



TeleNav GPS Navigator V5.76

GPS Navigation Suite for:

Java Phones

Available on the T-Mobile Network®

User's Guide



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Revision History

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1. Welcome

The TeleNav GPS Navigator application on your phone uses GPS position determination technology and access to your wireless carrier's data network to provide you with driving directions and a host of other services, including:

- GPS navigation that gives you turn-by-turn directions to any destination address in the continental United States and Canada. If you miss a turn or get off-track, TeleNav GPS Navigator will calculate a new route for you. You can enter a destination address by using TeleNav GPS Navigator's automatic voice recognition system or by typing on the phone's keypad.
- Audio and visual traffic alerts while driving or viewing maps, as well as traffic re-routing capabilities to minimize delays on your trip.
- A Search feature that allows you to find businesses or points of interest (also referred to as POI throughout this user's guide) near your current location, an airport, a Favorite location, or any other entered address. You can read ratings and reviews for businesses and easily call the business that you have found to check on the availability of an item or to make a reservation. You can navigate to the business location now or save the address for later use.
- Maps of the area around your current location, around a marked Favorite, or around an address that you had previously entered. You can pan the map (adjust left, right, up, or down) and zoom in or out. You can also mark a point under the cursor as a Favorite.
- The ability to mark the current location as a Favorite that can be labeled.
- A Weather feature to view current weather conditions, as well as a 7-day forecast, for a location that you choose.
- Commute Alerts for frequent commutes. Specify the origin, destination, alert time, and frequency, and a text message or email will be sent to you at the alert time with any traffic information for the specified route.
- The ability to personalize your application preferences by choosing U.S. customary or metric distance units, the route style, and so on.

2. Safety and Legal Notices

Please read this section carefully before using TeleNav GPS Navigator

TeleNav, Inc. will not accept any responsibility whatsoever for accidents resulting from failure to observe common sense precautions. Your personal judgment, traffic regulations, and common sense must always take precedence over any driving direction produced by TeleNav GPS Navigator.

WARNING: Keep your eyes on the road.

It is your responsibility as the vehicle operator to keep your eyes on the road and be an alert driver at all times, ESPECIALLY when the vehicle is moving. The vehicle operator should not be distracted by the application displays, by audible cues, or by manually interacting with the controls. When you need to enter data on your phone using the keypad or study the display, only do so while the vehicle is parked, not while the vehicle is in motion. Turn off your phone if your ability to drive responsibly is decreased by using the TeleNav GPS Navigator application.

WARNING: Install the equipment safely.

If you are using a phone mounting kit, make sure that it does not obstruct your vision. You may wish to charge the phone while using TeleNav GPS Navigator. If so, make sure that the charging cable does not interfere with any of the vehicle's controls.

WARNING: Drive safely and use common sense.

The vehicle operator's personal judgment, traffic regulations, and common sense must always take precedence over the instructions provided by TeleNav GPS Navigator.

It is your responsibility as the vehicle operator to drive safely, observe all traffic rules, and use your own personal judgment while driving. If you feel that a route suggested by the navigation software instructs you to perform an unsafe or illegal maneuver, places you in an unsafe situation, or routes you into an area that you consider to be unsafe, do not follow the navigation instructions.

3. Data Service Options

The TeleNav GPS Navigator application that you install on your phone requires a means of accessing the public Internet, which is provided by your wireless carrier's data network.

TeleNav GPS Navigator communicates with the servers to get routing, maps, and points of interest (POI) via your wireless carrier's data network. You do not need to purchase additional data services if you already have a data or email services plan for your phone. However, if you do not already have a data or email services plan, we strongly recommend that you order one from your wireless carrier. For contact information, please see the "Customer Support" section on Page [70](#).

4. The Phone Controls

Your phone may provide different ways for you to control TeleNav GPS Navigator and input information. If you have a touch-screen phone, the following keys may not be available. Please refer to the user's guide for your phone for more details on how to operate your phone. Commonly referenced controls on phones without a touch-screen include:

- **Left/Right Softkey** - These are typically keys that are located at the bottom of the phone screen. The keys are used to choose on-screen options that appear immediately above each key.
- **Back Key** - The **Back** key is normally only used to delete entries in a text field.
- **OK/Menu Key** - The **OK/Menu** key in the center of the 4-way navigation key.
- **Navigation Keys** - The 4-way navigation key that surrounds the **OK** button. The navigation key has four possible choices: left, right, up, and down. These are referred to as the left navigation key, the right navigation key, the up navigation key, and the down navigation key.
- **End Call Key** - The **End Call** key returns you to the device main menu. Pressing and holding the **End Call** key turns off the phone.
- **Talk Key** - The **Talk** key is used to repeat audio instructions when you are in a navigation session. Press **Talk** once whenever you need an audio instruction repeated.

5. Getting Started with TeleNav GPS Navigator

The TeleNav GPS Navigator application that resides within your device requires a subscription from your wireless carrier and means of accessing the public Internet. TeleNav GPS Navigator comes pre-loaded on your device.

To start, choose the TeleNav GPS Navigator icon  from the device's Main Menu.

Tips on Using GPS

In order to get information for navigation, devices are equipped with a GPS receiver that uses signals from satellites orbiting the earth. If this is your first GPS device, the following tips will help you get started.

- When using GPS, make sure you are outside with a clear view of the sky and no buildings or trees are in the way.
- Remain stationary to acquire the initial GPS signal before you start your journey.
- The time to acquire the first GPS signal of the day may take up to 2-3 minutes, so please be patient.
- Keeping your device powered on will help make getting subsequent GPS signals much faster during that same day.

6. Launching TeleNav GPS Navigator

To launch the TeleNav GPS Navigator application on your phone, do the following steps:

1. On the phone's main menu, choose the TeleNav GPS Navigator application.
2. The TeleNav GPS Navigator splash screen appears.

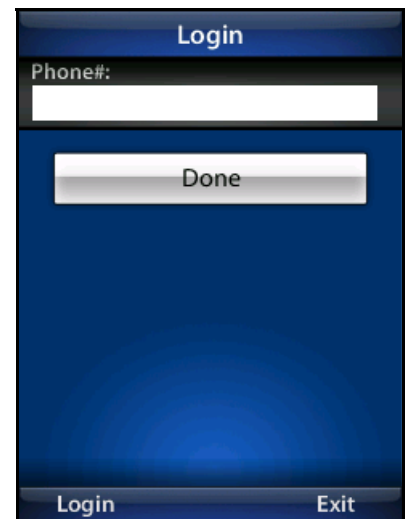
NOTE: On subsequent launches, if a newer version of TeleNav GPS Navigator is available, you will see a prompt to upgrade right after the splash screen. If you choose to upgrade, follow the on-screen prompts. If not, choose "Remind Me Later" to continue using the application.



3. Read the Terms of Use and click **Agree** to continue if you agree to the terms.



4. If prompted, enter your phone number on the Login screen and choose **Done**. You may also be asked to provide a PIN. By default, the PIN is the last four digits of your phone number.



5. A pop-up screen will offer to give you a brief tour of TeleNav GPS Navigator. Choose “Yes” to view a tour of TeleNav GPS Navigator’s key features. To go directly to the application, choose “No, Skip Tour.”

NOTE: *The Product Tour screen is only displayed the first time you log into TeleNav GPS Navigator and do not appear for subsequent logins. You can always access the Product Tour again in the Share & More menu. See page [60](#) for more information.*



6. The TeleNav GPS Navigator Main Menu appears.



7. Using TeleNav GPS Navigator

You can use TeleNav GPS Navigator for many business and personal functions, including:

- Finding and contacting businesses, restaurants, gas stations, banks, schools, etc.
- Getting audible and visual driving directions to virtually anywhere in the United States within your wireless coverage area.
- Call the business you have searched for directly from the TeleNav GPS Navigator application.
- As a replacement for paper maps.
- As a personal information manager to keep a My Favorites list of places that you have visited or called.
- To view traffic information for a certain area or route.

For example, you can use TeleNav GPS Navigator to find a restaurant, save the restaurant's location to your My Favorites list so you can easily find it again later, call it and make reservations, then get audible turn-by-turn and visual directions to the restaurant.

You can also search for a particular type of business closest to your current location or closest to another location. For example, you could search for a Mexican restaurant closest to your current location or closest to the hotel at which you have just made reservations.

In addition, you can also search for locations along your route. For example, you can search for all of the gas stations that sell your favorite brand of gas on your route between Dallas and Houston.

8. TeleNav GPS Navigator Menu Overview

This section gives you a brief overview of the TeleNav GPS Navigator menus.

The TeleNav GPS Navigator Main Menu options are:

- Drive To
- Search
- Maps & Traffic
- Share & More



Drive To Menu

Use Drive To and choose from a variety of ways to navigate to a chosen address. The Drive To Menu options are:

- **My Favorites** – Favorite places that you have found and saved in the past so you can quickly search for them. Your My Favorites list can grow to an unlimited length.
- **Recent Places** – TeleNav GPS Navigator automatically saves all of the places that you:
 - Found in a Directory search
 - Viewed as a map
 - Located using a street address, intersection, city, or airport.

NOTE: You can get directions to a Recent Place, save a Recent Place to your My Favorites list, or delete a Recent Place. Your Recent Places list can grow to an unlimited length.

- **Address** – Enter a street address by typing or speaking. The address is automatically saved to your Recent Places list.
- **Intersection** – Enter an intersection by typing or speaking. The intersection is automatically saved to your Recent Places list.
- **City** – Enter a name of a city. The city is automatically saved to your Recent Places list.
- **Businesses** – Search the directory and find the addresses and phone numbers of businesses such as restaurants, hotels, gas stations, etc. Sort businesses by average star rating and read user reviews. Once you find what you are looking for, you can get audible and visual driving or walking directions, view a map, or place a call (depends on phone number availability). The search result is automatically saved to your Recent Places list.
- **Airports** – Quickly find airports by 3-letter code or city name. Airports closest to your current location are automatically suggested. The chosen airport is saved to your Recent Places list.
- **Contact** – Choose saved contacts from your device's address book.

Choose one of these menu items or choose **BACK** to return to the TeleNav GPS Navigator Main Menu. For more information about using the Drive To Menu, see page [15](#).



Search Menu

The Search menu provides you with a few different ways to find businesses such as restaurants, hotels, and gas stations.

Once you find what you are looking for, you can get audible and visual driving or walking directions, view a map of the location, or save the location to your My Favorites list. You can also place a call to make reservations.

The result of every search is automatically saved to your Recent Places list.

If you do not have time to save the result of your search to your My Favorites list, you can easily go into your Recent Places list later and save the location to your My Favorites list.

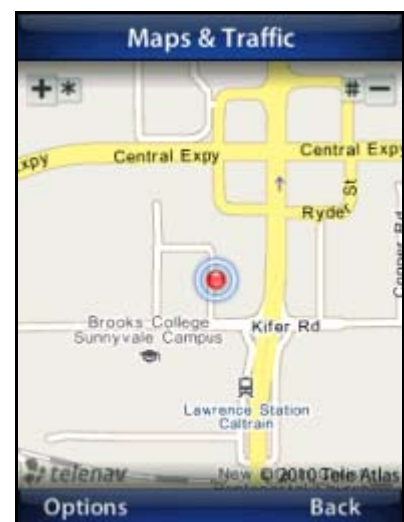
For more information about using the Search Menu, see page [35](#).



Maps & Traffic Menu

View a map of your current location by choosing "Maps & Traffic." Press the [*] and [#] keys to zoom. Map options are shown at the bottom of the screen. Choose "More" for additional menu options.

- **Hide/Show Traffic** – Toggle between hiding and showing color-coded traffic flow on major roads and highways.
- **Share Location** – Share the map address with saved contacts or recipients whose phone number you provide (up to 10).
- **Cursor Address** – Get the physical address of the cursor point on the map.
- **Toggle 2D/3D** – Choose between 2D or 3D map views.
- **Get New Map** – View a map for a destination that you choose from the following menu categories:
 - Your Current Location
 - A Favorite Place
 - A Recent Place
 - An Address
 - An Intersection
 - A City
 - A Business (this is the same as the Search menu option)
 - An Airport



- A Contact saved in your device's address book.
- **Search Nearby** – Search for businesses near the location.
- **Zoom In/Out** – Increase or decrease the

See page [41](#) for full details on these features.

Share & More Menu

The Share & More menu gives you options for setting your preferences and other features.

The Share & More Menu options are:

- Share Address
- My Stuff
- Weather
- Record Location
- Refer a Friend
- Product Tour
- Preferences
- About



See page [43](#) for full details on these features.

9. Get Driving Directions (Drive To Menu)

To use the Drive To menu, do the following steps:

1. Choose Drive To on the TeleNav GPS Navigator Main Menu.



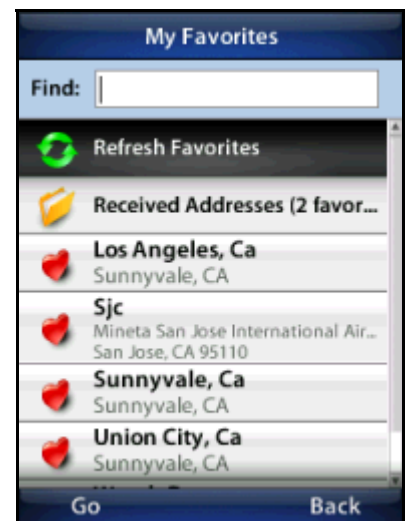
1. Choose one of the following options from the Drive To menu as shown in the illustration to the right and discussed below.



My Favorites

In the Favorites screen, choose a location to generate your route.

Your Favorites list can grow to an unlimited length. If your Favorites list gets very large, it may be easier to use the Find function to find your desired Favorite. To use the Find function, enter one or more alphanumeric characters in the Find text box. Matching entries will move to the top of the list.



Save a Location to My Favorites

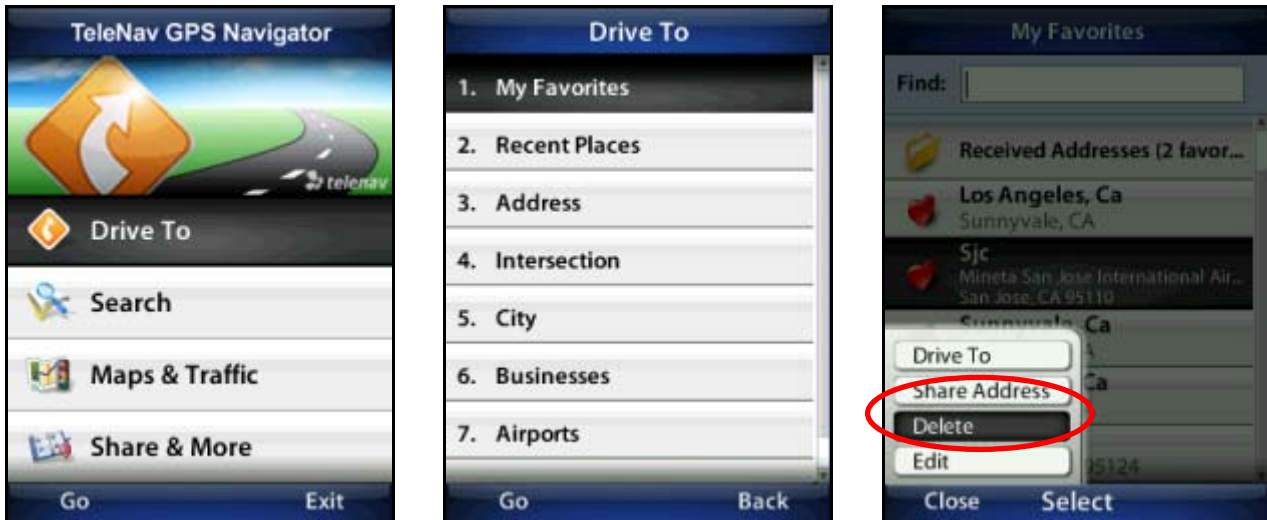
To save a location to your Favorites list, choose the **Save** option from an Address Detail screen. You can reach the Address Detail screen from a number of menus including Drive To >> Businesses and Search.

You can also save your current location to your Favorites list from the Share & More menu. See "Record Location" on Page [58](#). For more information on Favorites, see "My Favorites" on page [47](#).



Delete a Location from My Favorites

To delete a location from your My Favorites list, highlight the location in your Favorites list and choose **Delete**.



Recent Places

Recent Places are locations that you have recently been to or viewed in other menus such as Address, City, or Business. TeleNav GPS Navigator automatically keeps a list of all of the places that you have found when using any of the Drive To functions. You can access the Recent Places list from the Drive To menu or the Maps & Traffic >> Get New Maps menu.

In the Recent Places screen, choose a location. The screen that follows depends on what menu you are viewing. For example, if you view Recent Places from the Drive To menu, your route will be generated. If you view Recent Places from the Maps & Traffic menu, your map will be generated.

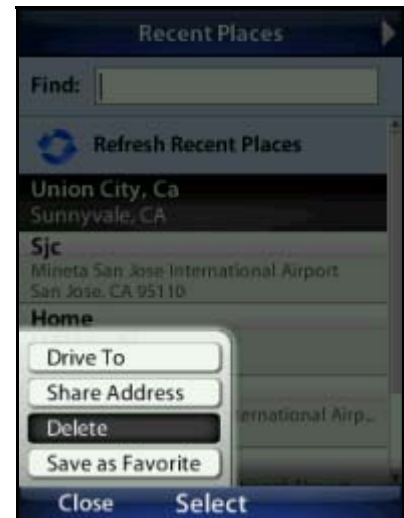


Save or Delete Recent Places

You can save a Recent Place to your Favorites list (the location stays in your Recent Places list). You can also delete a Recent Place from your Recent Places list if you do not want to display it any longer.

1. Go to **Share & More** >> My Stuff >> Recent Places.
2. Choose a place in the list to view the menu.
3. Choose **Delete** or "Save as Favorite."

Your Recent Places list can grow to an unlimited length. If your list is too long, you can enter one or more alphanumeric characters in the Find text box. The Recent Places that match your search are automatically selected and displayed. As you accumulate Recent Places, you may find that you will have to use the Find text box because you have too many Recent Places to scroll through easily.



Address – Type It

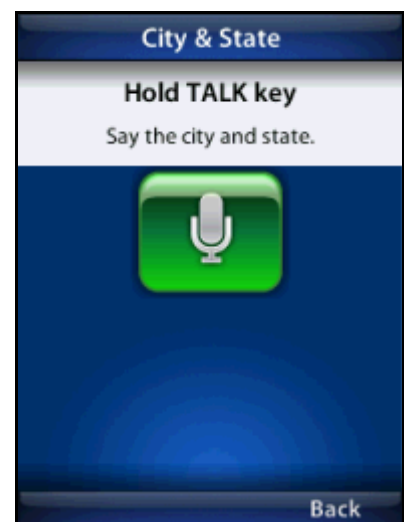
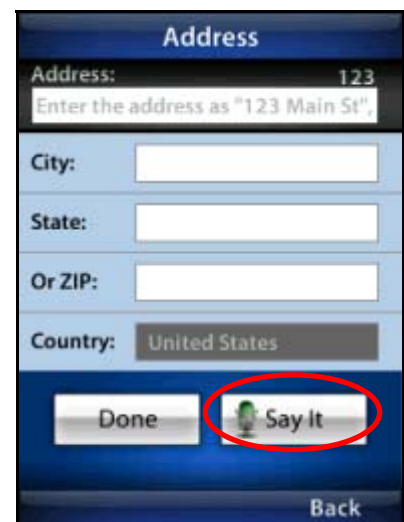
1. Enter a street address by typing in the appropriate fields as shown to the right.
2. When you are done typing, choose **Done**. Partial entry (5 or more letters) is okay for the street name. Either upper- or lower-case letters can be used.
3. TeleNav GPS Navigator checks to see if the address that you entered can be found. TeleNav GPS Navigator prompts you to modify the address if the address is too new to be found in the mapping database or if the street number cannot be found for some other reason (i.e., if the street number does not exist).
4. Choose an address from the list to generate the route. You can also enter an address by speaking (see next section).



Address – Speaking In

Instead of typing in your address, intersection, city, business, or airport, you can use the voice-recognition system to dictate the address. TeleNav GPS Navigator's auto voice entry system can be utilized in two different ways:

- If you set your Speech Input method in the Share & More >> Preferences area to "Call In," TeleNav GPS Navigator will place a call to the Voice Address Input System. To use this system, follow the voice prompts to dictate an address. When you hang up the call, you will be directed back to the screen you were on. The new address can be found in your Recent Places list.
 - If you set your Speech Input method in the Share & More >> Preferences area to "Speak In Directly," you can dictate your address from within TeleNav GPS Navigator as described below:
1. On the Drive To menu, choose Address, Intersection, City, Business, or Airport. Then choose "Say It."
- TIP:** Hold down the Talk key and wait for the beep. Then speak clearly into your device. Release the Talk key after you are finished talking.
2. Follow the voice prompts to dictate your address. The prompts will vary, depending on the menu from which you accessed the "Say It" option.
 3. The address is automatically saved to your Recent Places list.



Intersection

To get directions to a intersection of two roads, do the following:

1. Go to **Drive To** >> Intersection.



2. Type in an intersection and choose **Done**.

TeleNav GPS Navigator prompts you to modify the name of the intersection if one of the streets does not exist, if the streets do not cross, or if the address is too new to be found in the mapping database. You can also enter an address by speaking (see previous section).



City

Enter a city by typing in the City field. The field has an auto-fill feature, so you usually will not have to type the whole name of the city or the name of the state. If the city that you are looking for appears in the drop-down list under the text field, you can choose it in the list and then choose **Done** to generate your route.

If necessary, you can also type in the name of a State. Type the two-letter abbreviation for the state if you know it, or spell the whole name of the state if you do not. The State field also has the auto-fill feature. When you are finished typing, choose **Done** to generate your route.



Businesses

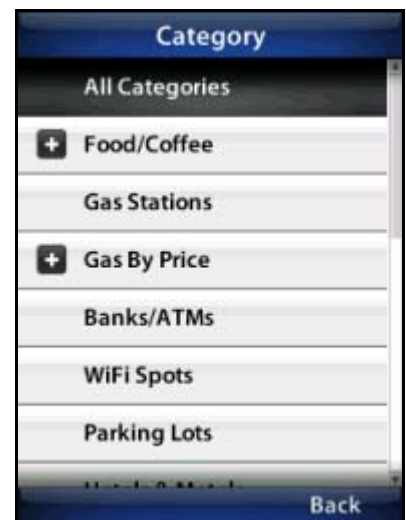
Search the Businesses directory and find the addresses and phone numbers of businesses such as restaurants, hotels, and gas stations. The search result is automatically saved to your Recent Places list.



In the Search screen, you have the following options:

- **What** – Type in a keyword for your search. Matching results are automatically suggested as you type.
- **Category** – Choose a business from the Category Tree.
- **Where** – Choose an origin for your search. Businesses will be sorted by distance from your chosen location.

Once you choose a business, you are taken to the Results screen to narrow your search.



You have the following options after you choose a desired location. Some options may not be available, depending on the business you choose to view.

- Get Drive To directions
- Call the location
- View a map of the address
- Share the address with friends
- View Reviews that others have written
- Submit your own Rating for the location
- Save the address to your Favorites list



For more information on this feature, see Search Menu on Page [35](#).

Airports

Quickly find airports by airport code search or city search. Airports closest to your current location are automatically suggested in the drop-down menu and ordered by distance.

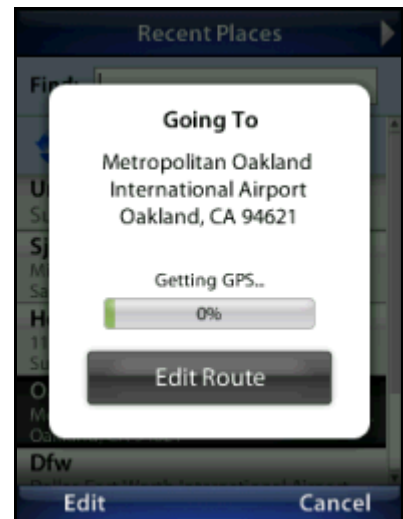


You may be able to save time and keystrokes by choosing the name of the desired airport in the drop-down menu. The airport you choose is automatically saved to your Recent Places list.



Initial Driving Directions

1. Within a few seconds of choosing a Drive To location, TeleNav GPS Navigator calculates what it believes to be an optimal route to your destination and tells you how to start your trip from your current location.
2. Choose "Edit Route" on the Going To pop-up to refine your route. The Edit Route menu allows you to choose a new origin or destination by using any of the methods discussed in the Get Driving Directions section on page [15](#). For example, you could choose a location from your My Favorites or Recent Places lists, you could search for a business or other location in the Directory, or you could enter an address, an intersection, or a city.

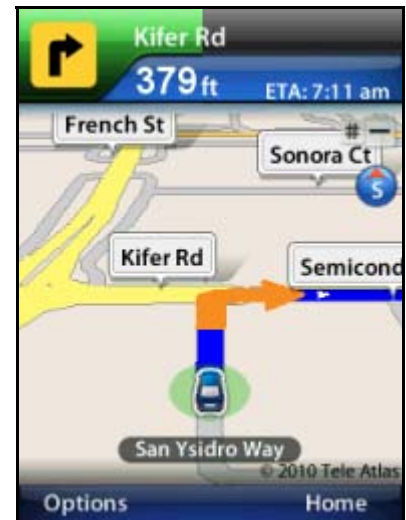


3. Choose from the following on the Edit Route menu:
 - **Origin** - Choose a different Drive From address.
 - **Destination** - Choose a different Drive To address.
 - **Route Style** - Choose a style preference from the options listed below.
 - **Fastest** - This default Route Style finds the fastest driving route.
 - **Shortest** - This Route Style may or may not take more time to drive, but it shows you the shortest distance.
 - **Prefer Streets** - Use streets instead of highways if possible.
 - **Prefer Highway** - Use highways instead of streets if possible.
 - **Pedestrian** - Find walking directions that may make your walking route easier, for example, by allowing you to take advantage of going the wrong way down one-way streets. As always, use your common sense to determine the safety of any route.



4. If you are not moving, TeleNav GPS Navigator may not know your direction of travel, so the first few driving directions may be incorrect since TeleNav GPS Navigator may initially make an incorrect assumption. However, once you start moving, TeleNav GPS Navigator learns your direction of travel and provides an updated set of driving directions.

For more information about navigation views, see page [26](#).



GPS Origin Refinement

If you are using GPS navigation and you are in a parking lot or similar area where your location does not exactly map to a specific street, you may see a pop-up that shows TeleNav GPS Navigator's best estimate of what street you are on.

If you are not sure which street you are on, simply start driving. TeleNav GPS Navigator detects your current location and recalculates your driving directions as needed.

Miss a Turn?

Whenever you miss a turn, turn the wrong way, turn too early or too late, or otherwise get off the planned route to your destination, TeleNav GPS Navigator automatically creates a new route to your desired destination, and an audible tone announces that a new set of instructions is available.

If you realize you have missed a turn or have otherwise gotten off the route, just keep driving. TeleNav GPS Navigator detects your current location and recalculates a new set of driving directions to get you back on track.

It may take approximately 15 to 30 seconds for TeleNav GPS Navigator to update your route. If during this process you make additional deviations from your current route, TeleNav GPS Navigator may have to contact its servers for another new route.

Since TeleNav GPS Navigator requires access to your carrier's network, if you are off route and outside of the coverage area, you must return to your wireless coverage area in order for TeleNav GPS Navigator to recalculate your route.

Navigation Views

The default navigation view is 3D moving maps, but you may wish to use another option when you are navigating. Pull over and stop your vehicle in a safe place before changing navigation options. You may even wish to plan your trip before you start by looking at other navigation views.

You can access other navigation views after you start a navigation session. Choose "Navigation" on the screen to call up the menu.

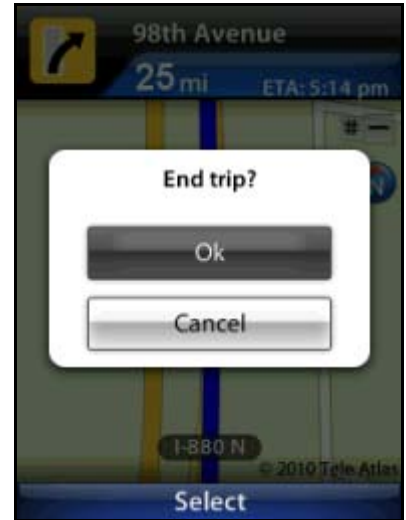
TIP: *When you are viewing a 2D or 3D Map with audio features, press the **TALK** key to repeat an audio prompt.*



The Navigation menu has the following options:

Stop Navigating

This option ends the current navigation sessions and returns you to the TeleNav GPS Navigator Home menu. You can resume the route at any time from the Drive To menu.



Recalculate Route

This option allows you to edit your preferred route style during navigation. See page [24](#) for an explanation of route styles.



Turn Icons Only

This view allows you to see the upcoming turns in your navigation route. The name of the street you are currently on is displayed at the bottom of the screen.



2D Map

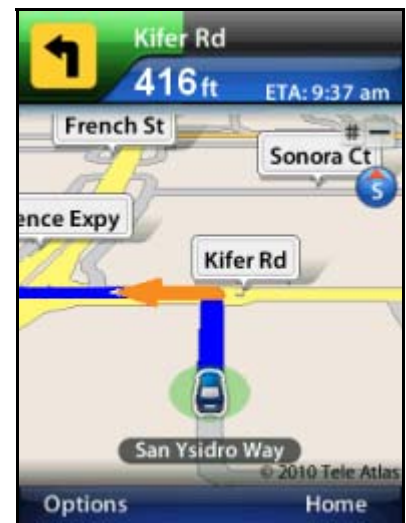
A 2-dimensional map with turn icons. This view allows you to see how the road network is organized, similar to the perspective of a cartographer looking down on a map. The name of the street you are currently on is displayed at the bottom of the screen.

You can zoom in and out of this map by pressing the [*] or [#] keys, respectively. You may also pan the map by sliding your finger along the screen or using the 4-way navigation keys on your device.



3D Map

A 3-dimensional map with turn icons (default).



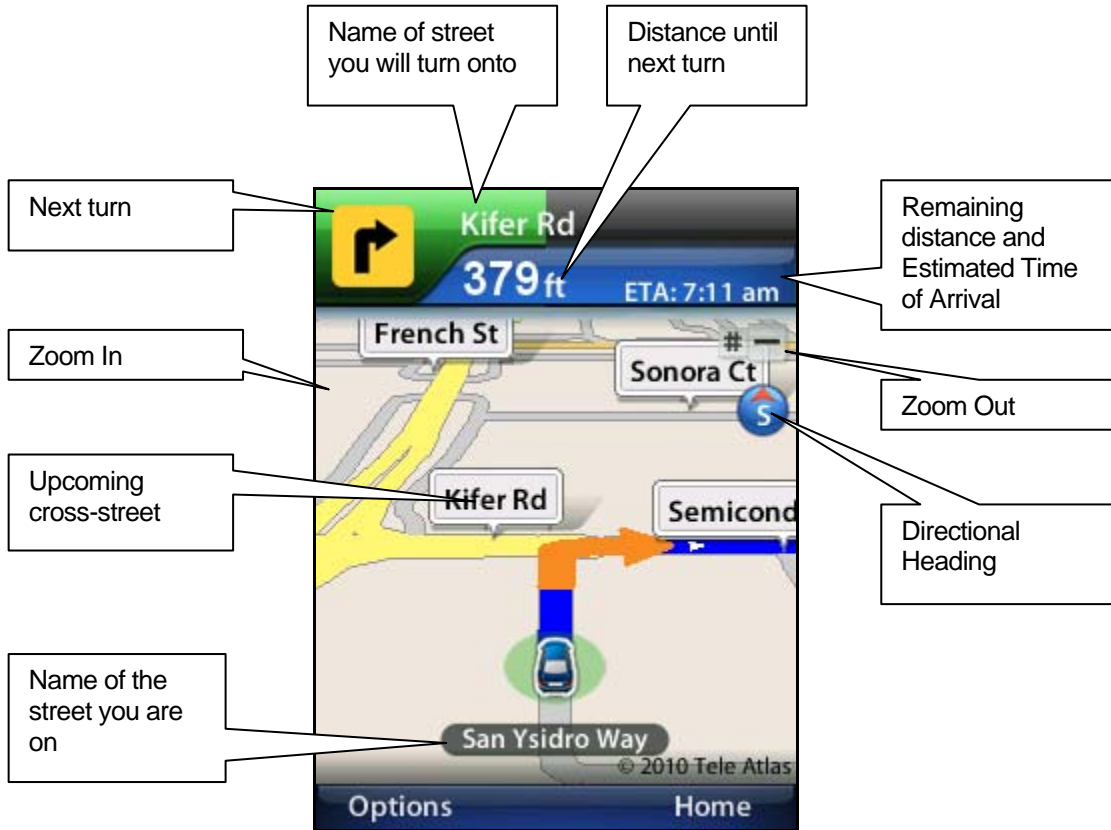
When you are viewing moving maps during navigation, a Traffic Alert icon will appear at the bottom-right corner of the map if there is an accident less than 15 miles ahead of your current route and the Traffic Alerts preference is turned on. You will see the distance along the route until the accident and hear an audio warning.

(Audio)

"Accident 12.4 miles ahead on US 101 at Lawrence Expressway; 1 lane closed. Press 0 to avoid."



Below are the contents for the 3D Map view.



Route Summary

A text listing of every turn for this navigation session from your starting location to your destination, along with mini turn icons.

Go	Turn	Street
0 ft		CA-237 E
3.4 mi		I-880 N
0.1 mi		I-880 N
26 mi		98th Avenue
0.3 mi		98th Ave
1.8 mi		Metropolitan Oakla...

Options Back

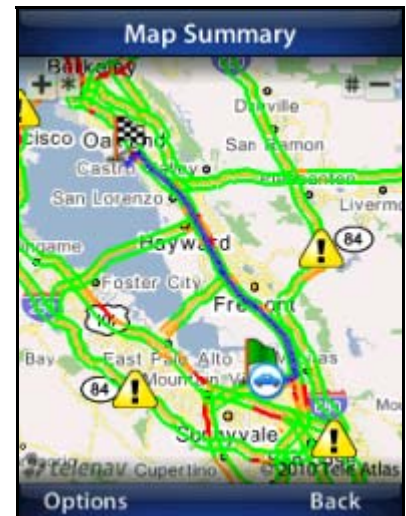
Map Summary

The entire route from your starting location to your destination is drawn on a map, complete with the latest traffic alerts and traffic flow information (if you choose to view them). The route is displayed as a blue line connecting the Start and Finish flags.

Highways and major roads with traffic flow information are color-coded by speed in each direction of travel:

Speed	Road Color
> 50 mph	Green
30 – 50 mph	Yellow
< 30 mph	Red
Unknown	Grey

1. You can toggle between “Hide Traffic” or “Show Traffic” (depends on availability).
2. Use the [*] and [#] keys to zoom in and out of the map. Slide your finger along the map, or use the four-way navigation keys to pan.



Traffic Summary

The Summary screen displays overall delay from traffic, a summary of incidents on the route, and the average speed for each segment where available. You can click on any line to view more details.

Below is an explanation of what you will see on the Traffic Alert screen:

- **Incidents** (triangle icons) - Total number of remaining incidents directly along the route. The color of the triangle indicates incident severity:

Color	Severity
Yellow	Only Minor incidents
Orange	At least one Major incident, no severe incidents
Red	At least one Severe incident

Go	Street	mph
416 ft	San Ysidro Way	N/A
500 ft	Kifer Rd	N/A
1.2 mi	Lawrence Expy	N/A
3.0 mi	US-101 N	59
3.1 mi	US-101 N	23
21 mi	US-101 N	57
0.6 mi	San Francisco Int'l	N/A

Incidents: 1 at 10:55 am
Delay: 00h 05m

Options Back

- **Delay** - Total time delay caused by traffic conditions, or the sum of delays on each segment.

NOTE: Delay refers only to the route currently shown.

- **Go** - Distance of road segment.

NOTE: This is not the distance from the origin but the length of each road segment.

- **Street** - The street or highway name of the road segment.

- **mph/kph** - Average speed on that road segment.

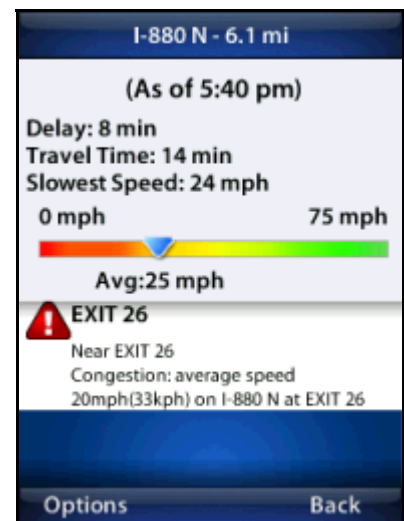
NOTE: "N/A" is displayed for segments farther than 200 miles away.

TIP: Highlight a segment or highlight it and press the **Talk** key to hear incidents.

If you click on an incident line, you can view the details. Below is an explanation of what you will see on the Traffic Details screen:

- **Delay** - The additional time it will take to travel the segment as compared with the time it would take if traveling at the posted speed.
- **Travel Time** - Estimated time it will take to travel the segment.
- **Slowest Speed** - Slowest speed observed on the segment.
- **Average Speed Bar** - Average speed of a segment on a scale of 0 to the maximum-posted speed for that segment.
- **Incident Detail** - Each incident is displayed with the following:
 - Incident icon color-coded by severity
 - Location
 - Additional comments

NOTE: If there is no flow information for a segment, the Average Speed bar on the Details page is grayed out.



Search Along

Use the Search menu to find the desired locations along your navigation route. For example, find every Mexican restaurant on your route between San Francisco and Sacramento. This also displays how many miles off your route each restaurant is.



Re-routing Options

Manual

While you are in a navigation session, you can choose to manually re-route to avoid traffic congestion.

1. During navigation, choose **Options >> Traffic Summary**.
2. You can choose "Minimize All Delays" at the bottom of this screen or choose one of the lines with slow traffic to view the details screen.



Go	Street	mph
0.4 mi	W Iowa Ave	N/A
3.9 mi	CA-237 E	37
0.1 mi	I-880 N	N/A
3.9 mi	I-880 N	17
6.8 mi	I-880 N	51
6.1 mi	I-880 N	25
9.8 mi	I-880 N	42

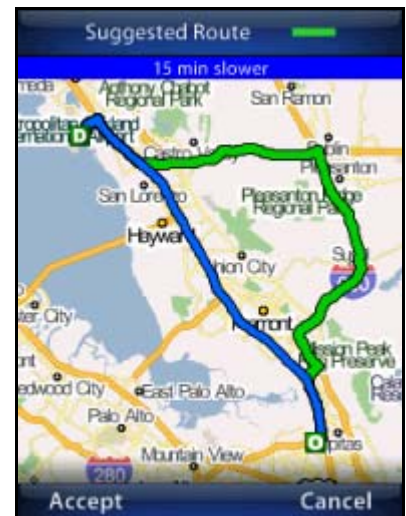
- From the details screen, choose **Options**.



- Choose **Avoid Selected** to avoid that particular segment or **Minimize All Delays** (which attempts to find a new route that minimizes all delays on the current route).
- A progress bar indicates how long until a new route is generated.



- The Suggested Route screen shows the proposed new route, outlining the original (blue) and suggested route (green), as well as listing the estimated time saved.
- Choose **Accept** to use the new route and return to your navigation session. Choose **Cancel** to use the current route and return to your navigation session.

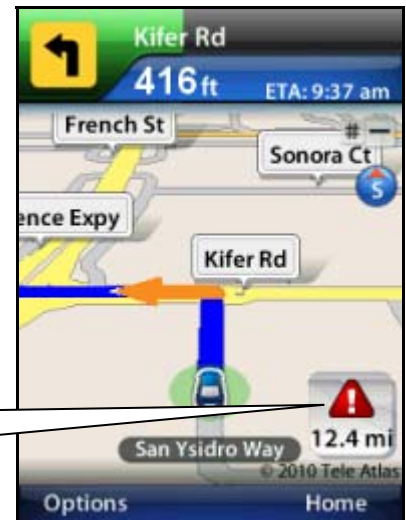


Avoid Ahead (audio detour)

When you hear an audio warning about a traffic incident during your navigation session, you can re-route to avoid congestion ahead.

1. During navigation, an audio warning sounds to alert you to traffic incidents along your route. An alert icon appears at the bottom-right corner of the map, showing severity and distance to the incident.

(Audio) "Accident 12.4 miles ahead on US 101 at Lawrence Expressway; 1 lane closed. Press 0 to avoid."

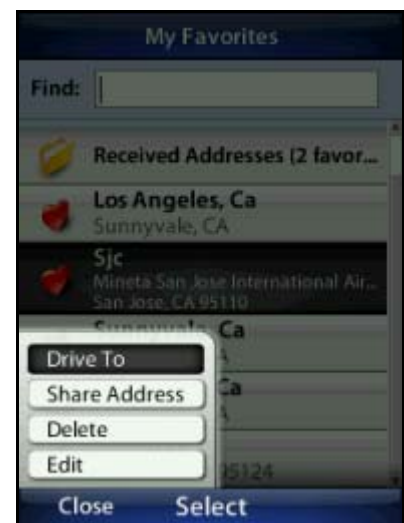


2. The "Getting Route" progress bar appears, and the application automatically calculates a route to avoid all incidents within a 15-mile range. When you hear the audio prompt, "New Route," the new route will be shown on your navigation session. The traffic alert icon will disappear from the screen.

Alternate Ways To Get Directions

There are other ways to get driving directions to a desired location.

1. Choose the **Drive To** option from the TeleNav GPS Navigator Main Menu. Then choose one of the Drive To menu options shown below.



2. Choose "Search" from the TeleNav GPS Navigator Main Menu, search for a location, and choose Drive To.



10. Search Menu

You can use the Search menu to find businesses such as restaurants, hotels, and gas stations. To use the directory, do the following steps:

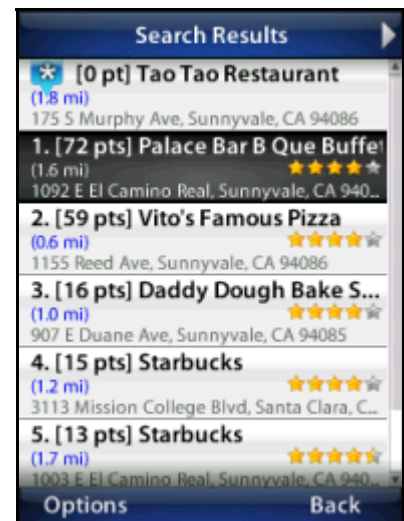
1. Choose Search on the TeleNav GPS Navigator Main Menu.



4. You have the following options on the Search screen:
 - **What** – Type in a keyword for your search. As you type, matching entries will be automatically suggested.
 - **Category** – Browse the Directory tree to find a business.
 - **Where** – Choose an address around which to conduct your search.
5. Make your selections and choose **Done** to begin.



6. The Results screen appears with matching businesses closest to your chosen address listed at the top. Highlight a business from the list and press **OK** to view more details, or choose **Options** to view the following options:



- **Sort By Relevance** - Sort the list by the best combination of popularity points and closest distance (this is the default).
- **Sort By Distance** - Sort the list by proximity to the search point's origin.
- **Sort By Star Rating** - Sort the list by the highest user ratings and popularity points.
- **Map Results** - View this location on a map (see Page 39 for more details).

7. You have the following options after you choose a desired location. Some options may not be available, depending on the business you choose to view.



- Get Drive To directions
- Call the location
- View a map of the address
- Share the address with friends
- View Reviews that others have written
- Submit your own Rating for the location
- Save the address to your Favorites list

Most Popular Category

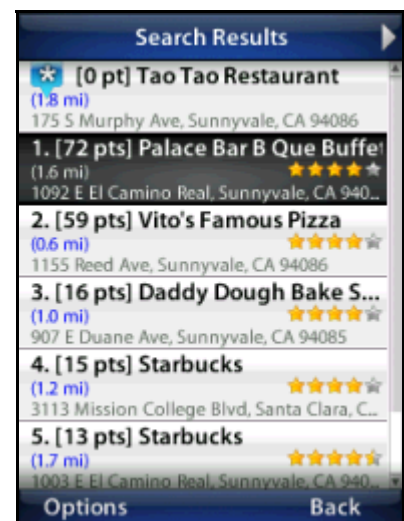
You can search for the most popular food/coffee places.

1. In the Search screen, expand the Food/Coffee category and choose “Most Popular.”
2. Choose **Done** in the next screen.
3. The Most Popular search results screen displays items that are frequently given higher star ratings. By default, results are sorted by the number of points they have received (popularity). Items with no points or negative points are not displayed.

See “Submit Your Own Rating” on Page [53](#) for more information.

Popularity is calculated by the user-generated ratings, averaged by considering the scores of the ratings and the number of users that have rated the location. A location accrues points based on how many stars it is given by TeleNav GPS Navigator users. When a location consistently achieves above-average ratings, its popularity count increases. Negative ratings lower the popularity count of the location.

You can choose one of the sorting choices at the bottom of the screen. See page [36](#) for more information.



Search for Gas by Price

You can search for the cheapest gas prices around your current location or another location that you specify.

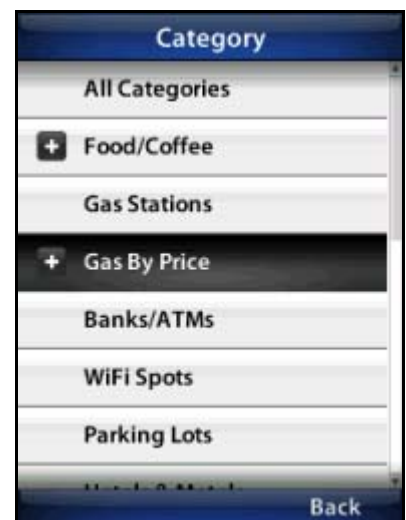
1. Choose Search in the TeleNav GPS Navigator Main Menu.



2. In the Search screen, choose "Category."



3. Choose "Gas By Price" in the Category Tree to expand the category.
4. Choose "Any" to search all categories, or choose a fuel grade and choose **Done** in the next screen.



- After you choose a fuel grade, the Search Results screen displays with a list of gas stations sorted by price. You can choose one of the sorting options at the bottom of the screen. See page [36](#) for more information.
- Choose a gas station to go to its Details screen. From there, you can Drive To, Call, Map, Share Address, or Save the location to your Favorites.

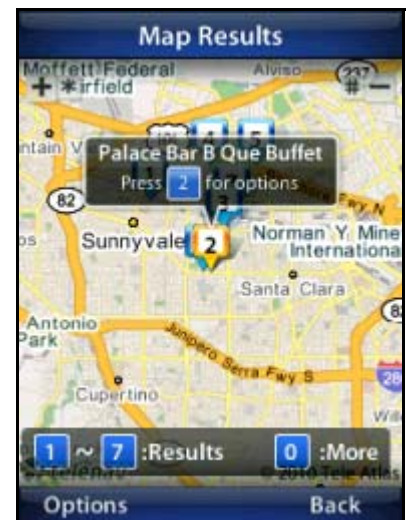
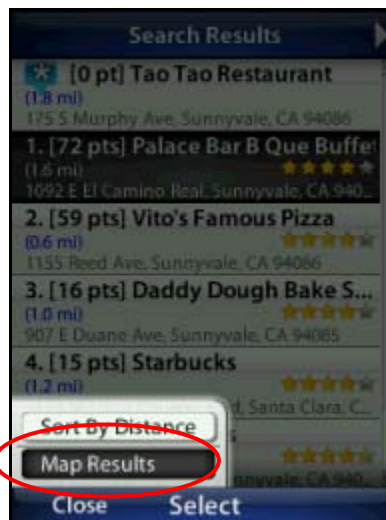


Map Results

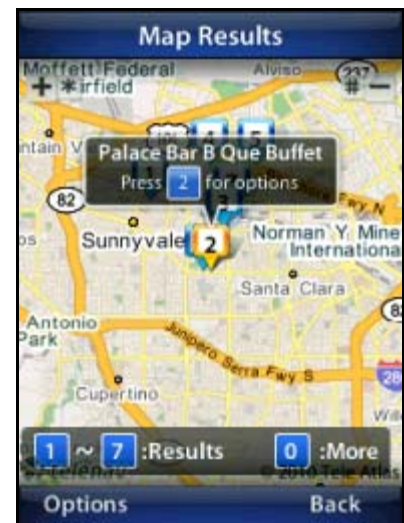
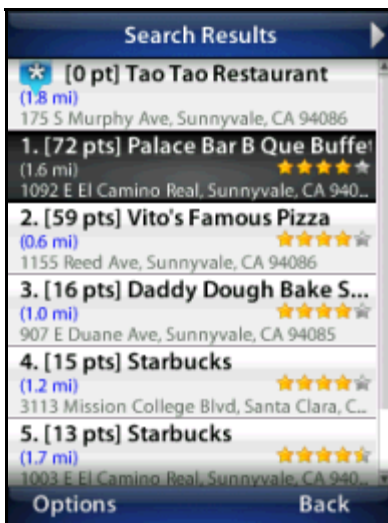
When you perform a category search, you can view the category's POI's plotted on a map. From the Map Results screen, you can also click on a corresponding number to view more details about a particular point of interest (POI).

You can view the Map Results screen in two ways:

- From the Search option in the TeleNav GPS Navigator Main Menu, search for a business and then choose "Map Results."



- From the Search option in the TeleNav GPS Navigator Main Menu, search for a business. On the Search Results list, choose a business to view the Details screen. On the Details screen, choose **Map It**.



On the Map Results screen, press 1 to 9 on your keypad to view details for a business. Press 0 to see more businesses near your location.

Points of interests are ordered based on how they were sorted on the Search Results page. If sorted by distance, the #1 point of interest is the one closest to the search location. If sorted by rating, the #1 point of interest is the one with the highest rating.

If you are viewing the Map Results screen from the Address Details screen, the search result number for that point of interest is highlighted by default. For example, if you are looking at the third search result and click "View Map," the third result appears in the center of the page.

You can press the [*] or [#] keys to zoom in and out of the map. Use the four-way navigation keys to pan the map. Zooming out may allow you to view more results on the page.

When you move the cursor to point of interest, a pop-up bubble will prompt you to press a certain key to view details.

At the Map Results screen, choose **Options** to view the following menu choices:

- **Show/Hide Traffic** – Display or hide traffic conditions on the map.
- **Share Location** – Send the address of a business to another user.
- **Cursor Address** – Get the street address that is nearest to the cursor's position on the map.
- **Zoom In** - Zoom in to view a more map details in a smaller area.
- **Zoom Out** – Zoom out to see a larger area.



11. Maps & Traffic Menu



Maps & Traffic allows you to view a street map around your current location. Traffic alerts, as well as traffic flow information for major roads and highways, are shown on the map by default.

If no traffic information appears on the map, try zooming out to view a larger area.

Choose **Options** to view the following menu choices:

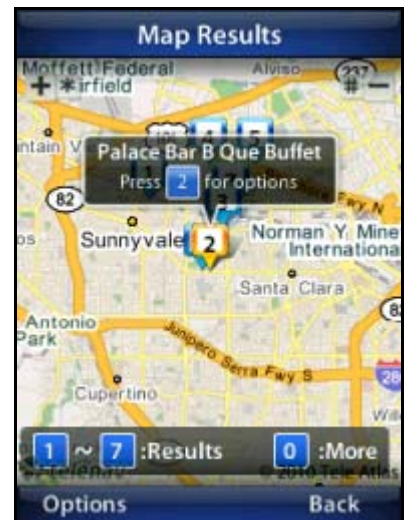
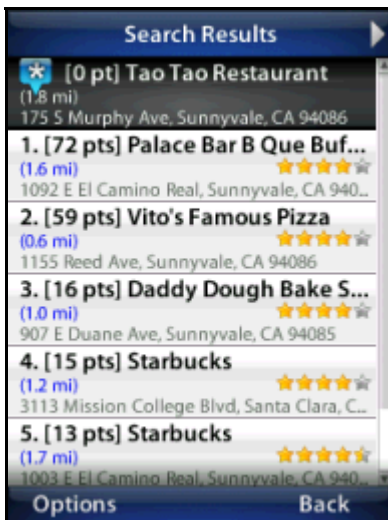
- **Show/Hide Traffic** – Display or hide traffic conditions on the map.
- **Share Location** – Send the address of a business to another user.
- **Cursor Address** – Get the street address that is nearest to the cursor's position on the map.
- **Toggle 2D/3D** – Toggle between 2D and 3D map views.
- **Get New Map** – View a map of the area around a different location.
- **Search Nearby** – Search for places of interest around the center of the map you are viewing.
- **Zoom In** - Zoom in to view a more map details in a smaller area.
- **Zoom Out** – Zoom out to see a larger area.



Other Ways to View a Map

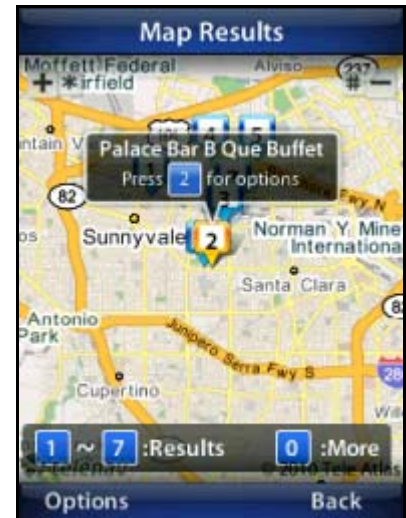
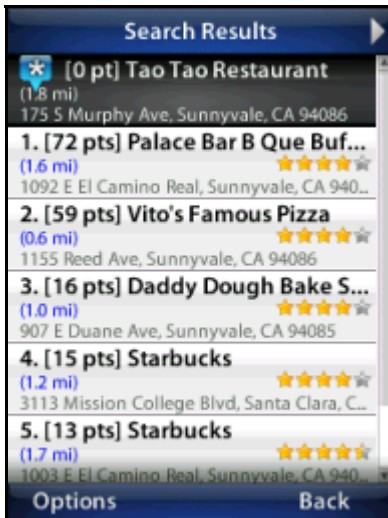
1. From the Map It option for any point of interest that you have found using the Search directory.

For example, from the Main Menu, choose **Search**. Search the Directory for your desired location and then choose **Map It**.



2. From the Map It option for any Favorite that you had saved to My Favorites.

For example, from the Main Menu, choose **Share & More** >> **My Stuff** >> **My Favorites**. Highlight a Favorite and choose **Options**, then choose **Map It**.



12. Share & More Menu

The Share & More menu gives you options for setting your preferences and other features as described in the following sections.



Share Address

You can share various addresses with contacts that you create or have saved in your phone's address book. You have the following options on the Share Address screen:

- **Address** – Choose an address to share.
- **Send To** – Choose contacts from your device's Address Book to share the address with, or manually enter phone numbers.
- **Label** – Enter a label to easily identify the address (i.e., "My House").



Address

Choose from the following addresses to share:

- **Current Location** – Share your current address.
NOTE: *If you are not on a recognizable street address, the nearest street address to your lat/lon position will be sent. If there is no street address within 500 feet of your position, the address cannot be sent, and a pop-up error message will appear.*
- **My Favorites** – Share an address from your Favorites list.
- **Recent Places** – Share an address that you have recently viewed or visited.



- **Address** – Share a street address that you type in or dictate to the TeleNav GPS Navigator Voice Recognition System. If you use the Say It option, the address you dictate will be located in the Recent Places list.
- **Intersection** – Share an intersection that you type or speak in.
- **City** – Share a city’s center that you type or speak in.
- **Businesses** – Share an address of a business you have found in the Search category tree by typing or speaking.
- **Airports** – Share an address of an airport whose name or 3-letter code you type or speak in.
- **Contact** – Share an address with a contact already stored in your device’s native address book.

Select Contact (Send To)

Choose from the following “Send To” options:

- **Select from Contacts** – Choose a contact from your device’s native Address Book.
- **Recipient** – Enter a phone number on the device’s keypad.



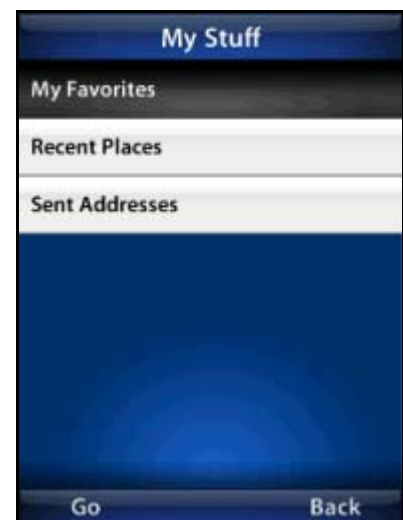
1. You will then come to the Share Address confirmation screen. Enter an optional label for your address and choose **Send Now** when you are done.
2. A confirmation pop-up appears. The recipient you selected will receive a text message with the address you have chosen.

NOTE: *If the recipients are also TeleNav GPS Navigator or TeleNav users, the sent address is added to their Favorites >> Received Address category. The address can then be used just like any other address. If the recipients are not TeleNav GPS Navigator or TeleNav users, clicking on the received text message will take them to a page providing more information about the address.*

If you have received an address that another TeleNav GPS Navigator user has sent, you will see a pop-up the next time you view the TeleNav GPS Navigator Main Menu. You will have the option to **View** or **Ignore** the address(es). Shared addresses can always be found in your Favorites >> Received Addresses category.



My Stuff

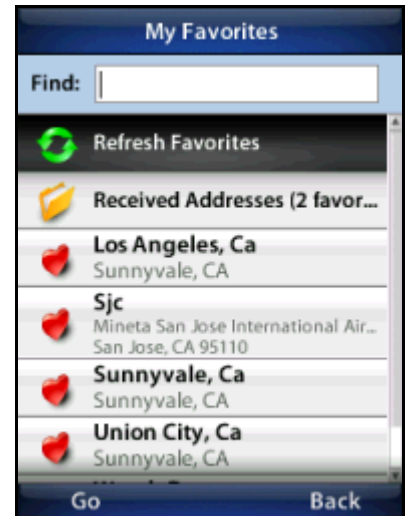


My Favorites

Your Favorites list can consist of the following:

- **Categories** – You can organize your Favorites into categories. Each category is represented by a folder icon.
- **Received Addresses** – This category is present by default and stores addresses that you have received from other TeleNav GPS Navigator users (see section below for more information).
- **Individual Favorites** – Individual Favorites are represented by the heart icon and may be listed under several categories.

Choose one of the individual favorites for additional options.



Received Addresses

A default category called “Received Addresses” is provided. If other TeleNav GPS Navigator users share any addresses with you, the address will automatically be stored in this category. You can delete favorites from this category, but the category itself may not be deleted or renamed.

Add a New Favorite

To add a new favorite, do the following:

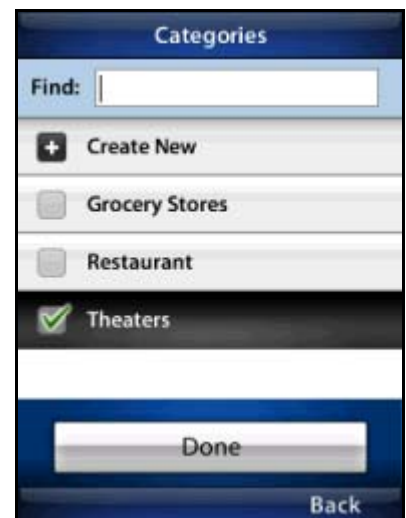
1. Search for a POI and view the details for that location.
2. Choose **Options** and then choose "Save To Favorites."
3. You can also save the address to a Category or enter/change the label.
4. Choose **Done** to add the new favorite.



Add to Category

This option allows you to organize where a location should be stored. Whenever you see the "Category" field on a screen, you can put the location you are viewing in a category. These screens include "Create Favorite," "Edit Favorite," and "Record Location."

1. Choose the "Category" field.
2. On the Categories screen, choose one or more category folders in the list to add the location to the category.
3. Choose **Done** when you are finished.
4. Choose **Done** on the next screen.

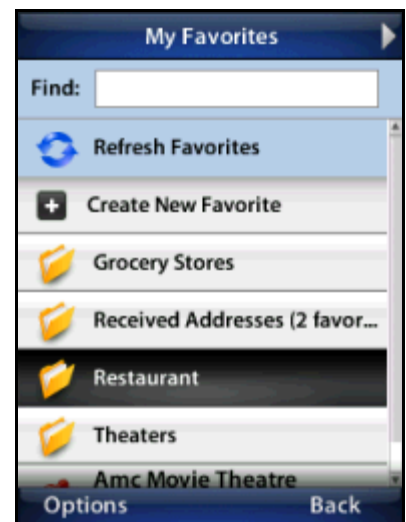
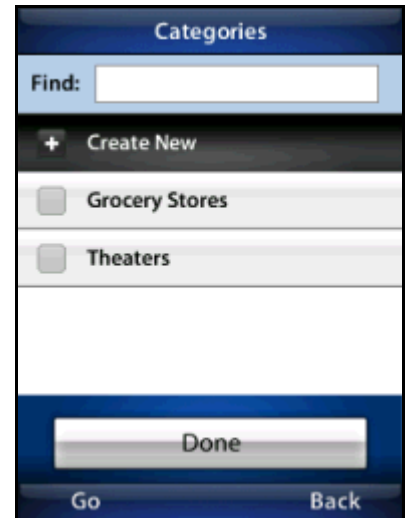


Create New Category

Add a new category folder by doing the following:

1. On the Categories screen, choose “Create New.”
2. Type in a Category name on the keypad and choose **Done**.

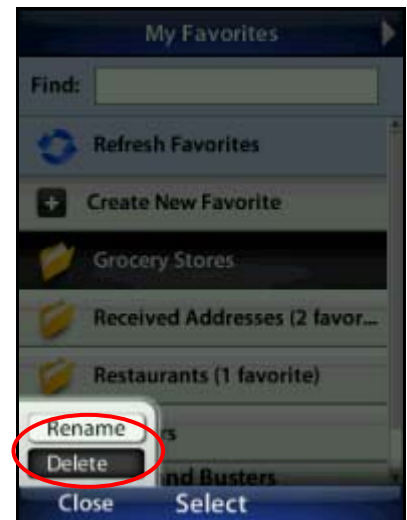
3. The new category shows up on the My Favorites screen.



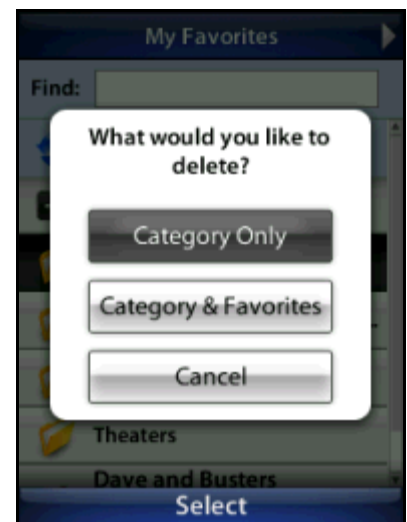
Delete a Category

You can delete a category that you have created in the Favorites screen (the default “Received Addresses” category, which stores addresses other TeleNav GPS Navigator users may have shared with you, cannot be deleted).

1. Go to Share & More >> My Stuff >> My Favorites.
2. Highlight a category folder and choose **Options**, then choose **Delete**.



3. You will be presented with the following deletion options:
 - **Category Only** – Delete just the category. All favorites will still appear on the Favorites screen.
 - **Category & Favorites** – Delete the category and all favorites in it. This deletes the favorites in this category only. If a favorite is also saved under a different category, this action does not delete it there.
 - **Cancel** – Close the pop-up and go back to the My Favorites screen.



Reviews and Ratings

Locations with star icons in the Detail screen indicate those for which you can view other people's reviews (either editorial or individual user review). You can also submit your own rating for this location, indicated by the number of stars (the range is from 1 to 5).

If you click on the "Rate This" option for a location that you have already rated, the original rating is displayed by default. If you submit a modified rating, the old rating is excluded from the average and replaced with the new rating, and the number of reviews remains the same.

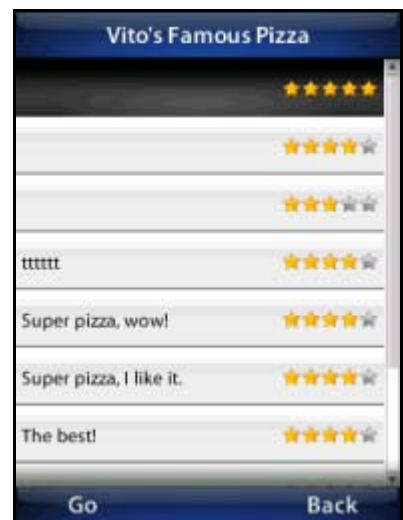
Read Reviews

1. In the Search, Favorites, or Recent Places screen, choose a location and, in the Details screen, choose **Options**.
2. Choose **View Reviews**.

NOTE: The “View Reviews” option is not available for businesses where no reviews have been submitted yet.



3. The Reviews screen appears, showing the ratings that the location has received.



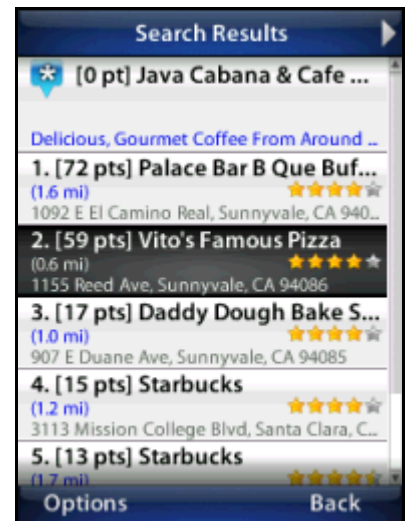
4. Make a selection from the list to read the full review.



Submit Your Own Rating

1. In the Search, Favorites, or Recent Places screen, choose a business to rate.

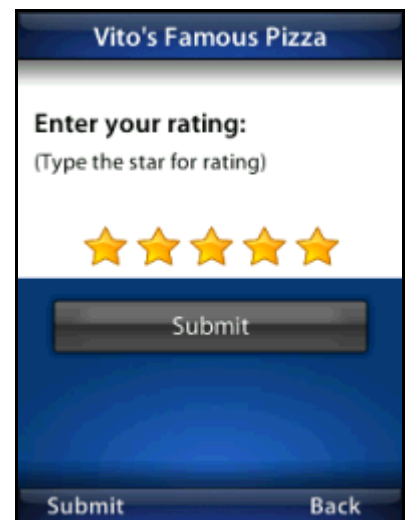
NOTE: *This option is only available if you choose a business.*



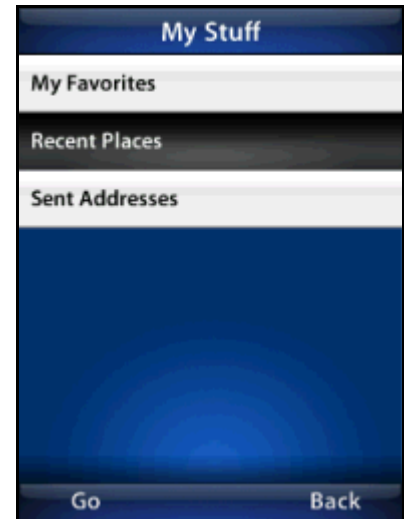
2. Choose "Rate This" from the menu.



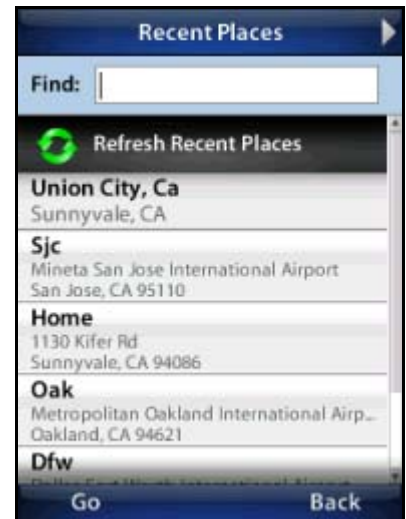
3. In the Rating screen, enter a rating from 1 to 5. Your rating will be averaged with other TeleNav GPS Navigator users' ratings and will affect the location's popularity points.
4. Choose **Submit** when you are done (this option will appear after you have entered a rating).



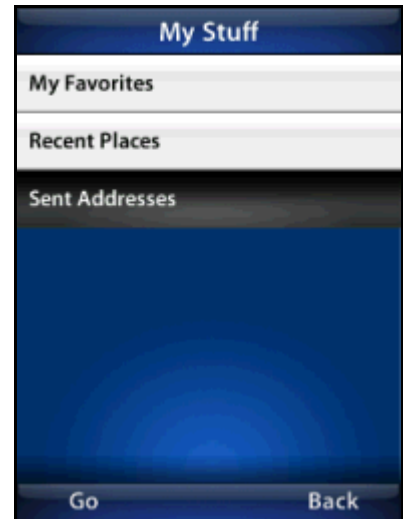
Recent Places



You can view a list of places you have recently looked at or driven to in Share & More >> My Stuff >> Recent Places.



Sent Addresses



Go to Share & More >> My Stuff >> Sent Addresses to view a list of addresses you have shared with other TeleNav GPS Navigator users.

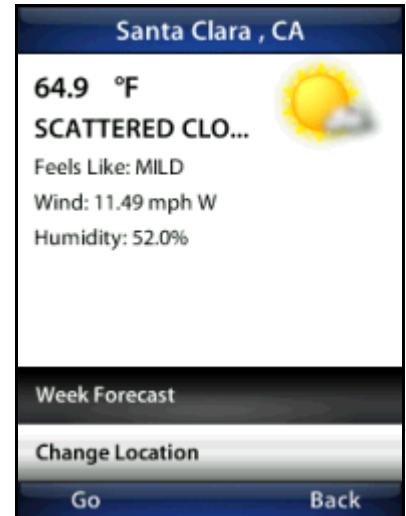


Weather



Check the weather conditions for your current location or for another location that you choose. You can also see the extended weekly forecast.

1. Go to Share & More >> Weather.
2. The weather condition for your current location is displayed.



3. Click "Change Location" to view weather for another location.



4. Click "Week Forecast" to see weather conditions for the next seven days. Click on any line to view details for that day.



Record Location



To save your current location to your My Favorites list, do the following:

1. Choose Share & More >> Record Location. The Create Favorite page appears with the following fields:
 - **Label** - Replace the default label and enter a label that accurately describes your current location, such as WORK, AMYS SCHOOL, etc.
 - **Address** - Your current address is listed by default. You can choose the Address section to choose another address.
 - **Category** - Organize the address into a category (see Page [48](#) for details).
2. Choose **Done** to record your new location.



Refer a Friend



When you choose "Refer a Friend," an invitation to use TeleNav GPS Navigator will be sent to the contact that you choose.

1. Choose Share & More >> Refer a Friend.
2. Choose "Select from Contacts" to choose from contacts stored in your device's Address Book, or manually enter phone numbers in the "Recipient" fields.
3. Choose **Done** at the bottom of the page to send the invitation to your friends.
4. Choose **OK** after the message is sent to return to the Share & More menu.

Referred contacts will receive a text message about TeleNav GPS Navigator with a link they can follow to get more information (contacts that already have a version of TeleNav GPS Navigator will not receive this text message).

If recipients no longer wish to receive invitation text messages, they can opt out by texting "END" in their reply message. To opt back in, they can text "GET" to an invitation text message.



Product Tour



Choose "Product Tour" to go through a brief tour of TeleNav GPS Navigator's key features.

Product Tour pages are read-only. Choose the **NEXT** or **BACK** arrows to navigate through the pages.



Preferences



General

You can set the following personal preferences in the Share & More >> Preferences >> General menu. If you make any changes, be sure to choose **Save** at the bottom of the screen.

- **First/Last Name** – Edit your first and last name. This name will be displayed to users when you share addresses with them.
- **Email** – Edit your email address here. This address will be displayed to users when you share addresses with them.
- **Language** – This is the language for the text that appears in TeleNav GPS Navigator. At this time, only English is supported.
- **Distance Units** – Miles/feet or kilometers/meters.
- **Tips** – Always On or Always Off. Tips show up on the screen for specific features and prompt you with hints or cautions about using various menu options.
- **Exit after (minutes)** – Never, 5, 10, 20, or 30. Choose to exit the TeleNav GPS Navigator application if it is not being used for a certain amount of time. This only occurs if TeleNav GPS Navigator is running in the background, not when it is being used. Setting the application to automatically exit can save on battery consumption.
- **Init Volume** – Very Soft, Soft, Normal, Loud, or Very Loud.
- **Map Colors** – Choose from Daytime, Nighttime, or Auto. Nighttime colors have greater contrast to let you better see the navigation screen in the dark. Choose "Auto" to have the navigation maps automatically switch from Daytime to Nighttime colors.



Navigation

You can set the following personal preferences in the Share & More >> Preferences >> Navigation menu. If you make any changes, be sure to choose **Save** at the bottom of the screen.

- **Route Style** – Fastest, Shortest, Prefer Streets, Prefer Highway, Pedestrian, or Ask me each trip. Choose the last option if you would like a prompt to choose a Route Style each time you start a navigation session.
- **Avoid** – HOV Lanes, Tolls, and Traffic Delays.
- **Moving Maps** – 2D Maps, 3D Maps, or 2D with 3D Views at Turns. Choose one as your default view for navigation sessions.
- **Backlight** – On, Off, or At Turn. Choosing “At Turn” will help you conserve your device’s battery power.
- **Traffic Alerts** – On or Off. If this feature is on, audio and visual traffic alerts will appear on the 2D or 3D Moving Maps screen if there is a traffic incident on the route ahead.



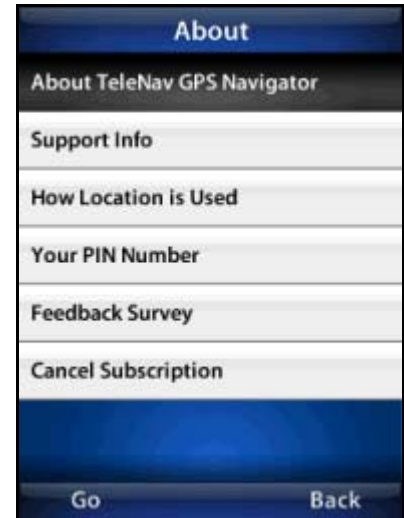
Navigation Audio

You can set the following personal preferences in the Share & More >> Preferences >> Navigation Audio menu. If you make any changes, be sure to click **Menu >> Save**.

- **Settings** – Full Audio, Instructions Only, or No Audio. “Full Audio” announces street names, and “Instructions Only” announces the direction of the upcoming turn.
- **Guide Tones** - This is the language for audio prompts during navigation. Choose English (US) or Spanish.



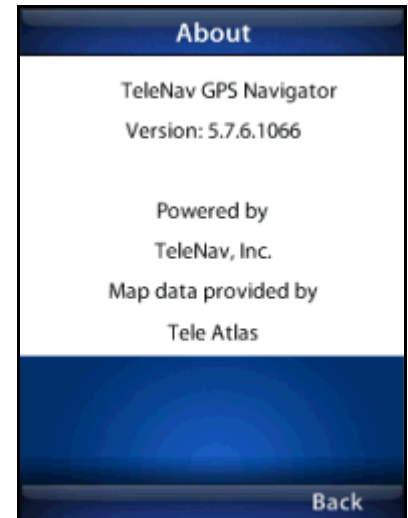
About



About TeleNav GPS Navigator

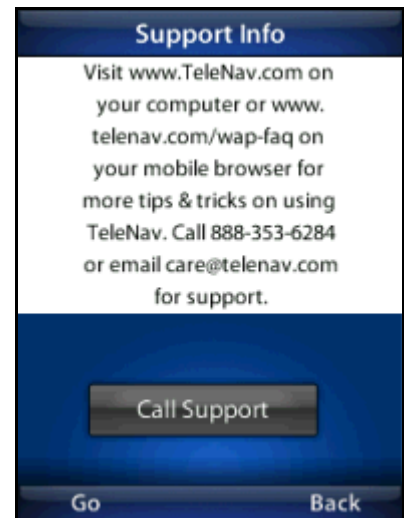
This menu option displays a screen similar to the illustration on the right. It shows the exact version of TeleNav GPS Navigator that is on your device.

Knowing the exact version of your software may be helpful if you ever have to call TeleNav GPS Navigator Technical Support.



Support Info

Here, you can access information on how to contact TeleNav GPS Navigator Customer Support.



Your PIN Number

This screen gives information about your phone number and PIN, which can be used to log on to the TeleNav GPS Navigator website.



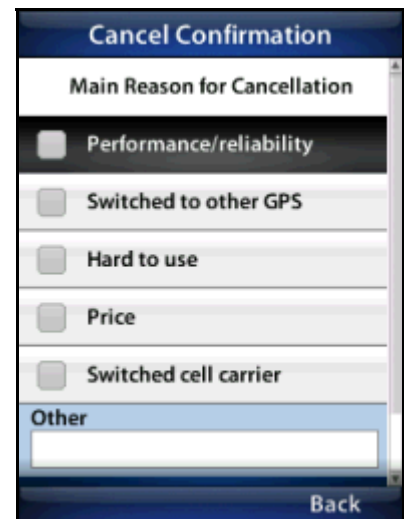
Terms and Conditions

This page lists the website where the full terms and conditions for TeleNav GPS Navigator are listed.



Cancel TeleNav GPS Navigator Subscription

You can cancel the TeleNav GPS Navigator service directly from your device.

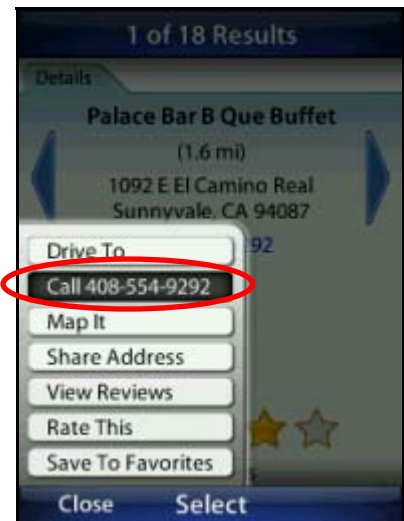


13. Phone Calls

Making a Phone Call from TeleNav GPS Navigator

Calling a location that you have found in the Directory such as a restaurant, hotel, or gas station is easy - simply choose the "Call" menu item.

NOTE: Some phones can only do one function at a time, and making a call from an TeleNav GPS Navigator screen automatically exits the TeleNav GPS Navigator application. In order to easily return to the location that you found, choose the Save to My Favorites menu option before making your call. Restart TeleNav GPS Navigator after you finish your call and retrieve the location from your My Favorites list.



Taking an Incoming Call

When you are using TeleNav GPS Navigator and your phone receives an incoming call, your phone rings and displays a screen that gives you the option to take or ignore the call.

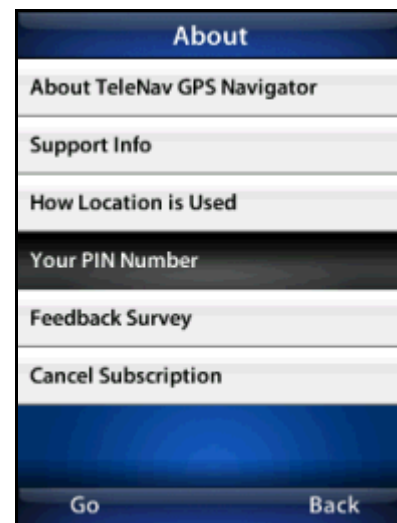
If you ignore the call, the TeleNav GPS Navigator application resumes and continues with the function that you were using before the call came in. However, if you take the call, the TeleNav GPS Navigator application terminates because the phone can only run one application at a time.

After you finish the call, re-launch TeleNav GPS Navigator and begin again where you left off. For example, if you were driving to a location that was not saved to your My Favorites list, look in your Recent Places list. To get driving directions, simply choose the destination in your Recent Places list and then choose Drive To.

14. Change your PIN number

1. In an Internet browser go to the TeleNav GPS Navigator Pre-Planning website at maps.telenav.com.
2. Enter your phone number and PIN to log in.
3. Click the Profile tab and choose "Change PIN."
4. Enter your current PIN number and your new PIN number.
5. Click **Save**.

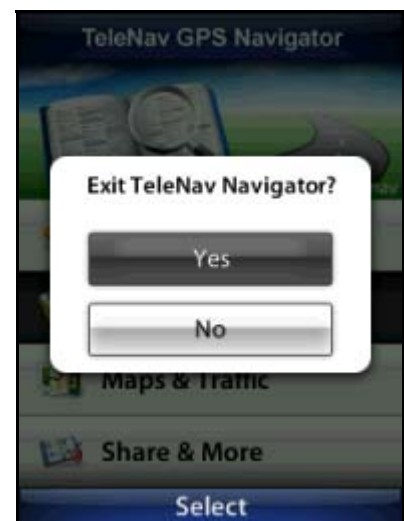
NOTE: You can find your current PIN number by choosing Share & More >> About >> Your PIN Number:



15. Exit TeleNav GPS Navigator

To exit the TeleNav GPS Navigator application, do the following:

1. Choose **Back** on the TeleNav GPS Navigator Main Menu.
2. In the "Exit TeleNav GPS Navigator now?" pop-up, choose **YES** and exit TeleNav GPS Navigator.



16. The TeleNav GPS Navigator Website

To access the general TeleNav GPS Navigator main website, go to www.telenav.com.

You can also log in to the TeleNav Pre-Planning website (maps.telenav.com) to use features such as:

- Route planning for a trip by entering the starting and destination addresses (this does not update information on your device).
- The Search directory for finding restaurants, motels, stores, gas stations, etc. You can also get addresses, phone numbers, maps, and directions.
- Add an address and save it to the My Favorites list on your device. The next time you launch the TeleNav GPS Navigator application on your device, the new address will appear in your My Favorites and Recent Places lists.

NOTE: *Favorites created on the website will only show up in your My Favorites list on the device after you choose the “Sync” option on the Favorites page within TeleNav GPS Navigator.*

- Manage addresses in your My Favorites and Recent Places lists (both of which update information on your device). These lists can grow to an unlimited length. You can also delete addresses you no longer need.
- Manage an independent Web address book (saved to your Web address book only, not saved to your device).
- Update your personal information including your home and work addresses and your email address.
- Change your PIN number.
- Contact Customer Support.

If you need to migrate your TeleNav GPS Navigator account to a different phone number, please call TeleNav GPS Navigator Customer Support at 1-888-353-6284. For security reasons, you cannot perform this change unassisted.

17. Error Conditions

Account cancelled

Your TeleNav GPS Navigator account has been cancelled. Contact TeleNav Customer Support at 1-888-353-6284.

Account not found

You do not have a valid TeleNav GPS Navigator account. Contact TeleNav Customer Support at 1-888-353-6284.

GPS signal weak, Cannot get GPS signal, or No GPS data

Move to an area where your device has a clearer view of the sky and can still connect with your device. Please note that some car windshields that have heat-reflective coatings may reduce the quality of the GPS signal. Your device should announce when you have adequate GPS signal again.

Invalid login

Your account number is your 10-digit mobile phone number beginning with area code. Your PIN is by default the last 4 digits of your phone number.

If for some reason you cannot access your PIN, contact TeleNav Customer Support at 1-888-353-6284.

Low battery

The GPS will not work if the device's battery charge level is below about 15%. Starting with a freshly charged standard battery, we have used TeleNav GPS Navigator for around 4 hours before it became necessary to connect the charging cable. If you get a low battery warning, connect a charging cable as soon as possible. In some cases, you may need to wait a while for the battery to become sufficiently charged so that the GPS receiver will work.

Please input password or Password needs 4 digits

You must provide a four digit personal identification number (PIN) to log into TeleNav GPS Navigator.

Network signal weak

If the carrier network signal is weak, move to an area where reception is better and try the function that requires network access again.

TeleNav GPS Navigator encountered an error

TeleNav GPS Navigator is having technical problems with the specific request that you made. This can be due to an address that it cannot find, or mapping data that does not allow routing from where you are to where you want to go. In this case, try to use a nearby address.

TeleNav GPS Navigator not available

If you get an advisory message that TeleNav GPS Navigator is not available, exit the application and then re-launch it. If the problem recurs, it may be due to a temporary server outage.

Unable to generate a route

TeleNav GPS Navigator could not generate a route between the two endpoints of the route. This may be a temporary error if you have a weak GPS signal when establishing the origin, but may be due to errors in the map data in the area around the destination.

Unable to login

Someone may be fraudulently using your account. You will need to change your PIN (see page [66](#)) and attempt to log in again.

Your account has expired

You do not have a valid TeleNav GPS Navigator account. Order TeleNav GPS Navigator by calling TeleNav GPS Navigator Customer Support at 1-800-331-0500 (or dial 611 from your handset).

18. FAQs

Why do I need the carrier's data service?

The data plan allows you to access nationwide routes, maps, and Directory content from the TeleNav GPS Navigator servers using the data communication features of your device. These services are different from your cellular airtime. To order a data plan from your wireless carrier, please contact their customer support directly.

How long after I apply for the data service until I can use my TeleNav GPS Navigator application?

Generally, it takes until the following business morning before the data services are fully provisioned. If you already have data services, it should be no more than 4 hours before an added TeleNav GPS Navigator plan is active.

Does TeleNav GPS Navigator use up my voice plan minutes?

TeleNav GPS Navigator uses data to provide its navigation functions. Using data does not use any of your voice minutes. However, placing calls to businesses you found through the Search feature uses voice minutes.

How do I increase or decrease the voice prompt volume?

Speaker volume can be controlled with the volume buttons on the side of the device.

How accurate is the GPS?

GPS accuracy can range from 20m (approx. 65 ft) to 100m (approx. 328 ft). Most of the time, the GPS is accurate to less than 50 meters (approx. 164 ft).

What is ideal GPS environment?

The GPS requires an open, clear view of the sky. Buildings, covered parking areas, tunnels, and dense foliage can cause the GPS receiver to be unable to locate a GPS satellite or may cause extended initialization time (time to first GPS fix).

If you are parked in a covered parking lot or near a tall building, it is recommended that you move into an open area and then begin to use the TeleNav GPS Navigator service.

Why does the GPS not work near buildings and other tall objects?

The GPS uses signals from satellites so it needs a clear view of the sky. Tall buildings and other objects that block the GPS receiver's view to the sky may make it impossible to determine your location. Sometimes the satellites are not overhead but near the horizon; in these cases, the GPS receiver in your device must have a clear view of the horizon.

How do I know that the GPS has a signal?

The TeleNav GPS Navigator application on your device alerts you if you do not have a valid GPS signal. If this happens, move to an area where there is a clear view of the sky so the receiver can hear the GPS signals from space.

What happens if I'm using TeleNav GPS Navigator for driving directions and I lose the GPS signal while driving across a bridge or through a tunnel or lose the GPS signal for some other reason?

TeleNav GPS Navigator remembers the speed at which you were driving before losing the GPS signal. TeleNav GPS Navigator continues to give you driving directions based on an estimate of the projected distance that you may have traveled at your last recorded rate of speed. TeleNav GPS Navigator recalculates your current position when you regain a GPS signal and adjusts your driving directions accordingly.

I noticed there are stars next to some restaurants I have viewed or saved. How is popularity rated?

Popularity is calculated by the user-generated ratings, averaged by considering the scores of the ratings and the number of users that have rated the location. A location accrues points based on how many stars it is given by TeleNav GPS Navigator users. When a location consistently achieves above-average ratings, its popularity count increases. Negative ratings lower the popularity count of the location.

How long are ratings kept?

Ratings and reviews expire after two years.

19. Customer Support

Send an email with your questions or comments to TeleNav GPS Navigator Customer Support, or enter a comment through the TeleNav GPS Navigator Web site. We will promptly reply to your inquiries.

Toll Free Customer Support Line: 1-88-TeleNav-4 (1-888-353-6284)

Fax: 408-245-0238

care@telenav.com

www.telenav.com

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20. TeleNav Services Warranty

The content and Java application services provided by TeleNav is provided “as is” and “as available” without warranties of any kind, either expressed or implied, including but not limited to any warranties of merchantability or fitness for particular use, or non-infringement. You acknowledge that your use of the TeleNav service is at your sole risk and you agree that the service and the information provided are without warranty of any kind by TeleNav.

TeleNav does not warrant the availability, accuracy, completeness, currentness, or reliability of the services available from TeleNav, or the service itself. Unavailability, errors, omissions, or inaccurate data may result from unreliable data due to equipment failure or other technical problems beyond the control of TeleNav, and TeleNav does not warrant the services in any respect due to such circumstances beyond its control.

Although certain information provided to you by TeleNav may be obtained or compiled from sources TeleNav believes to be reliable, TeleNav cannot and does not guarantee the accuracy, validity, kindness, or completeness of any information made available to you for any particular purpose. Under no circumstances, including negligence, will TeleNav or any of its affiliates, directors, officers or employees, or any third party be liable for any direct, indirect, incidental, special or consequential damages that results from your use or your inability to use the services. You acknowledge that this limitation applies to all content information or other services available from TeleNav, and whether or not TeleNav has notice of the possibility of such damages, and whether or not to circumstances giving rise to such damages may have been within the control of TeleNav.

Some states do not allow the exclusion of certain warranties, so some of the above exclusions may not apply to you. In those states, liability is limited to the fullest extent allowed by law.

By using the service, you agree to indemnify TeleNav and its parents, subsidiaries, affiliates, officers and employees and hold them harmless from any and all claims and expenses, including reasonable attorney’s fees, asserted third party due to, or arising out of your use of the service and the site.

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