn, turn the wrong way, turn too early or too late, or otherwise get off the planned route to your destination, TeleNav GPS Navigator automatically creates a new route to your desired destination, and an audible tone announces that a new set of instructions is available.

If you realize you have missed a turn or have otherwise gotten off the route, just keep driving. TeleNav GPS Navigator detects your current location and recalculates a new set of driving directions to get you back on track.

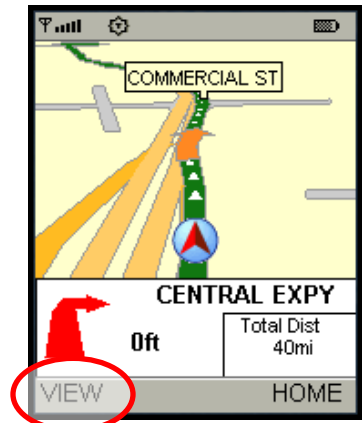
It may take approximately 15 to 30 seconds for TeleNav GPS Navigator to update your route. If during this process you make additional deviations from your current route, TeleNav GPS Navigator may have to contact its servers for another new route.

Since TeleNav GPS Navigator requires access your carrier's network, if you are off route and outside of the carrier's coverage area, you must return to your carrier's coverage area in order for TeleNav GPS Navigator to recalculate your route.

## Navigation Views

The default navigation view is 3D moving maps, but you may wish to use another option when you are navigating. Pull over and stop your vehicle in a safe place before changing navigation options. You may even wish to plan your trip before you start by looking at other navigation views.

You can access other navigation views after you start a navigation session. Press the **VIEW** softkey to call up the menu.



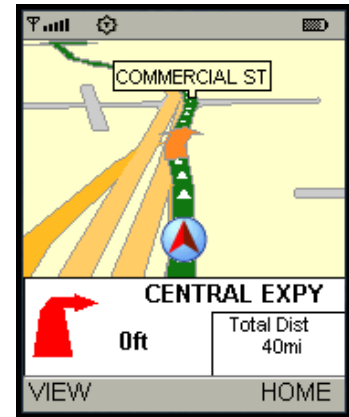
Use the **Up** and **Down** navigation keys in the View menu to select the desired navigation view. Then press **OK**.



The View menu has the following options:

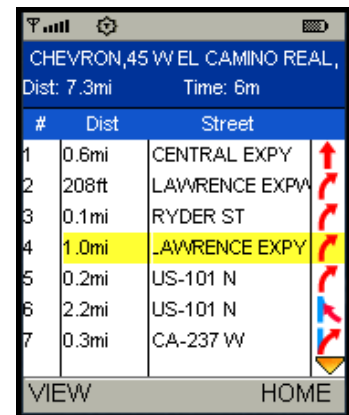
### 3D Map

A 3-dimensional map with turn icons (default).

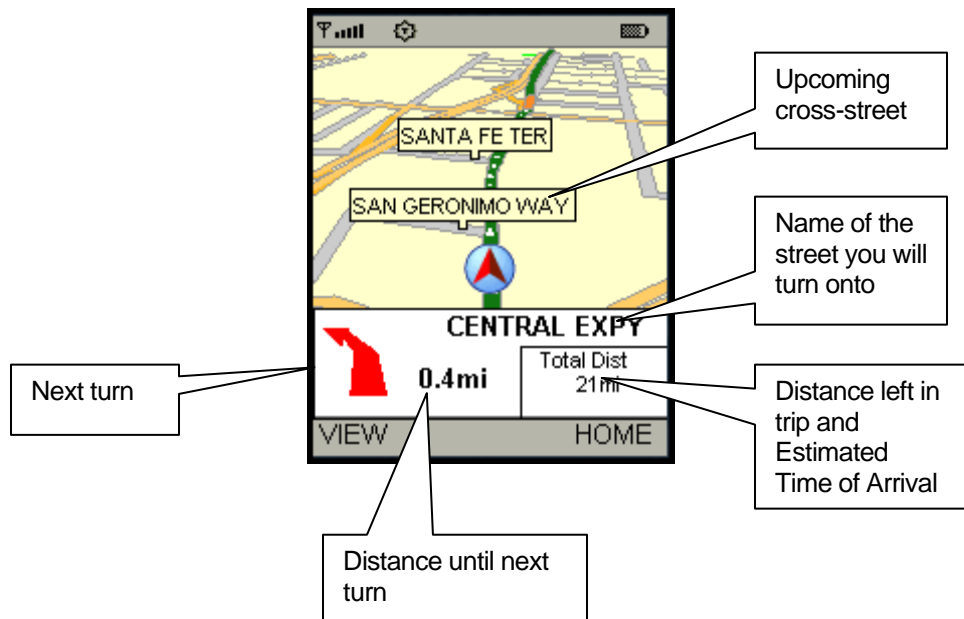


### Route Summary

A text listing of every turn for this navigation session from your starting location to your destination, along with mini-turn icons.



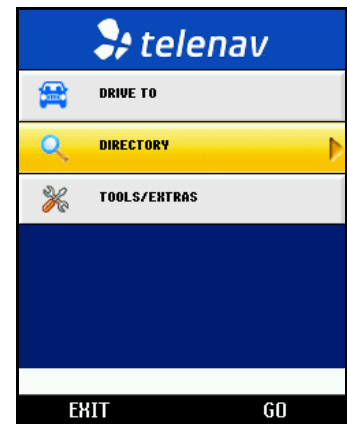
Depending on what navigation view you are in, the contents you find may vary. Below are the contents for the 3D Map view.



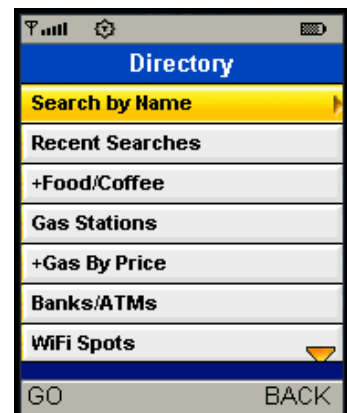
## 9. Directory Menu

You can use the Directory to find businesses. To use the Directory, do the following steps:

1. From the TeleNav GPS Navigator Main Menu, select Directory.



2. There are three ways to find what you're looking for in the Directory:
  - Choose "Search by Name" and spell the name.
  - Look at a list of your Recent Searches.
  - Select a category in the Directory list. For example, Gas By Price or Complete List > Community > Libraries.

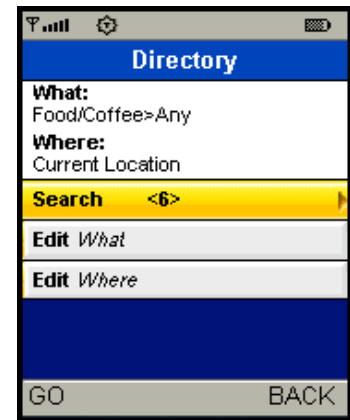


3. Make a selection and then do one of the following:

- Press the **OK** button to start your search, or
- Wait for the default seven-second countdown to automatically launch your search. The illustration on the right shows 6 seconds left on the automatic countdown.

**Note:** Press the **Down** navigation key to stop the automatic search countdown. Press the **BACK** softkey to stop a search that has already begun.

You can further narrow your search if necessary by redefining what you are searching for (Edit What) and/or by redefining where you're searching (Edit Where). The default is to search for places closest to your current location.

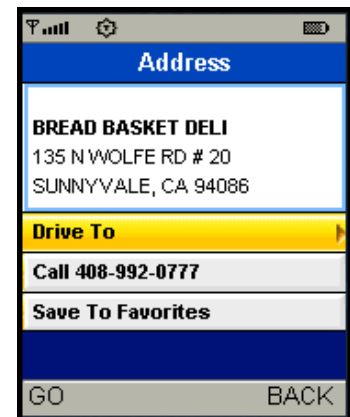


3. The Results screen appears with matching businesses closest to your chosen address listed at the top.



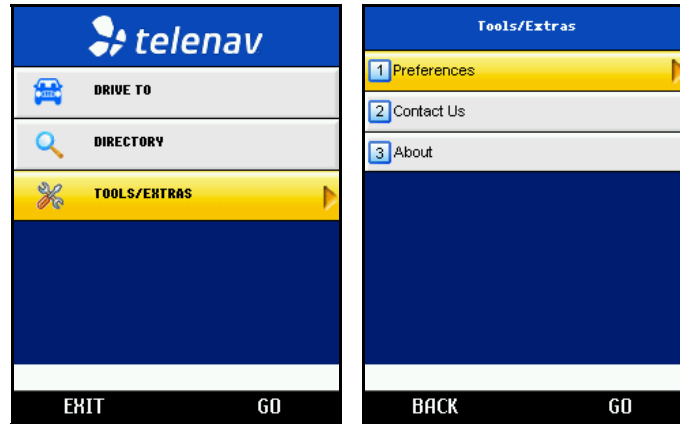
4. After you select a specific business, you will next come to the Address Details screen with the following options:

- Get driving directions (Drive To).
- Place a phone call (if there is a phone number listed with the business).
- Save the information to your My Favorites list.



## 10. Tools/Extras Menu

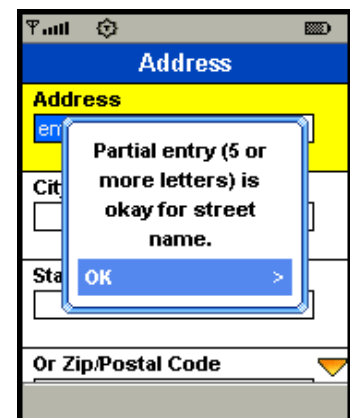
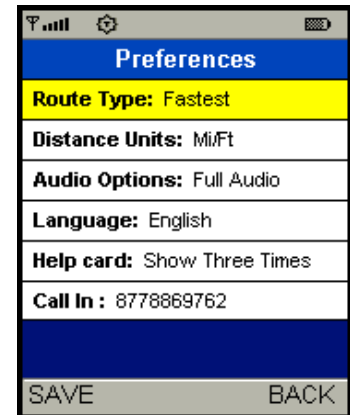
The Tools/Extras menu gives you options for setting your preferences and other features as described in the following sections.



### Preferences

You can set the following personal preferences. After you select your new preference, press the **SAVE** softkey.

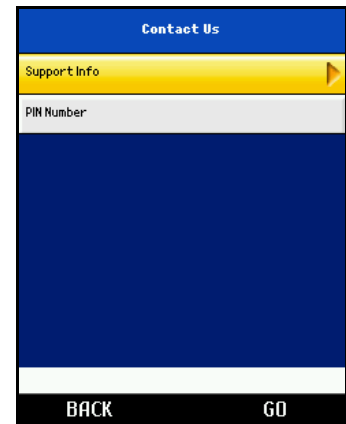
- **Route Type** - Fastest, Shortest, Prefer Streets, Prefer Highway, or Pedestrian
- **Distance Units** - Miles/feet or kilometers/meters
- **Audio Options** - Full Audio, Instruction Only, or No Audio
- **Language** - English or Spanish
- **Help Card** - Help Cards prompt you with hints or cautions about using various menu options. To clear a Help Card from the screen, press the **OK** button. The Help Card feature has the following three options:
  - 1.) Show Three Times (and then don't display them again—this is the default setting),
  - 2.) Always On, and
  - 3.) Always Off.
- **Call In** - The Call In option lets you select which number is called when you enter an address by speaking. One number is toll-free and the other is not. The default is toll free.



## Contact

The Contact menu gives you two options:

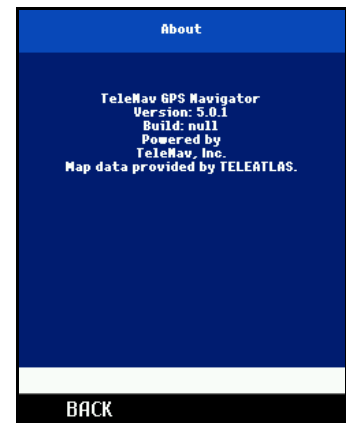
- An easy way to call TeleNav GPS Navigator technical support.
- A display of your PIN number.



## About

This menu option displays a screen similar to the illustration shown on the right. It shows the exact version of TeleNav GPS Navigator that is on your phone.

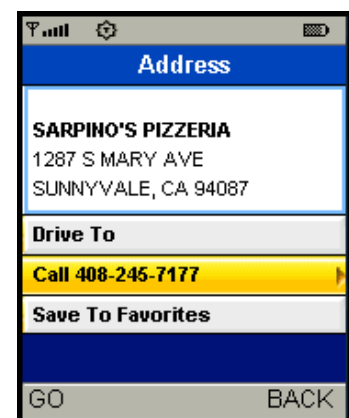
Knowing the exact version of your software may be helpful if you ever have to call TeleNav technical support.



## 11. Make a Phone Call from TeleNav GPS Navigator

Calling a location that you've found in the Directory like a restaurant, a hotel, or a gas station is easy; simply select the "Call" menu item.

**NOTE:** Because your phone can only do one function at a time, making a call from a TeleNav GPS Navigator screen automatically exits the TeleNav GPS Navigator application. In order easily return to the location that you found, select the Save to My Favorites menu option before making your call. Restart the TeleNav GPS Navigator application after you finish your call and retrieve the location from your My Favorites list.



## Taking an Incoming Call

When you are using TeleNav GPS Navigator and your phone receives an incoming call, your phone rings and displays a screen that gives you the option to take the call or ignore the call.

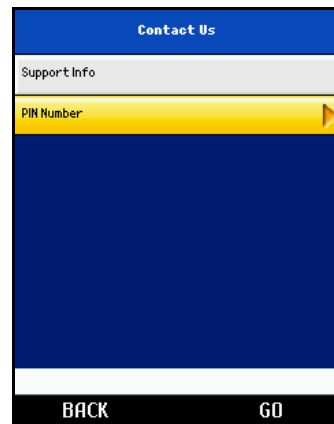
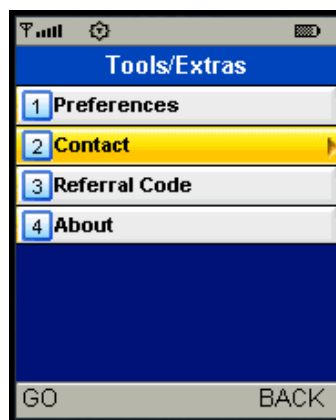
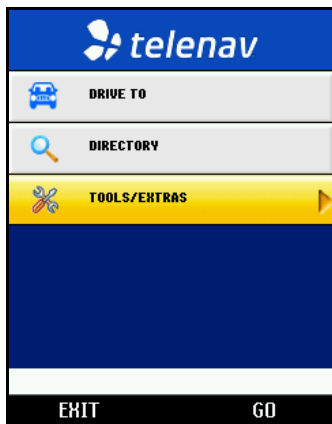
If you ignore the call, TeleNav GPS Navigator resumes and continues with the function that you were using before the call came in. However, if you take the call, TeleNav GPS Navigator terminates because the phone can only run one application at a time.

After you finish the call, re-launch TeleNav GPS Navigator and begin again where you left off. For example, if you were driving to a location that wasn't saved to your My Favorites list, look in your Recent Places list. To get driving directions, simply select the destination in your Recent Places list and then select Drive To.

## 12. Change your PIN number

1. In an Internet browser, go to the TeleNav website at [www.telenav.com](http://www.telenav.com).
2. Click **My TeleNav**.
3. Enter your phone number and PIN to log in.
4. Click **My Settings**.
5. Click **Change PIN**.
6. Enter your current PIN number and your new PIN number.
7. Click **Save**.

**NOTE:** You can find your current PIN number by selecting Tools/Extras >> Contact Us >> PIN Number:



## 13. Interruption of Other Services

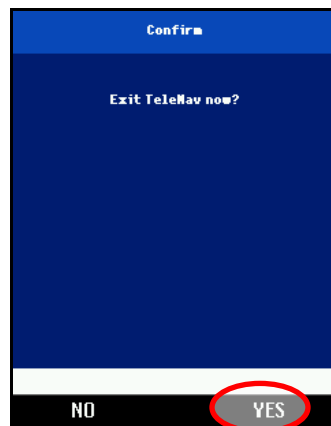
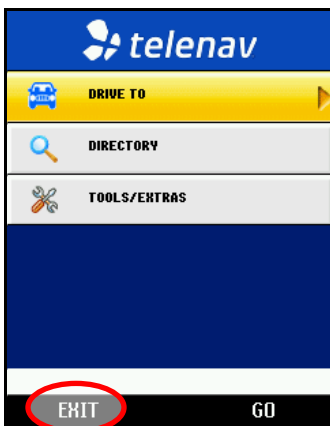
Whenever TeleNav GPS Navigator needs to contact its servers, it uses your carrier's data service. When TeleNav GPS Navigator uses your carrier's data service, other services such as SMS messaging and conventional cellular calls are not available. Typically, this interruption of other services lasts no more than 20 seconds or so.

When incoming calls are blocked due to TeleNav GPS Navigator's use of your carrier's data network, phone calls go to your voice mail if you have a voice mail service available.

## 14. Exit the TeleNav GPS Navigator Application

To exit the TeleNav GPS Navigator application, do the following steps:

- Press the **End** button, or
- If you are not on the TeleNav GPS Navigator Main Menu, press the **BACK** softkey until the Main Menu appears. Then press the **EXIT** softkey once. In the "Exit TeleNav GPS Navigator now?" dialog, choose the **YES** softkey.



## 15. The TeleNav Website

To access the TeleNav website, go to [www.telenav.com](http://www.telenav.com). Some of the features are available without logging in, while others require logging in as described below.

### Available Without Logging In

The following features are available without logging in:

- **Route planning** - Plan a trip by entering the starting and destination addresses (this does not update information on your phone).
- **Directory** - Find restaurants, hotels, and stores, and get addresses, phone numbers, maps, and directions.
- Contact **Customer Support**.

## Available With Logging In

The following features are available by logging in with your PIN number:

- Add an address and save it to the My Favorites list on your phone. The next time you launch TeleNav GPS Navigator on your phone, the new address will appear in your My Favorites list if you click the “Refresh Favorites” option.

**NOTE:** If TeleNav GPS Navigator is running on your phone when you save the address on the website, the new address will show up in your My Favorites list or your Recent Places list only if you click either the “Refresh Favorites” or “Refresh Recent Places” options.

- Manage addresses in your My Favorites and Recent Places lists (both of which update information on your phone). These lists can grow to an unlimited length.
- Update your personal information, including your home and work addresses and your email address.
- Change your PIN number.
- Share addresses with other users.
- Create and manage favorites and favorite categories. All favorites and favorite categories created on the phone automatically sync with the TeleNav website. You will need to choose “Refresh” on the Favorites screen of the phone to prompt the syncing from the website to the phone.

## 16. Error Conditions

### Account cancelled

You do not have a valid TeleNav GPS Navigator account. Contact TeleNav GPS Navigator Customer Care at: 1-888-353-6284.

### Account not found

You do not have a valid TeleNav GPS Navigator account. Contact TeleNav GPS Navigator Customer Support at: 1-888-353-6284.

### GPS signal weak

Move to an area with a clearer view of the sky.

### Invalid login

Your PIN is a 4-digit number that you assign. If for some reason you do not remember your PIN, contact TeleNav GPS Navigator Customer Care at 1-888-353-6284.

### No GPS data

Make sure that you have a good view of the open sky. Then exit and re-launch TeleNav GPS Navigator.

### Please input password

You must provide a four-digit personal identification number (PIN) to log into TeleNav GPS Navigator.

### **TeleNav GPS Navigator encountered an error**

TeleNav GPS Navigator is having technical problems with the specific request that you made. This can be due to an address that it cannot find, or mapping data that does not allow routing from where you are to where you want to go. In this case, try to use a nearby address.

### **TeleNav GPS Navigator not available**

If you get an advisory message that TeleNav GPS Navigator is not available, exit the TeleNav GPS Navigator application and then re-launch it. If the problem recurs, it may be due to a temporary TeleNav GPS Navigator server outage.

### **Trial expired**

The trial period for your account has expired. You can order TeleNav GPS Navigator by visiting [www.telenav.com](http://www.telenav.com) or by calling TeleNav GPS Navigator Customer Support at 1-888-353-6284.

### **Unable to generate a route**

TeleNav GPS Navigator could not generate a route between the two endpoints of the route. This may be a temporary error if you have a weak GPS signal when establishing the origin, but may be due to errors in the map data in the area around the destination.

### **Unable to login**

Someone may be fraudulently using your account. Change your PIN (see page [31](#)) and attempt to log in again.

### **Your account has expired**

You do not have a valid TeleNav GPS Navigator account. You can order TeleNav GPS Navigator by visiting [www.telenav.com](http://www.telenav.com) or by calling TeleNav GPS Navigator Customer Support at: 1-888-353-6284.

## **17. FAQ**

### **Why do I need the carrier's data service?**

The data plan allows you to access nationwide routes, maps, and Directory content from the TeleNav GPS Navigator servers using the data communication features of your phone. These services are different from your cellular airtime. To order a data plan from your carrier, please contact their customer support directly:

### **Does TeleNav GPS Navigator use up my voice plan minutes?**

TeleNav GPS Navigator uses data to provide its navigation functions. Using data does not use any of your voice minutes. However, calling the Voice Address Input System does use about 75 seconds per address entered. The Voice Call feature internal to the TeleNav GPS Navigator application also uses voice minutes.

### **How accurate is the GPS?**

GPS accuracy can range from 20m (approx. 65 ft) to 100m (approx. 328 ft). Most of the time, the GPS is accurate to less than 50 meters (approx. 164 ft).

### **What is ideal GPS environment?**

The GPS requires an open, clear view of the sky. Buildings, covered parking areas, tunnels, and dense foliage can cause the GPS receiver to be unable to locate a GPS satellite or may cause extended initialization time (time to first GPS fix).

If you are parked in a covered parking lot or near a tall building, it is recommended that you move into an open area and then begin to use the TeleNav GPS Navigator service.

### **Why does the GPS not work near buildings and other tall objects?**

The GPS uses signals from satellites so it needs a clear view of the sky. Tall buildings and other objects that block the GPS receiver's view to the sky may make it impossible to determine your location. Sometimes the satellites are not overhead but near the horizon; in these cases, the GPS receiver in your phone must have a clear view of the horizon.

### **How do I know that the GPS has a signal?**

The TeleNav GPS Navigator application on your phone alerts you if you do not have a valid GPS signal. If this happens, move to an area where there is a clear view of the sky so the GPS satellite signal has access to the GPS receiver in your phone.

### **What happens if I'm using TeleNav GPS Navigator for driving directions and I lose the GPS signal while driving across a bridge or through a tunnel or lose the GPS signal for some other reason?**

TeleNav GPS Navigator remembers the speed at which you were driving before losing the GPS signal. TeleNav GPS Navigator continues to give you driving directions based on an estimate of the projected distance that you may have traveled at your last recorded rate of speed. TeleNav GPS Navigator recalculates your current position when you regain a GPS signal and adjusts your driving directions accordingly.

## **18. Customer Support**

### **Carrier Customer Support**

Please contact your wireless carrier directly to purchase a data or email services plan, or for general information about your service plan.

#### **Sprint Nextel**

**Phone:** 1-800-639-6111

### **TeleNav Customer Support**

**Phone:** 1-888-353-6284 (toll-free, 24x7)

**Email:** [care@telenav.com](mailto:care@telenav.com)

**Website:** [www.telenav.com](http://www.telenav.com)

## 19. TeleNav Services Warranty

The content and Java application services provided by TeleNav is provided “as is” and “as available” without warranties of any kind, either expressed or implied, including but not limited to any warranties of merchantability or fitness for particular use, or non-infringement. You acknowledge that your use of the TeleNav service is at your sole risk and you agree that the service and the information provided are without warranty of any kind by TeleNav.

TeleNav does not warrant the availability, accuracy, completeness, currentness, or reliability of the services available from TeleNav, or the service itself. Unavailability, errors, omissions, or inaccurate data may result from unreliable data due to equipment failure or other technical problems beyond the control of TeleNav, and TeleNav does not warrant the services in any respect due to such circumstances beyond its control.

Although certain information provided to you by TeleNav may be obtained or compiled from sources TeleNav believes to be reliable, TeleNav cannot and does not guarantee the accuracy, validity, kindness, or completeness of any information made available to you for any particular purpose. Under no circumstances, including negligence, will TeleNav or any of its affiliates, directors, officers or employees, or any third party be liable for any direct, indirect, incidental, special or consequential damages that results from your use or your inability to use the services. You acknowledge that this limitation applies to all content information or other services available from TeleNav, and whether or not TeleNav has notice of the possibility of such damages, and whether or not to circumstances giving rise to such damages may have been within the control of TeleNav.

Some states do not allow the exclusion of certain warranties, so some of the above exclusions may not apply to you. In those states, liability is limited to the fullest extent allowed by law.

By using the service, you agree to indemnify TeleNav and its parents, subsidiaries, affiliates, officers and employees and hold them harmless from any and all claims and expenses, including reasonable attorney’s fees, asserted third party due to, or arising out of your use of the service and the site.

TeleNav Inc.  
1130 Kifer Road  
Sunnyvale, CA 94086

**Phone:** 408.245.3800

**Fax:** 408.245.0238

[www.telenav.com](http://www.telenav.com)