



telenav. gps navigator. V6.2

GPS Navigation Suite for:

Android™ phones

Available on the T-Mobile network

To see whether your device is supported, visit:

<http://www.telenav.com/products/tn/devices/tmobile.html>

User's Guide



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Revision History

| Version | Date Released | Description of Changes | Author |
|---------|---------------|--|-----------|
| 6.2a | 1/28/2011 | Initial release. | Daisy Luu |
| 6.2b | 5/20/2011 | -Added note stating that removing the app is not supported on devices with preloaded app. -Removed "Turn Icons Mode" (no longer supported). | Daisy Luu |
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1. Welcome

TeleNav GPS Navigator™ utilizes the integration of GPS position determination technology, the Java™ programming environment, and access to your wireless carrier's data network. Supported Android phones provide both the Java environment and access to the wireless network. Depending on your subscription, the TeleNav GPS Navigator application provides:

- GPS navigation that punctually guides you turn-by-turn to any destination address in the Continental U.S and Canada. If you miss a turn or get off-track, TeleNav GPS Navigator will calculate a new route for you. You can enter one or more destination addresses by keying or speaking directly into the device, entering them on the TeleNav GPS Navigator website, or by pulling your contacts from your phone's contact list. Optionally, you can input a remote origin and receive Driving Directions from that origin address to the selected destination address.
- Audio and visual traffic alerts while driving or viewing maps, as well as traffic rerouting capabilities to minimize delays on your trip.
- The ability to set up alerts for your daily commute and view any traffic incidents on the map of the route.
- A Directory feature that allows you to find businesses or points of interest near your current location, around a Favorite, around an entered address, or around an airport. You can call the business first to check availability of an item or get a reservation and then navigate to it. You can also save the address for use later in the day.
- Maps of the area around your current location, a marked Favorite, or an address you enter manually or have previously entered. You can pan the map (adjust left/right/up/down), and zoom in or out. You can also mark a point under the cursor as a Favorite.
- The ability to mark the current location as a Favorite that can be labeled.
- Weather conditions and movie listings for your area.
- The ability to personalize the application by selecting the use of U.S. customary or metric distance units, the language for audible guidance, the volume and map colors, etc.

For a comparison of features between Basic and Premium accounts, please refer to Appendix A on page [59](#).

2. Safety and Legal Notices

Please read this section carefully before using TeleNav GPS Navigator

TeleNav will not accept any responsibility whatsoever for accidents resulting from failure to observe common sense precautions. Your personal judgment, traffic regulations, and common sense must always take precedence over any driving direction produced by TeleNav GPS Navigator.

WARNING: Keep your eyes on the road.

It is your responsibility as the vehicle operator to keep your eyes on the road and be an alert driver at all times, ESPECIALLY when the vehicle is moving. The vehicle operator should not be distracted by the application displays, audible cues, or manually interacting with the controls. When you need to enter data on your device using the keypad or study the display, please do so while the vehicle is parked, not while in motion. Should your ability to drive responsibly be decreased, please turn off the device.

WARNING: Install the equipment safely.

If you are using a device mounting kit, make sure that it does not obscure your vision. You may wish to charge the device while using TeleNav GPS Navigator. If so, make sure the charging cable does not interfere with any of the vehicle controls.





WARNING: Drive safely and use common sense.

The vehicle operator's personal judgment, traffic regulations, and common sense must always take precedence over the instructions provided by TeleNav GPS Navigator.

It is your responsibility as the vehicle operator to drive safely, observe all traffic rules, and above all use your own personal judgment while driving. If you feel that a route suggested by the navigation software instructs you to perform an unsafe or illegal maneuver, places you in an unsafe situation, or routes you into an area which you consider unsafe, do not follow the instructions.

3. Device Controls

Your Android phone may provide several different ways for you to control TeleNav GPS Navigator and input information. Commonly referenced phone controls include:

- Menu key 
- Back key 
- Call key 
- End call key 
- Phone screen
- Phone keypad

NOTE: *The actual appearance of the keys on your phone may vary depending on make and model.*

For information about how to use your Android phone and the appearance of specific keys, please refer to the phone user's manual.

4. Getting Started with TeleNav GPS Navigator

The TeleNav GPS Navigator application installed on your phone requires a TeleNav GPS Navigator subscription and means of accessing the public Internet.

TeleNav GPS Navigator Account

There are two types of accounts available:

- **Basic** – This account offers features like moving maps, voice directions, and points-of-interest search.
- **Premium** – This paid account gives you access to all the features of TeleNav GPS Navigator.

The features you can access will vary depending on account. This User's Guide discusses all features as offered by the Premium plan; if you are subscribed to a different plan, what you see on the TeleNav GPS Navigator screens will be different.

T-Mobile users have access to a 30-day free trial of Premium services. If you opt to use the trial and do not cancel before 30 days, you will enter a monthly subscription to continue using the Premium account. You can cancel any time directly from the device under **Menu** >> About >> Cancel Subscription and continue using the Basic account features.

For details on the features offered by each plan, please refer to Appendix A on page [59](#).


Software Installation

TeleNav GPS Navigator is pre-loaded on most Android devices. To find out if your device is supported, go to <http://www.telenav.com/products/tn/devices/tmobile.html>.

Network Access

TeleNav GPS Navigator uses the public Internet to access its servers for mapping, routing, and search services from your device.

5. Launching TeleNav GPS Navigator

1. Press the **Menu** button to expose the application list. Choose the TeleNav icon  to launch the application.
2. After starting TeleNav, the splash screen will appear for a few seconds.



Registration

1. The TeleNav User Agreement appears. If you agree to the terms, choose **Accept** to continue.
2. During your first use of TeleNav GPS Navigator, the phone will download the audible and graphical content needed to build the displays and produce audible messages. The time it takes to complete the download depends on wireless data connection.

3. A product tour will appear while the content is being downloaded.

NOTE: Do not interact with your Android phone while this download is underway. Wait for it to finish. When the download is completed, you will see the TeleNav GPS Navigator Main Menu.

NOTE: If the TeleNav application indicates that it cannot reach the TeleNav servers, the most likely reason is that your carrier data service plan is not yet active. If so, you will be notified at this point. Call your carrier to extend your service agreement. You will not be able to progress beyond this point until your account is returned to current status. You may also see an important message from TeleNav regarding upgrades, scheduled downtime, pending account expiration, etc.

When the phone reaches the TeleNav servers with a valid and active phone number and PIN, the phone will be registered to use TeleNav GPS Navigator and will not present any of the above screens except the splash and Warning screens in the future. Visiting www.telenav.com and changing the PIN will require you to repeat the above registration process.



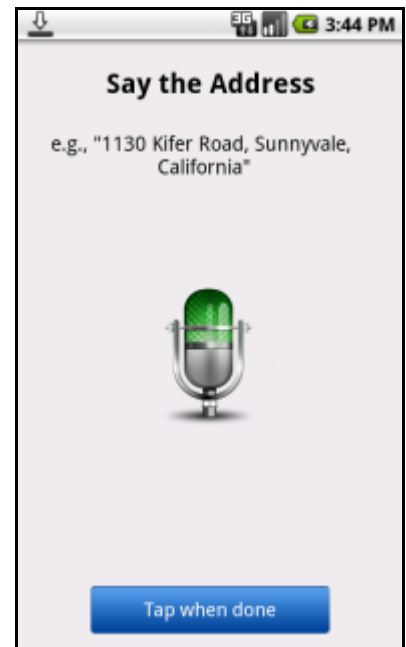
6. Speech Input

Instead of typing in an address or other keyword, or choosing a menu on screen, you can use the voice-recognition system to speak in a command, address, and/or keyword.

1. Choose the Speech Input icon.



2. Following the on-screen prompts to say a command, address, and/or keyword.
3. Wait for the application to react, or choose "Tap when done."
4. The appropriate screen will then appear. For example: If you say "Map here," TeleNav GPS Navigator will display a map of your location as if you had chosen Maps & Traffic from the Home screen.



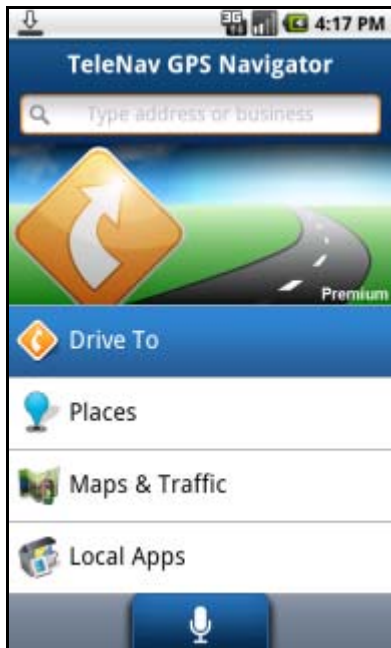
7. Using a Bluetooth Headset

You can use a Bluetooth headset with TeleNav GPS Navigator for features such as Drive To navigation instructions, or to speak in an address. To do so, you must first pair your Bluetooth headset from the Android menu.

1. From the Android main menu, press the **Menu** key >> Settings >> Wireless & Networks >> Bluetooth.
2. On the "Add Device" pop-up, choose **Search**. The phone will search for nearby Bluetooth devices.
3. Find the device name in the Select Device results list. You may need to follow the pairing instructions and provide a password if asked, depending on your specific Bluetooth device.
4. Once the device is paired, launch TeleNav GPS Navigator (make sure your Bluetooth device is turned on). Then choose a destination in the Drive To menu.
5. Audio will now be routed through your Bluetooth headset.

NOTE: If you exit the TeleNav GPS Navigator application, you will need to toggle Bluetooth back on while in the navigation screen.

8. Drive To Menu



From the TeleNav GPS Navigator Home screen (referred to in this guide as the Home screen), use Drive To and choose from a variety of ways to navigate to an address.

NOTE: You can return to the Home screen from most screens in TeleNav GPS Navigator by pressing the **Menu** key and choosing **Home**.

The Drive To Menu options are:

- **Resume Trip** – This option appears if your last navigation session was interrupted before you arrived at your destination. Choose “Resume” to navigate to the destination from your current location.
- **Home** – Get directions from any location to your home address.
- **My Favorites** – Choose a Favorite place to get directions to it. These are addresses that you have found and saved in the past
- **Recent Places** – You can get directions to a Recent Place that you found in a Directory search, viewed as a map, or located with other Drive To options.
- **Address** – Enter a street address by typing or speaking.
- **Contacts** – Select saved contacts from your device’s Address Book.
- **Places** - Search the directory and find the addresses and phone numbers of businesses such as restaurants, hotels, gas stations, etc. Sort businesses by average star rating and read user reviews. Once you find what you are looking for, you can get audible and visual driving or walking directions, view a map, or place a call (depends on phone number availability). The search result is automatically saved to your Recent Places list.
- **Airport** – Quickly find airports by 3-letter code or city name. Airports closest to your current location are automatically suggested.

NOTE: When you enter or choose an address, city, place, or airport, the address will automatically be saved to your Recent Places list.

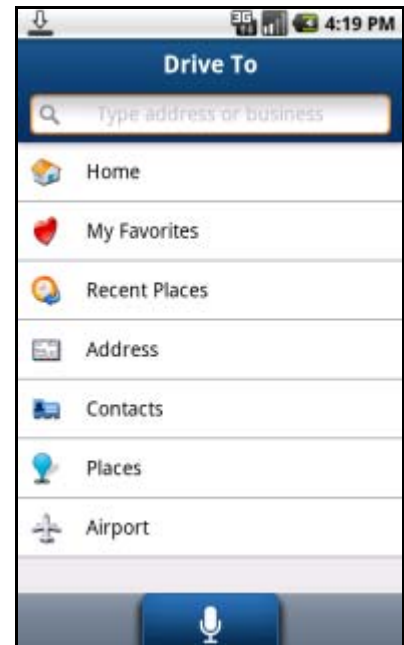
After you choose an address, the Getting Route progress bar will appear. If you want to change your destination, starting point, or route style, choose **Edit Route** before the progress bar reaches 100%. You will be taken to the Trip Confirmation screen, where you can choose an option to edit. See “Navigation Options” on page [24](#) for more information.

Getting Driving Directions

To use the Drive To menu, do the following steps:

1. Choose **Drive To** from the Home screen.
2. Select one of the following options from the Drive To menu as shown in the illustration to the right and discussed below.

TIP: Coaching for each screen is available using the **Menu >> Help** selection.



Resume Trip

This option appears if you have previously interrupted a navigation session. Your destination and route settings are saved if you exit navigation while on a route so that you may easily resume the trip later. The settings for a paused trip will clear if you begin a new route.

Home

This option allows you to quickly get directions from your currently location to your home address. The first time you choose **Home**, you will be asked to type or speak the street address of your home.

My Favorites

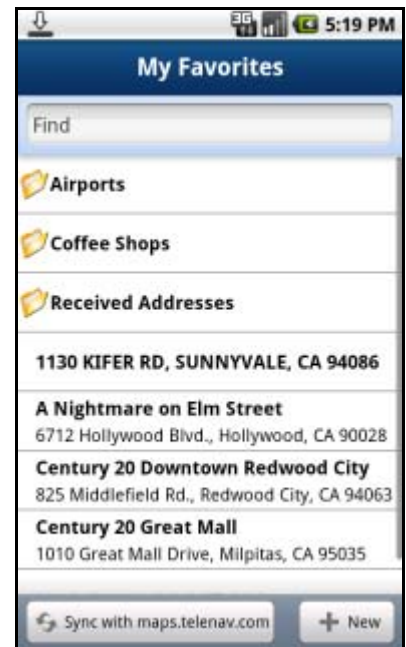
Favorites are places that you have saved in the past so you can quickly access them. Many users save their work address as a Favorite so they can easily reuse the address later.

Your Favorites list can grow to an unlimited length. If your Favorites list is long, it may be easier to use the Find function to find your desired Favorite. To use the Find function, enter one or more alphanumeric characters in the Find field. As you type, the closest match(es) will appear at the top of the list.

You have the following options on this screen:

- **User-created Categories** – These are folders that you can create when you save or edit a favorite. For example, when you save an airport or coffee shop, you can create a category for that type of place.
- **Received Addresses** – This folder contains addresses that other users have shared with you.
NOTE: *You can delete favorites from this category, but the category itself may not be deleted or renamed.*
- **Individual Favorites** – These are represented by the heart icon. Highlight a Favorite and then press the **Menu** key or click the trackpad/ball for additional options:
 - **Drive To** – Get driving directions to this location.
 - **Map It** – Plot this location on a map.
 - **Share Address** – Send this address to a friend.
 - **Call** – Call the business (if there is a phone number listed with the Favorite).
 - **Rate This** – If there is a “Rate This” icon next to the Favorite, you can submit your rating for this location.
 - **Edit** – Edit the name, address, or category the favorite is located in (See Category below).
 - **Delete** – Delete the Favorite from the list.

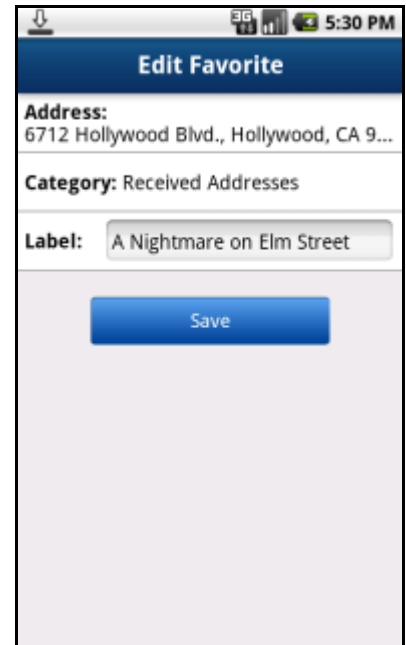
NOTE: *Depending on the Favorite, not all of these options may be available.*



Category

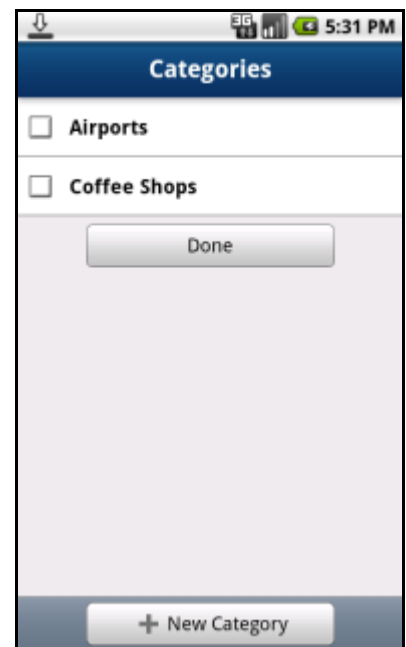
This option allows you to organize where a location should be stored.

1. In My Favorites, highlight an individual Favorite from the list.
2. Press the **Menu** key and choose **Edit**. The Edit Favorite screen appears.
3. Choose the **Category** field.



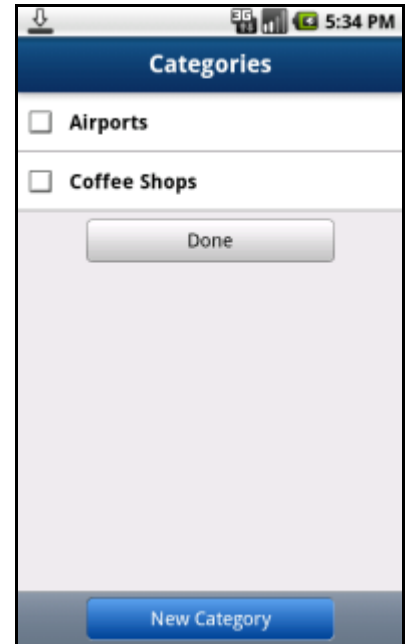
4. On the Categories screen, check the category folder in the list to add the location to the folder. You may select as many categories as you would like.
5. Choose **Done**. You will be taken back to the Edit Favorite screen.

NOTE: You can also use the "Find" function to quickly locate categories if you have a long list.

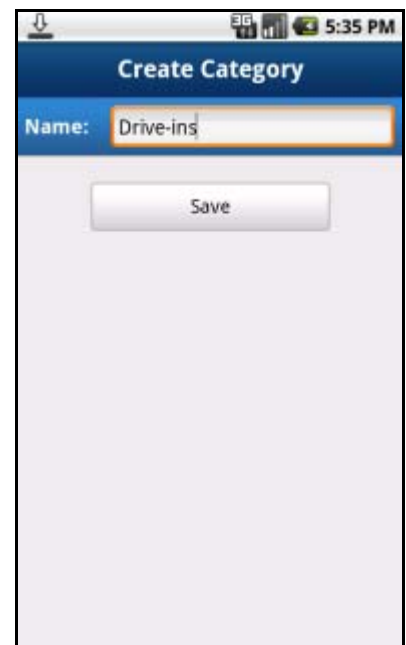


Create New Category

1. In My Favorites, highlight an individual Favorite from the list.
2. Press the **Menu** key and choose **Edit**. The Edit Favorite screen appears.
3. Choose the **Category** field.
4. On the Categories screen, choose **Create New Category**.



5. On the next screen, enter a category name and choose **Save**.



Delete or Rename a Category

You can delete or rename a category that you have created in My Favorites (the default “Received Addresses” category, which stores addresses other users may have shared with you, cannot be deleted or renamed).

1. Choose **Drive To** >> My Favorites.
2. Highlight the category that you want to rename or delete. Then press **Menu** >> Rename or **Menu** >> Delete. You have the following delete options:
 - **Category Only** – Delete just the category. All favorites will be moved out of it and appear on the Favorites screen.
 - **Category & Favorites** – Delete the category and all favorites in it. This deletes the favorites in this category only. If a favorite is also saved under a different category, this action does not delete it there.
 - **Cancel** – Close the pop-up and go back to the My Favorites screen.

Recent Places

Recent Places are addresses used recently for navigation, directions, directory searches, or mapping. When an address in the list is used, it is promoted to the head of the list.

TeleNav GPS Navigator automatically saves all of the places that you:

- Chose for navigation.
- Viewed as a map.
- Located using a street address, intersection, or airport.
- Viewed reviews or rated.

Your Recent places list can grow to an unlimited length. If you have a large Recent Places list, it may be easier to use the Find function to find your desired Recent Place.



To use the Find function, enter one or more alphanumeric characters in the Find text box. As you type, the closest match(es) will appear at the top of the list.

1. You can press the **Menu** key on the Recent Places screen for the following options:
 - **Drive To** – Get driving directions.
 - **Map It** – View a map of the Recent Place.
 - **Share Address** – Share the address with contacts from your phone's contact list or by providing recipients' phone numbers (choose up to 10 at once).
 - **Save as Favorite** – Save the Recent Place to your Favorites list to easily locate it later.
 - **Delete** – Delete the Recent Place from the list.
2. In the Recent Places screen, choose your desired location to begin navigation.

Address

Enter a street address by typing in the appropriate fields. The address is automatically saved to your Recent Places list.

1. On the Drive To menu, choose **Address**.
2. Type in a street address or speak it (see page [10](#) for more information on speech input).

NOTE: When typing, partial entry (5 or more letters) is okay for the street name. You can also leave the Address field blank and just input a city and state or zip code to use the address of the city's center. If you are typing, nearby cities or addresses that you have recently visited will be automatically suggested as you enter characters. To save time, you can select the suggestions before you finish typing.



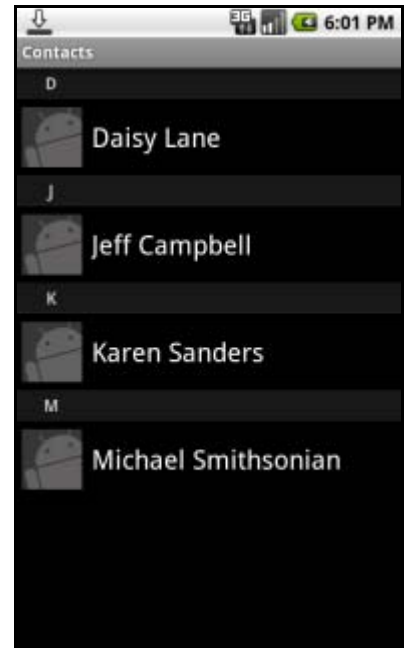
3. Choose **Submit** when you are finished typing.
4. TeleNav GPS Navigator checks to see if the address that you entered can be found. TeleNav GPS Navigator prompts you to modify the address if the address is too new to be found in the mapping database or if the street number cannot be found for some other reason, for example, if the street number does not exist. The application may also propose an address closest to the range of your entry.
5. The Getting Route progress page appears.

NOTE: You can change your Navigation Options while in navigation mode. See page [24](#) for further details.

Contacts

Quickly find addresses that you have saved in your phone's contact list. If you have a large contact list, it may be easier to use the Find function to find your desired address. To use the Find function, enter a First or Last name of a contact in the Find text box. As you type, the closest match(es) will appear at the top of the list.

1. At the Drive To menu, choose **Contacts**.
2. In the Contacts screen, choose a contact to get navigation directions.



Places

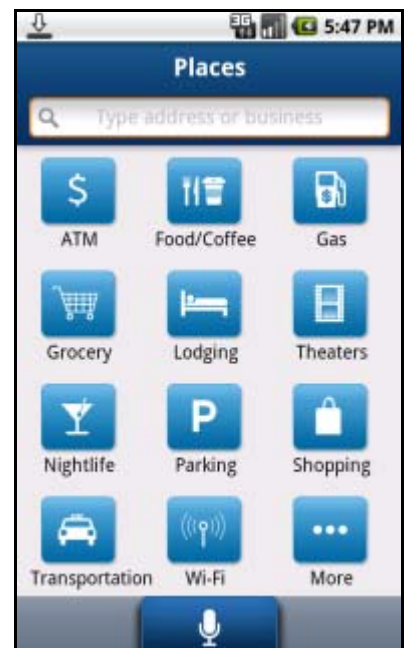
TeleNav GPS Navigator offers a full national business directory. Search by typing in a keyword or by choosing a category in the extensive directory.

1. On the Drive To menu, choose **Places**.

Type in a business name or speak it (see page [10](#) for more information on speech input). You can also choose a category like ATM, Food/Coffee, Gas, Grocery, or Lodging.

2. When a business that matches your criteria appears, choose it to get navigation directions to that address. For convenience, the business you choose is automatically saved to your Recent places list.

See the Places Menu [32](#) on page for more details about this feature.



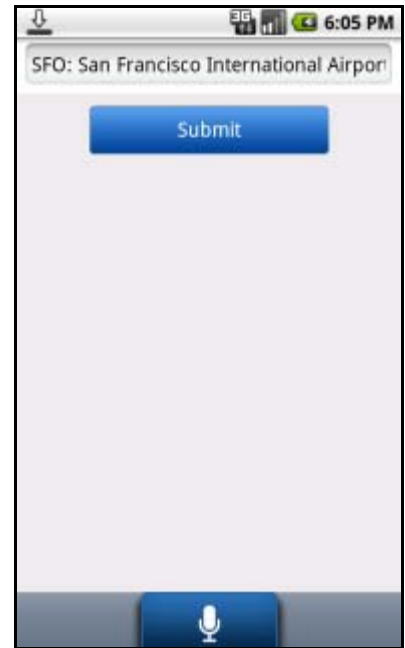
Airport

Quickly find airports by Airport Code or City Name. The airport is automatically saved to your Recent places list.

1. In the Airport screen, type or speak the three-letter abbreviation of the airport, or type the whole name of the airport (see page 10 for more information on speech input).

NOTE: As you type, matching airports will be suggested. You choose one of the suggestions to save time.

2. Choose **Submit** to get navigation directions to the airport.



Other Ways to Get Directions

TeleNav GPS Navigator allows you to get directions to an address in a number of ways.

1. Open your phone's contact list to choose a contact with a validly formatted postal address – example: street number and street name, city, state, zip code (optional). Choose **View Home Address** >> Drive To >> Go.
2. Use the Search option on the Home screen and search for a Point of Interest (POI). Then Drive To that location.

Route Screen

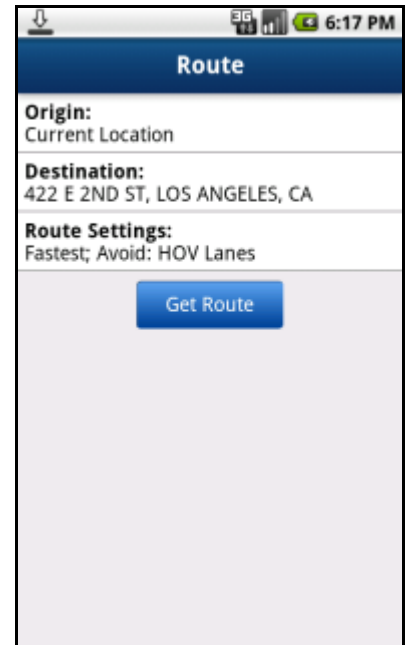
TeleNav GPS Navigator assumes that you want to start from your current location, but you can edit your route.

1. After you select a Drive To location, the Route screen appears. Choose the route detail box on the screen before the Getting Route progress bar reaches 100% to be taken to the Trip Confirmation screen, where you can choose a field to edit



2. After you are finished, choose **Get Route** to get directions.

NOTE: You can also make adjustments to your route style in *Menu >> Settings >> Navigation* (see page [46](#) for details).



Edit Origin

The option lets you choose a street address other than your current location from which to start your route.

1. Choose the **Origin** field on the Route screen. This menu is almost identical to the Drive To menu.
2. Use the menu to choose a new starting point.

Edit Destination

Using this option, you change your destination to a different street address.

1. Choose the **Destination** field on the Route screen.
2. Use the menu to select a new ending point for the trip.

Edit Route Settings

Choose the **Route Settings** field on the Route screen and then choose one of the following to edit your route style:

- **Fastest** - This default Route Style finds the fastest driving route.
- **Shortest** - This Route Style may or may not take more time to drive but it shows you the shortest distance.
- **Prefer Streets** - Use streets instead of highways if possible.
- **Prefer Highway** - Use highways instead of streets if possible.
- **Pedestrian** - Find walking directions.

NOTE: The “Pedestrian” route style may make your walking route easier, for example by allowing you to take advantage of going the wrong way down one-way streets. As always, use your common sense to determine the safety of any route.

When you choose one of the above options, you will see a screen where you can select what to avoid on your route. Choose a field, then choose **Done**.

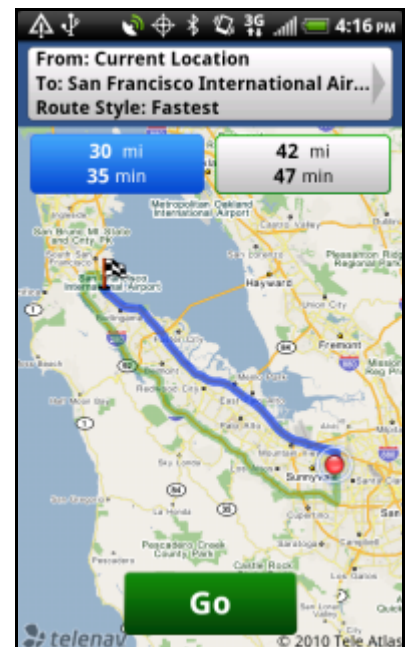
NOTE: This screen does not appear if you selected “Pedestrian” as your Route Style.

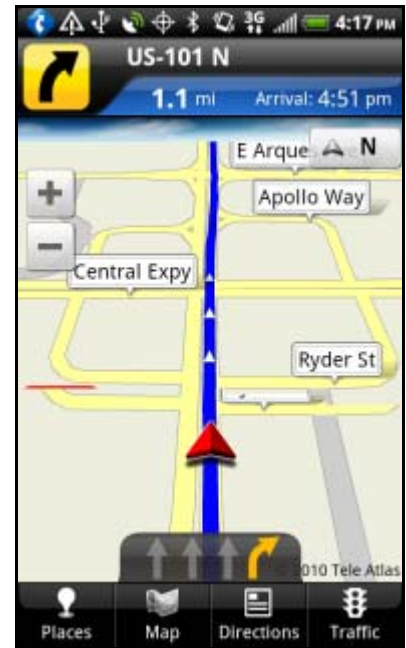
Drive to Your Destination

Moments after you select a Drive To location, TeleNav GPS Navigator calculates up to three routes to your destination that it believes are the most optimal.

For more information about navigation options, see page [24](#).

The routes are color-coded, as depicted on the right. Choose the one that you prefer.





Moving to the Nearest Street

If you are not directly on a street, for example you are in a large parking lot or driveway, you will see a screen that shows TeleNav GPS Navigator's best estimate of where you are with guidance on how to move to the first street.

Audible Guidance Tones

TeleNav GPS Navigator delivers spoken audible directions as you drive. A preparatory audible tone is typically heard no less than 30 seconds before reaching a turn, and an action audible tone is typically heard no less than 10 seconds before reaching a turn. The preparatory audible tone may not be sounded if the distance to the next turn only allows time for the action tone.

The lead times for the audible guidance tones are increased proportionally to your driving speed. This allows more time for changing lanes before a turn if you are driving at highway speeds as opposed to driving more slowly on local streets. A Preference setting determines whether street names are included in the messages or not. Enabling street names increases packet data usage.

Audio Replay

To repeat an audio prompt during navigation, press the top navigation bar.

Miss a Turn?

Whenever you miss a turn, turn the wrong way, turn too early or too late, or otherwise get off the planned route to your destination, the TeleNav GPS Navigator automatically creates a new route to your desired destination, audibly announce, "Rerouting," and give you a new set of instructions.

If you realize you have missed a turn or have otherwise gotten off the route, just keep driving. TeleNav GPS Navigator detects your current location and recalculates a new set of driving directions to get you back on track.

It may take approximately 15 to 30 seconds for TeleNav GPS Navigator to update your route. If during this process you make additional deviations from your current route, TeleNav GPS Navigator may have to contact its servers for another new route.

Since TeleNav GPS Navigator requires access your carrier's network, if you are off route and outside of the carrier's coverage area, you must return to your carrier's coverage area in order for TeleNav GPS Navigator to recalculate your route.

Navigation Options

The default navigation view is 3D moving maps, but you may wish to use the 2D Map instead.

The Options menu has the following options:

Search Along

Use the Search menu to find the desired locations along your navigation route. For example, find every Mexican restaurant on your route between San Francisco and Sacramento. This also displays how many miles off your route each restaurant is. Select a restaurant from the Search Along list to get driving directions from your current location to the restaurant.

Recalculate Route

Use this option to refresh the calculation to your destination, for example, if you have selected the "Avoid Traffic Delays" routing option and you want to proactively refresh your route to optimize for traffic.

You can also use "Recalculate Route" if during a navigation session you would like to edit your Route Style. Remember to pull over safely before interacting with the device. Then choose **No, Edit Style** on the Recalculate pop-up to be taken to the Select Route Style screen (see page [46](#) for more information about Navigation Settings).

2D Moving Map

NOTE: You can set either 2D Map or 3D Map view as your default in the **Menu >> Settings >> Navigation menu** (see page [46](#)).

This view allows you to see how the road network is organized, similar to the perspective of a cartographer looking down on a map.

The name of the street you are currently on is displayed at the bottom of the screen. About 2 minutes before the next turn, the street name changes to the one you will turn onto.



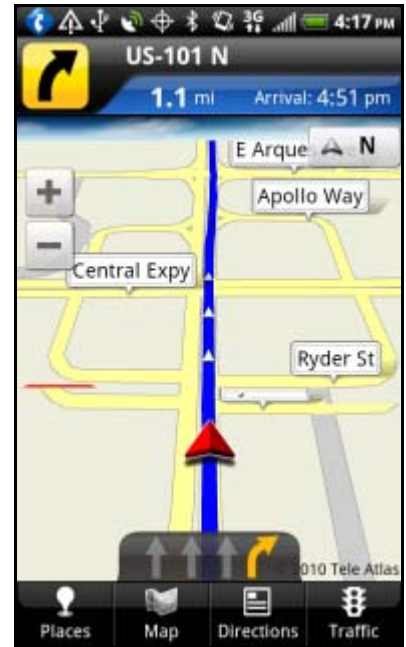
When you are viewing moving maps during navigation and have set Traffic Alerts to “On” in **Menu** >> Settings >> Navigation, a Traffic Alert icon will appear at the bottom-right corner of the map if there is an accident less than 15 miles ahead of your current route. You will see the distance along the route until the accident and hear an audio warning.

3D Moving Map

A 3-dimensional map with turn icons (default).

This view allows you to see how the road ahead is organized, similar to the perspective of a bird flying above the route. You can see the route to your destination as a blue overlay on one of the roads with white triangles leading you in the correct direction. Orange arrows mark any upcoming turns.

The name of the street you are currently on is displayed at the bottom of the screen. About two minutes before the next turn, the street name changes to the one you will turn onto.



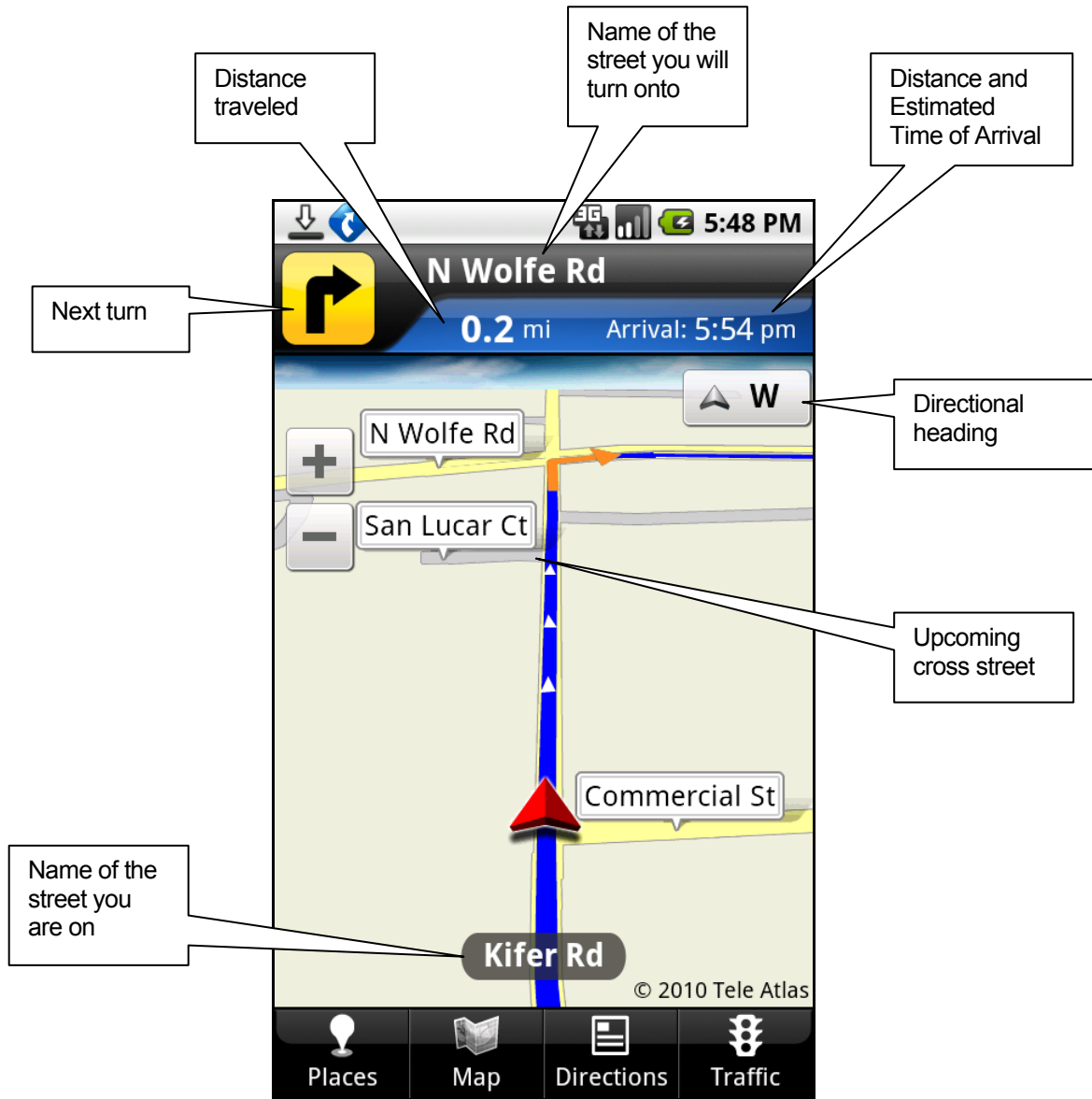
When you are viewing moving maps during navigation and have set Traffic Alerts to “On” in **Menu** >> Settings >> Navigation, a Traffic Alert icon will appear on the map if there is an accident less than 15 miles ahead of your current route. You will see the distance along the route until the accident and hear an audio warning.

(Audio) “Accident 0.5 miles ahead on US 101; 1 lane closed. Tap traffic alert to avoid.”



In 3D and 2D moving maps, you can **zoom** in or out while navigating by using - and +. You can also **pan** the map up, down, left, and right by using your finger or the trackpad/ball. You may see a small network activity indicator comprised of two arrows in the upper right corner of the display when you change map scale factor. If you pan out of the current route, the map will snap back to the current route after 15 seconds with no keypad or trackpad/ball activity.

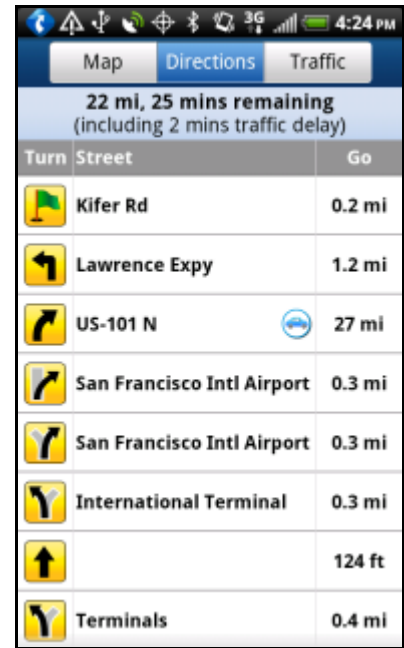
The content on the 3D Moving Map navigation view is explained below.



Route Summary

A text listing of every turn for this navigation session from your starting location to your destination along with mini turn icons.

Choose a line on the screen to hear the audio for that segment.



Traffic Summary

Displays overall delay from traffic, a summary of incidents on the route, and the average speed for each segment where available. You can choose any line to view more details.

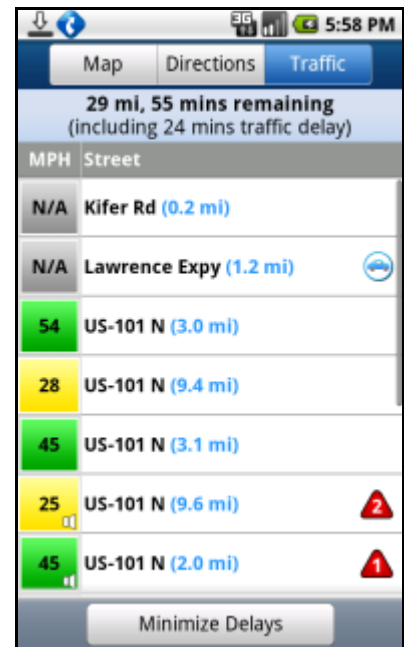
If a line shows a traffic incident, you can play the audio for it by choosing the speaker icon.

You can quickly avoid very slow traffic by choosing **Minimize Delays** on the screen and then choosing a suggested route.

Below is an explanation of what you will see on the Traffic Alert screen:

- Incidents** (triangle icons) – Total number of remaining incidents directly along the route. The color of the triangle indicates incident severity:

| Color | Severity |
|--------|--|
| Yellow | Only Minor incidents |
| Orange | At least one Major incident, no severe incidents |
| Red | At least one Severe incident |



- **Delay** – Total time delay caused by traffic conditions, or the sum of delays on each segment.

NOTE: Delay refers only to the route currently shown.

- **Go** – Distance until next turn.

NOTE: This is not the distance from the origin but the length of each road segment.

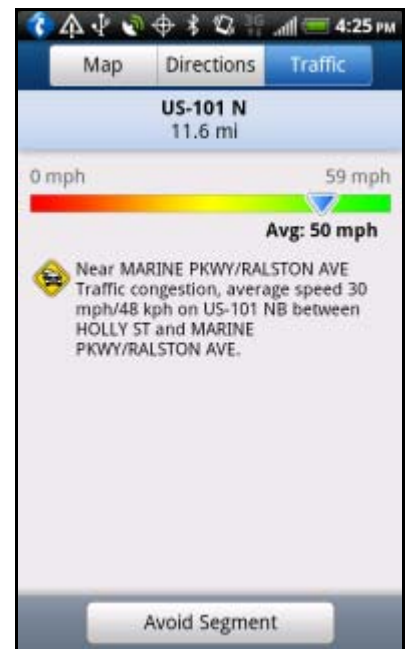
- **Street** – The street or highway name of the road segment.

- **Mph/Kmph** – Average speed on that road segment.

NOTE: “N/A” is displayed for segments without traffic flow information (usually local streets) or segments farther than 200 miles away.

If you choose an incident line, you can view the details. Below is an explanation of what you will see on the Traffic Detail screen:

- **Delay** – The additional time it will take to travel the segment as compared with the time it would take if traveling at the posted speed.
- **Travel Time** – Estimated time it will take to travel the segment.
- **Slowest Speed** – Slowest speed observed on the segment.
- **Average Speed Bar** – Average speed of a segment on a scale of zero to the maximum-posted speed for that segment.
- **Incident Detail** – Each incident is displayed with the following:
 - Incident icon color-coded by severity
 - Location
 - Additional comments



NOTE: If there is no flow information for a segment, the Average Speed bar on the Details page is grayed out.

Map Summary

The entire route from your starting location to your destination is drawn on a map, complete with the latest traffic alerts and traffic flow information. The route is displayed as a blue line connecting the Start and Finish flags. When available, press “0” to read traffic details.

Highways and major roads with traffic flow information are color-coded by speed in each direction of travel:

| Speed | Road Color |
|-------------|------------|
| > 50 mph | Green |
| 30 – 50 mph | Yellow |
| < 30 mph | Red |
| Unknown | Grey |

1. Press the **Menu** key and choose “Hide Traffic” or “Show Traffic” (depends on availability).
2. Use the – and + keys to zoom in and out of the map (you can also choose these options by calling up the menu). Use the trackpad/ball to pan the map.

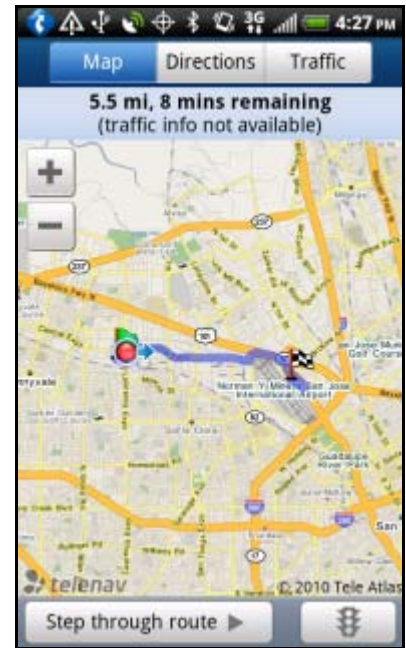
NOTE: To go back to Moving Map view, press the **Escape** key.

Re-Routing Options

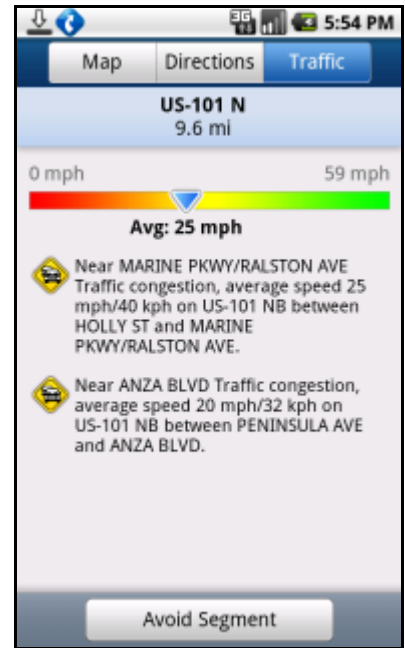
From Traffic Summary

While you are in a navigation session, you can choose to manually re-route to avoid traffic congestion.

1. During navigation, choose **Traffic**.



2. Choose one of the lines with slow traffic to view detailed information about the incident.
3. Choose **Avoid Segment** to avoid the selected segment.
4. A progress bar indicates how long until a new route is generated.



5. The Suggested Route screen shows the proposed new route, outlining the original (blue) and suggested route (green), as well as listing the estimated time saved.
 - Choose **Accept** to accept the Suggested Route and start navigation.
 - Press the **Escape** key to cancel and go back to the Traffic Summary screen.



From Traffic Icon

When you hear an audio warning about a traffic incident during your navigation session, you can re-route to avoid congestion ahead.

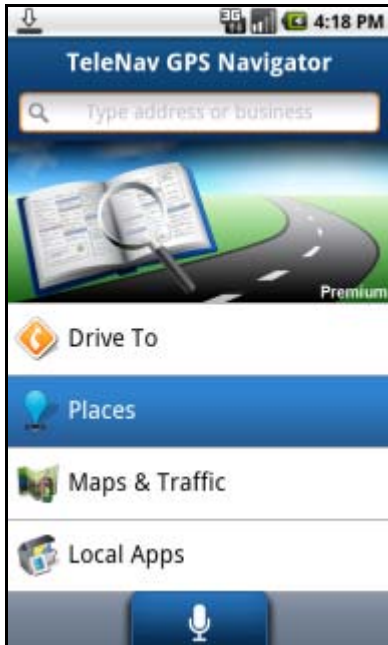
1. During navigation, an audio warning sounds to alert you to traffic incidents along your route. An alert icon appears at the left of the map, showing severity and distance to the incident.

(Audio) "Accident 0.5 miles ahead on US 101; 1 lane closed. Tap traffic alert to avoid."



2. Press "0" on the device. The "Getting New Route" progress bar appears, and the application automatically calculates a route to avoid all incidents within a 15-mile range. When you hear the audio prompt, "New Route," the new route will be shown on your navigation session. The traffic alert icon will disappear from the screen.

9. Places Menu



The Places menu provides you with a few different ways to find the addresses and phone numbers of businesses such as restaurants, hotels, and gas stations. You can also find WiFi spots for Internet access (TeleNav GPS Navigator marks which are free) and parking lots or garages.

If the search succeeds, a list of businesses will appear. These businesses will be near your current position or near the location you chose.

Once you find what you are looking for, you can get audible and visual driving or walking directions, view a map of the location, or save the location to your Favorites list. You can also place a call to make reservations.

Using Places

To use the Places feature, do the following steps:

1. From the Home screen, choose **Places**.
2. The Places screen will appear.
3. You can search for a business by typing in or speaking a keyword (see page for more information on how to use on voice input). You can also search by Category.

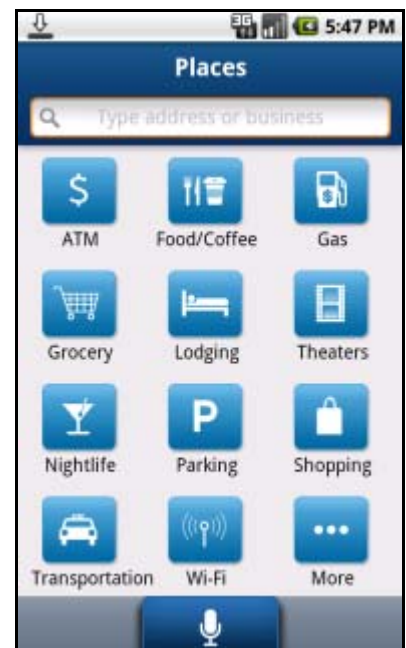
- Choose the text input field to type in keywords.



- Choose the voice input icon to say keywords.

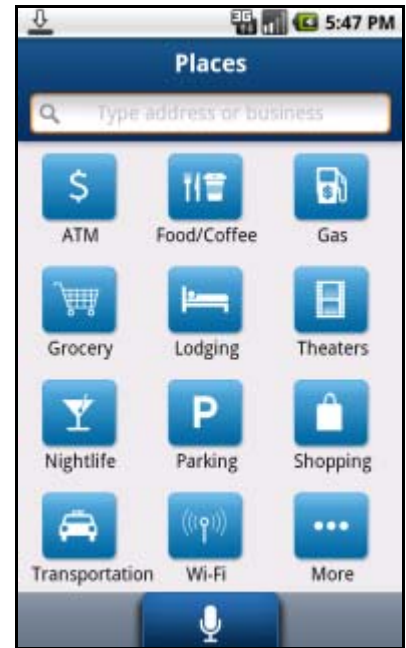


4. A list of nearby results will be displayed. These results will be ordered by "Relevance," which is a combination of best match and distance.
5. Make a selection from the list.



Search by Category

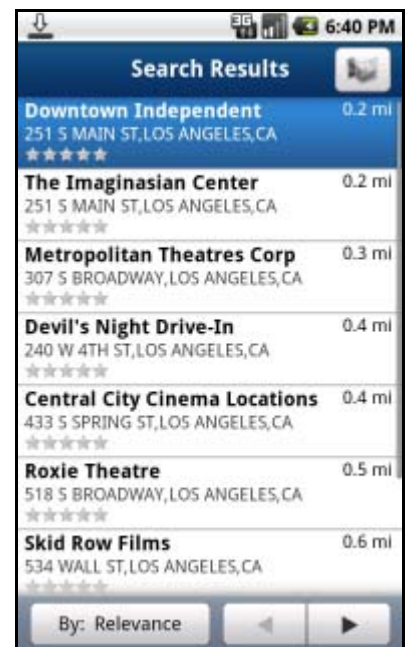
1. Choose a Category on the Search screen.



2. After you choose a category, a list of nearby results will be displayed. These results will be ordered by "Relevance," which is a combination of best match and distance.

NOTE: *If you choose Food/Coffee or Gas, a list of options will appear before any results are displayed.*

3. Make a selection from the list.



4. The Results screen appears with details about your selection. The screen shows: a) the name of the business, b) the distance from the search point, c) the street address, d) the phone number (if available), and e) user-submitted ratings for the business.
5. You can choose from the following options. Depending on the business that you view, not all of the options may be available.

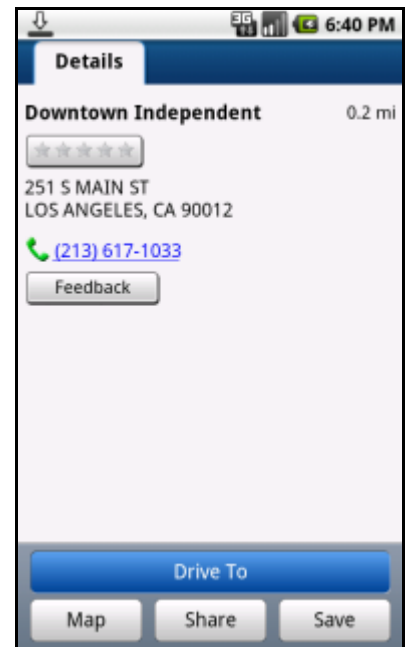
- **Call** – Call the location (option only available if there is a phone number shown on the Results screen). See “Making a Phone Call” on Page [50](#) for more details about this feature.

NOTE: *When the call ends, you will be returned to the Results screen. The calling option will not be available if you are already on another call.*

- **Drive To** – Get driving directions (this option will take you to the Going To confirmation screen).
- **Map** – View a map of the area surrounding the business address (See “Map Results” on page [36](#)).
- **Share** – Share the address with contacts from your phone’s contact list or with recipients whose phone number you provide (see “Share Address” on page [44](#)).
- **Save** – Save the location to your Favorites.

NOTE: *If a location is already part of your Favorites, you will not see the “Save to Favorites” option.*

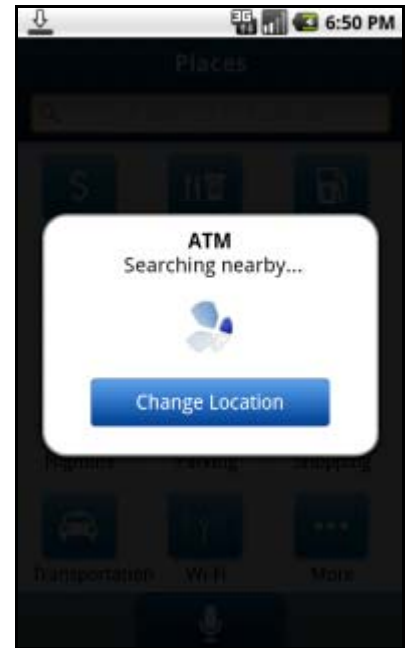
- **Rate This** – Submit your own rating for the business (see below).



Define a Location

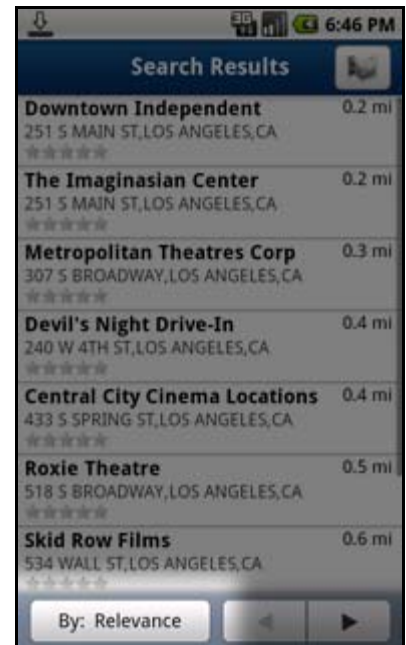
You can choose to either search for the business near your current location or near another location that you specify.

1. In the “Searching nearby...” screen, choose **Change Location**.
2. The Choose Location screen appears. Choose a new location to conduct your search.



Sorting Options

You have a variety of options to sort your search results. On the Search Results screen, choose the Sorting Options box.



Map Results

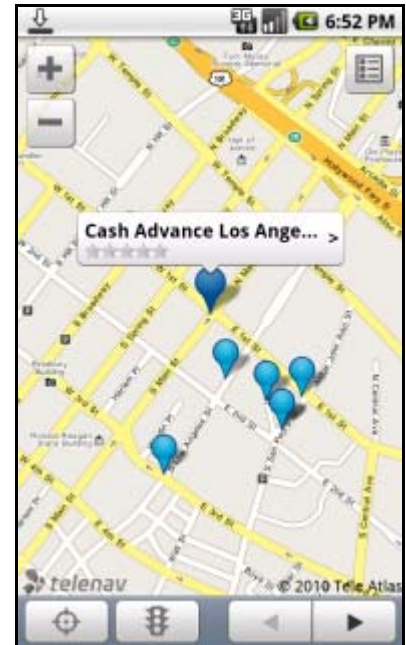
You can view your search results plotted on a map. From the Map Results screen, you can also choose a corresponding number to view more details about a particular point of interest.

On the Map Results screen, press 1-9 to center on a certain location. Press the 0 key to view more results.

Points of interests are ordered based on how they were sorted on the Search Results page. If sorted by distance, the #1 point of interest is the one closest to the search location. If sorted by rating, the #1 point of interest is the one with the highest rating.

If you are viewing the Map Results screen from the Address Details screen, the search result number for that point of interest is highlighted by default. For example, if you are looking at the third search result and choose **Map It** from the menu, the third result appears in the center of the page.

You can also press the – and + keys to zoom in and out or use the trackpad/ball to pan the map. Zooming out may allow you to view more results on the page.



Sort by Relevance

This is the default sorting option. “Sort by Relevance” is not valid for “Gas by Price” searches.

Sort by Distance

Sort the businesses in your Search Results screen by order of distance to your chosen location.

Sort by Rating

Sort the businesses in your Search Results screen by the amount of stars they received from user ratings. Highlight a business in the list to view the distance from your chosen location.

Most Popular Category

You can search for the most popular food/coffee places.

1. In the Search screen, expand the Food/Coffee category and choose **Most Popular**.
2. The Most Popular search results screen displays items that are frequently given higher star ratings. By default, results are sorted by the number of points they have received (popularity). Items with no points or negative points are not displayed.

Popularity is calculated by the user-generated ratings, averaged by considering the scores of the ratings and the number of users that have rated the location. A location accrues points based on how many stars it is given by TeleNav GPS Navigator users. When a location consistently achieves above-average ratings, its popularity count increases. Negative ratings lower the popularity count of the location.

See “Ratings” on Page [38](#) for more information.



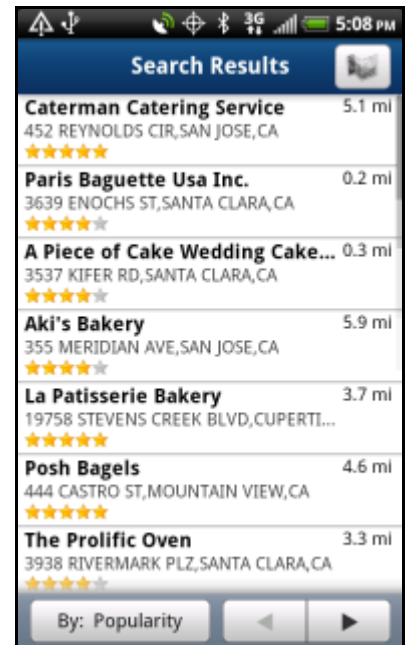
Search for Gas by Price

You can search for the cheapest gas prices around your current location or another location that you specify.

1. Choose **Search** in the Home screen.
2. Choose **Category** and then choose **Gas By Price**.
3. Choose **Any** to search all categories or choose a fuel grade.
4. In the Search menu, you can select a search location. Choose **Search** to get results.
5. The Search Results screen displays with a list of gas prices sorted by price. Press the **Menu** key for additional sorting options or to view the location on a map.
6. Choose a gas station to go to its Details screen. The date the price was last updated is also listed.
7. Press the **Menu key** to Drive To, Map, or Save the location to your Favorites. You can also share the address with a friend.

Ratings

Locations with star ratings next to them indicate those for which you can view the averaged rating by other users. You can also submit your own rating for this location, indicated by the number of stars (the range is from 1 to 5).



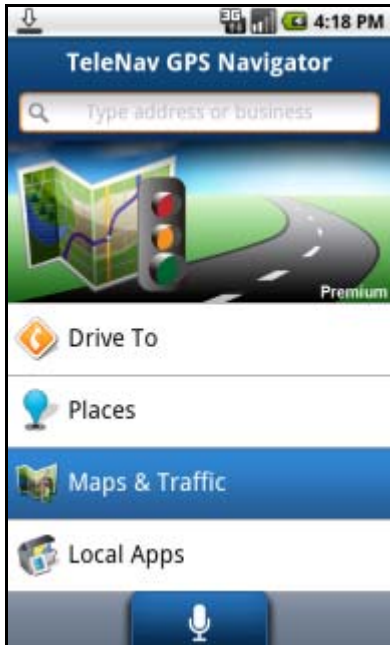
Submit Your Own Rating

1. In the Search Results screen, select a location.
2. In the Details screen, choose the ratings icon on the screen.
3. In the Rating screen, choose a rating from 1 to 5 stars.

NOTE: If you choose the "Rate This" option for a location that you have already rated, the original rating is displayed by default. If you submit a modified rating, the old rating is excluded from the average and replaced with the new rating, and the number of reviews remains the same.



10. Maps & Traffic Menu



The Maps & Traffic Menu shows you a map of your current location.

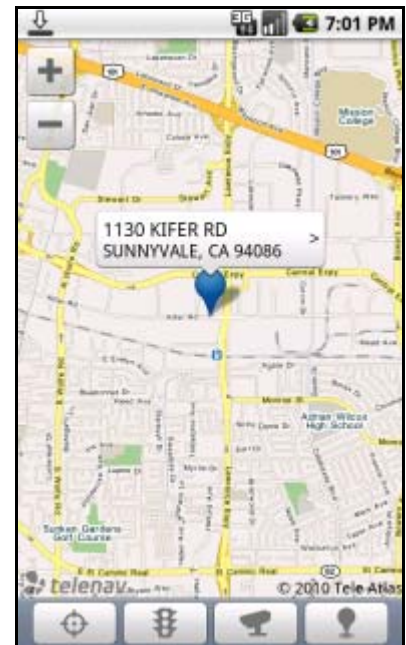
You can zoom in or out using – and + , or by pinching the screen. To pan the map, use the trackpad/ball of the phone or your finger.

Map Menu Options

You have the following options on the menu when viewing a map:

- **Current Location** – Get the street address of your location as displayed on the map.
- **Show/Hide Traffic** – View or hide the traffic conditions for your current route (see “Check Traffic” section below).
- **Show /Hide Traffic Camera** – View or hide the locations of traffic cameras in the area.
- **Search** – Search for points of interest near the location displayed on the map.

Pressing the **Menu** key lets you change the location and get a map for a different area.



Traffic and Speed Traps

Traffic cameras are represented on the map by this icon: 

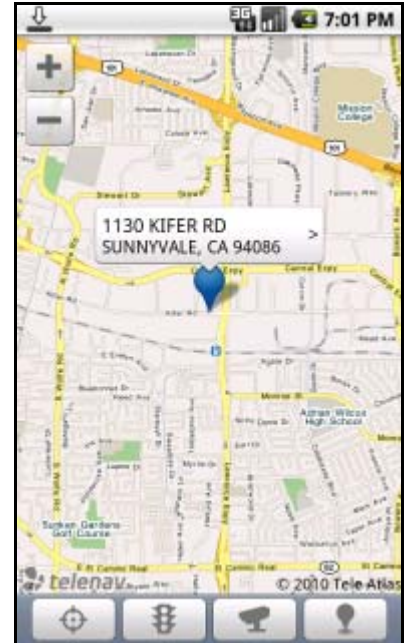
Check Traffic

In the Maps & Traffic menu, you can also check traffic conditions around a certain area.

1. Choose **Maps & Traffic** on the Home screen.
2. The map of your last known location appears. By default, traffic will be shown on this page.

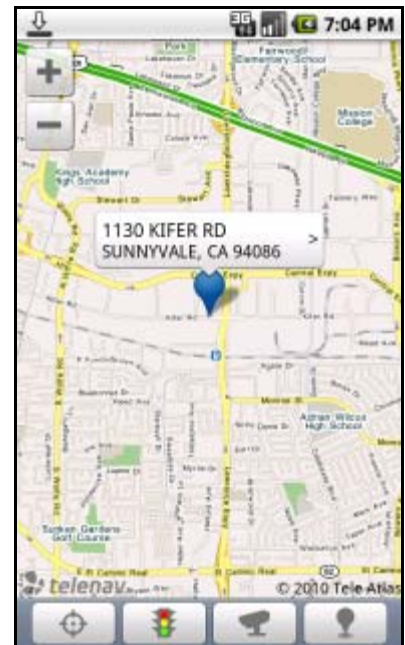
NOTE: You can zoom in or out using – and +, or by pinching the screen. Zoom levels range from 1 (closest) to 9 (farthest). Use your finger or the trackpad/ball to pan the map. When you zoom or pan, there may be brief activity to fetch the updated map.

3. Choose the traffic light icon on the screen to show or hide traffic.



4. Traffic alerts, as well as traffic flow information, are then shown on the map, flashing on and off.

NOTE: If no traffic information appears on the map, try zooming out to show a larger area. Traffic flow information will only appear for large roads such as highways.

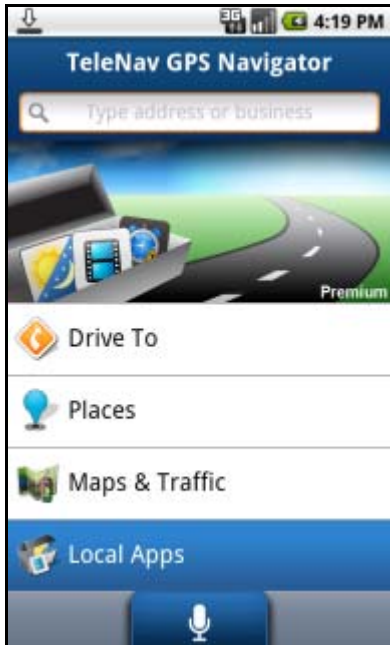


Other Ways to View a Map

There are several ways in which you can view a map and traffic information:

1. From the Maps & Traffic option in the Home screen. A map of your last known location is automatically displayed when you choose this option. To view a map of a different area, choose **Menu** >> Change Location. You can view a map of: your Current Location, a Favorite Place, a Recent Place, an Address, an Intersection, a City, a Business, an Airport, or an address you saved in your phone's contact list.
2. From the "Map It" option for Favorites and Recent Places in the Drive To menu. For example, from the Home screen, select Drive To >> My Favorites >> **Menu** key >> Map It.
3. From the "Map It" option for any location that you have found using the Directory. For example, from the Home screen, select Search. Search the category for your desired location and then choose **Map It** in the menu for the location that you found.

11. Local Apps

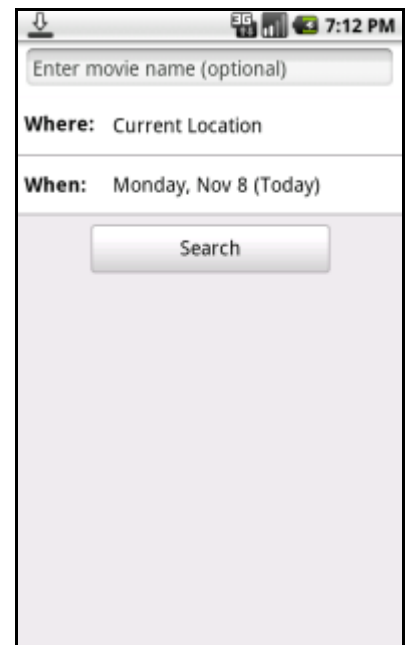


The Local Apps menu lets you search for movie listings, check your local weather conditions, and manage your commute alerts.

Movies

Get movie listings, show times, and detailed information for movies playing near your current location or a location that you choose.

1. Type in a movie name or leave the Movie field blank.
2. Use the Current Location or choose **Where** to select a different location.
3. Choose **When** if you want listings for another day.
4. Choose **Search** to get the listings that match your criteria.



Weather

Check the weather conditions for your current location or for another location that you select. You can also see the extended weekly forecast.

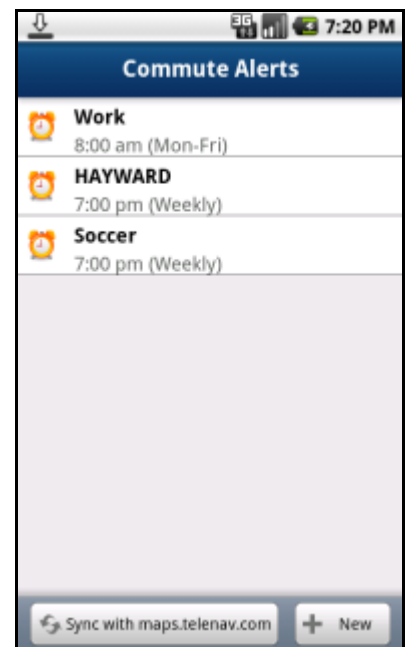
1. Go to Local Apps >> Weather.
2. The weather condition for your current location is displayed, along with the forecast for the next six days.
3. Choose **Change Location** to view weather for another city.



Commute Alerts

You can set up traffic alerts (20 maximum) for frequent commutes. Get a text message or an e-mail that gives you traffic information and estimated delay time for the route that you specify. You can also sync your Commute Alerts with the TeleNav GPS Navigator website at <http://www.telenav.com>.

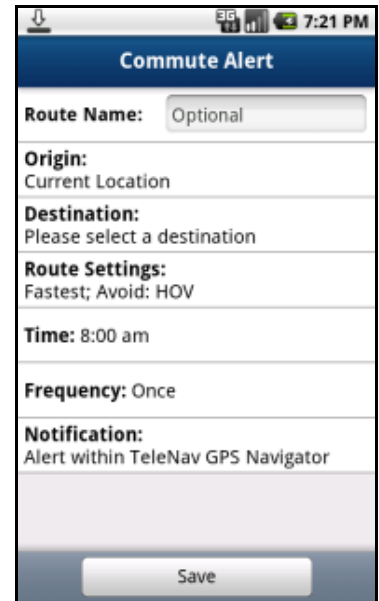
1. Go to **Menu** >> Settings >> My Stuff >> Commute Alerts.
2. A list of the alerts you created are displayed in the order they were created. Highlight an alert and press the **Menu** key for additional options:
 - **View Current Map** – View this route on a map, complete with any traffic incidents and flow information.
 - **Edit Alert** – Edit details of the alert, including origin, destination, time and frequency of commute, and notification preferences.
 - **Delete Alert** – Delete the alert from the list.
 - **Turn Off Alert** – Save the alert in the list, but turn notification off. This option only appears if notifications were enabled with the alert.
 - **Create Copy** – Create another copy of the alert (useful for when you would like to create a similar alert and do not want to re-type all the information).
 - **Create Reverse Alert** – Swap your Origin and Destination addresses.



Create New Alert

To set up a new commute alert, do the following:

1. Go to **Local Apps** >> Commute Alerts and choose “Create New Commute Alert.”
2. In the Commute Alert screen, fill out the following information:
 - **Route Name** – Assign a name for the route (e.g., “Home to Work”). Maximum 15 characters. If you do not assign a name, the street address of the origin will be used as default.
 - **Origin** – Select a location for your starting point (default is your current location).
 - **Destination** – Select a location for your ending point.
 - **Time** – Set a time to trigger the alert.
 - **Frequency** – Select Once, Daily, Weekly (select a specific day of the week), Mon-Fri, or Weekends.
 - **Notification** – Select Text Message or E-mail to be notified of your Commute Alert.
3. Choose **Save** when you are finished.



12. Share Address

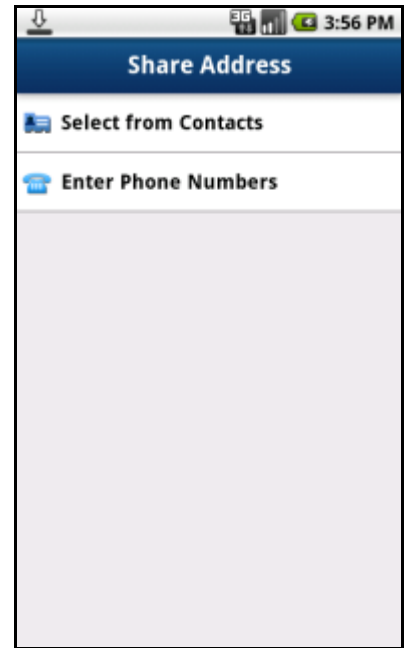
You can send addresses to friends as a text message. Friends who are also using TeleNav GPS Navigator will receive the address in their My Favorites >> Received Addresses folder.

1. After highlighting any address or place, press the **Menu** key and choose **Share**. You can also choose **Share** when viewing the details of a Place.

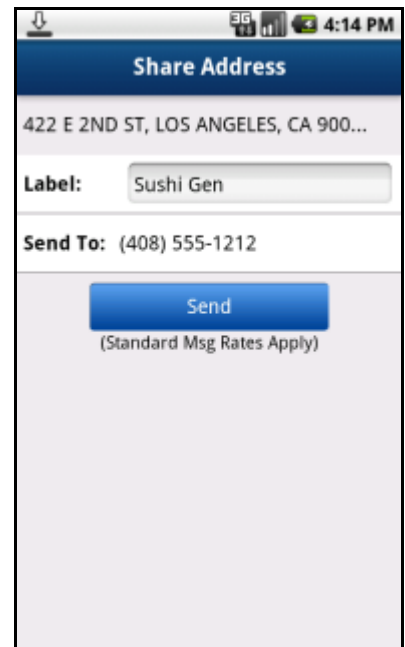
NOTE: You might have to choose **More** before the “Share” option appears.



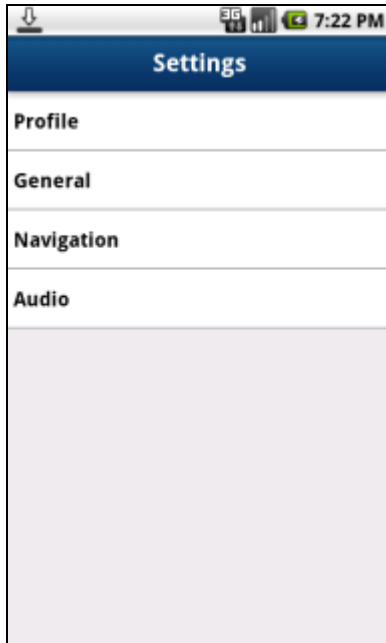
2. Choose a contact in “Select from Contacts” or type in phone numbers using “Enter Phone Numbers.” Choose **Done**.
3. Choose **Done** again to be taken to the next screen.



4. This screen allows you to change any of the following:
 - **Address** – The default is your current location. Choose this field to select another address.
 - **Send To** – Choose this field add or remove a contact or phone number. You can select contacts from your phone’s contact list or type in up to 10 phone numbers.
 - **Label** – This field is optional. Give the address a name for easier identification, such as “My Home.”
5. Choose **Send** when you are finished. The selected recipients will receive a text message with the shared address.



13. Settings



You can set personal preferences in the Settings menu. Press the **Menu** key and then choose **Settings**. After you select your new preference, choose **Save**.

Profile

In **Menu >> Settings >> Profile**, you can edit the following:

- **Phone** – This field cannot be changed. It is displayed for reference purposes.
- **First/Last Name** – Edit your name here. This name will be displayed to users when you share addresses with them.
- **Email** – Edit your e-mail here. Your e-mail address is used to send important messages about TeleNav GPS Navigator account, as well as any commute alert e-mails you have created.

NOTE: *You must confirm your e-mail before it can be used for Commute Alerts or Feedback Confirmation.*

General

In **Menu >> Settings >> General**, you can edit the following:

- **Language** – Determines the language used for screen labeling and audio prompts. TeleNav GPS Navigator is only supported in English (US).
- **Distance Units** – Miles/feet or kilometers/meters.

Navigation

In **Menu >> Settings >> Navigation**, you can edit the following:

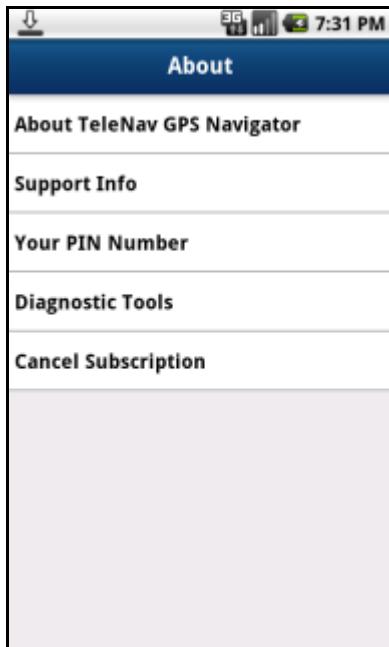
- **Route Style** – Fastest, Shortest, Prefer Streets, Prefer Highway, or Pedestrian. By default, all routes are “Fastest” to minimize traffic delays. You can choose “Ask me each trip” for a reminder pop-up each time you choose navigation.
- **Map Color** – Choose from Daytime, Nighttime, or Auto. Nighttime colors have greater contrast to let you better see the navigation screen in the dark. Choose “Auto” to have the navigation maps automatically switch between Daytime and Nighttime colors.
- **Avoid** – Select what to avoid on your route: HOV lanes, Tolls, and Traffic Delays. You can make multiple selections.
- **Map Style** – Choose between 3D moving maps or 2D moving maps.
- **Backlight** – Choose whether the phone’s backlight should be On, Off, or At Turn. The “At Turn” option turns the backlight on when a turn is approaching. This can save battery life.
- **Speed Limit** – Show or hide the speed limit along a street or highway during navigation.
- **Lane Assist** – Show or hide lane assist arrows during navigation. These icons are arrows that indicate which direction each lane on a street or highway will take you.
- **Traffic Incident Alerts** – On or Off. If this feature is On, audio and visual traffic alerts will appear on the 2D or 3D Moving Maps screen if there is a traffic incident on the route ahead.
- **Traffic Camera** – On or Off. By default, this feature is Off. If you choose On, the locations of traffic cameras will appear on the map or the 2D or 3D Moving Maps during navigation.
- **Speed Trap** – On or Off. By default, this feature is Off. If you choose On, the locations of speed traps will appear on the map or the 2D or 3D Moving Maps during navigation.

Audio

In **Menu** >> Settings >> Navigation Audio, you can edit the following:

- **Settings** – Full Audio, Instructions Only, or No Audio. “Instructions Only” will announce only directional turns and not street names.
- **During Phone Call** – Choose Suspend or Play to have navigation audio muted or announced when you are on a phone call.

14. About



Find important information about TeleNav GPS Navigator account such as the version number you are using and your PIN. You can quickly find contact information for TeleNav GPS Navigator Customer Support or offer your feedback for the application. Press the **Menu** key and then choose **About**.

You may also cancel your subscription to TeleNav GPS Navigator from the About menu.

About TeleNav GPS Navigator

This menu option shows the exact version of TeleNav GPS Navigator that is on your phone. Knowing the exact version of your software may be helpful if you ever have to call TeleNav GPS Navigator Technical Support.

Support Info

Find contact information for TeleNav GPS Navigator Customer Support here. Once you are on the Support screen, you can press the **Menu** key to quickly call Customer Support, send an e-mail, or view additional support information from your phone's Internet browser.

Your PIN Number

View your PIN number. By default, this is the last four digits of your phone number. Your PIN is used to log into TeleNav GPS Navigator at <http://www.telenav.com> for pre-planning.

Diagnostic Tools

This screen displays the following information, which may be requested by a support representative for troubleshooting purposes:

- Phone Number
- Service Plan Code
- GPS Status
- Network Status
- Location Permission
- Netguard Setting
- Data Roaming Status
- Airplane Mode
- Data Service
- Battery Level

Cancel Subscription

If you have a Premium subscription for TeleNav GPS Navigator and wish to cancel it, choose this option. You will be prompted with a short questionnaire. Choosing **Next** will complete the process.

15. Tell A Friend

This option allows you to refer TeleNav GPS Navigator to friends and family.

1. Press the **Menu** key.
2. Choose **Tell A Friend**.
3. Choose contacts in your phone using “Select From Contacts” or type in your friends’ phone numbers using “Enter Phone Numbers.”
4. Choose **Done** to send information about TeleNav GPS Navigator to your selected contacts.

16. Give Feedback

TeleNav GPS Navigator is always striving to give you the best user experience.

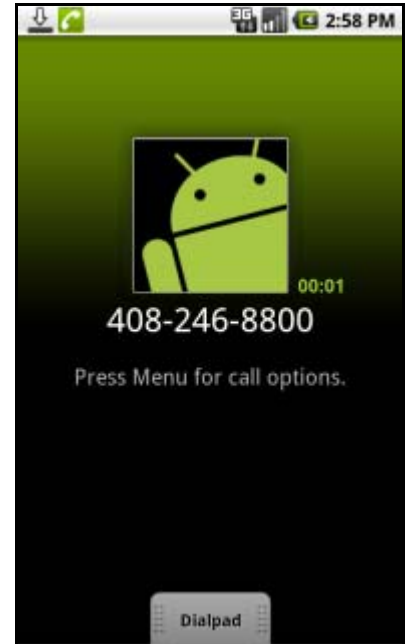
You can give Feedback from any page in TeleNav GPS Navigator by holding down the “F” key for two seconds, or by pressing **Menu** >> Give Feedback in Drive To, Search, and Maps & Traffic screens. You can speak in your feedback or type it in.

Occasionally, you may also be asked to provide feedback after a navigation session is finished. To opt out of future feedback surveys, simply check the box, “Do not ask me for feedback after trips.”

17. Suspending TeleNav GPS Navigator

Making a Phone Call from TeleNav GPS Navigator

You can Call In to a location that you have found in a Search such as a restaurant or a hotel.



Taking an Incoming Call

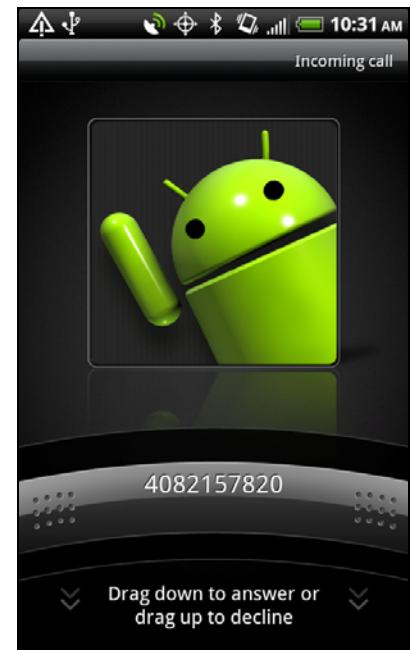
When you are using TeleNav GPS Navigator and your phone receives an incoming call, your phone rings and displays a screen that gives you the option to **Answer** the call or **Ignore** the call.

If you ignore the call, the TeleNav GPS Navigator application resumes and continues with the function that you were using before the call came in.

If you answer the call, TeleNav GPS Navigator will be operating but “suspended.” After the call, press the **Escape** key to end the call. At this point, TeleNav GPS Navigator should resume from its suspended state. If you are navigating and have gotten off the route, TeleNav GPS Navigator will say “Rerouting” and obtain a new route for you.

If you have not yet set your Navigation Audio preferences in **Menu >> Settings >> Navigation Audio** and are on a navigation screen when you receive a call, you will not hear any navigation prompts during the phone call, but the prompts will be resumed after you hang up. To hear navigation prompts while on a call, go to the “Navigation Audio” in Settings and change the “During Phone Call” preference to “Play.”

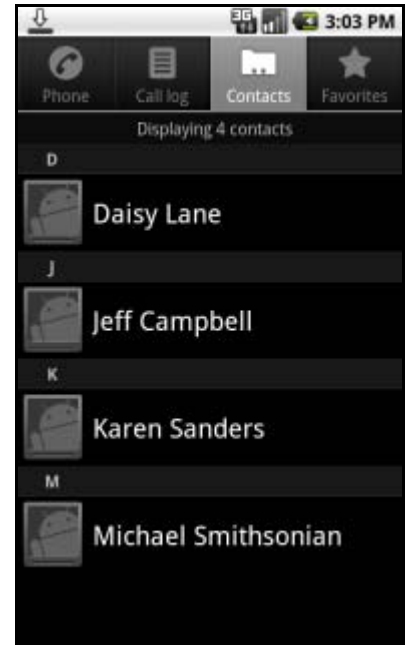
NOTE: When you are on an incoming call, TeleNav GPS Navigator is still running and will periodically collect a GPS fix from the internal GPS receiver. When this fix is taken, there may be a very brief loss of intelligibility on the audio from the caller.



TeleNav GPS Navigator Options from Phone Contact List

You can interact with TeleNav GPS Navigator from your phone's Contact List. While viewing your Contacts list, press the **Menu** key. When you make a selection, TeleNav GPS Navigator will launch and take you to the appropriate menu.

- **Drive To** – Launch navigation in TeleNav GPS Navigator to get driving directions to your contact.
- **View Map** – Plot the Contact's address on a map.
- **Search Around** – Launch Places to find businesses around the Contact's address.
- **Share Address** – Share the Contact's address with other Contacts from your phone or from recipients whose phone numbers you provide.



Interruption of Other Services

Whenever TeleNav GPS Navigator needs to contact its servers (such as when generating a route), it uses your carrier's data service. When TeleNav GPS Navigator uses your carrier's data service, other services such as SMS messaging and conventional cellular calls are not available. Typically, this interruption of other services lasts no more than 20 seconds.

When incoming calls are blocked due to TeleNav GPS Navigator's use of your carrier's data network, phone calls go to your voice mail if you have a voice mail service available.

18. Exiting TeleNav GPS Navigator

To exit the TeleNav GPS Navigator application, do the following:

1. In any menu, press the **Menu** key.
2. Choose **Exit**.



19. Removing TeleNav GPS Navigator

TeleNav GPS Navigator can be removed from your phone quickly right from the device. Follow these steps to remove the application from your phone.

NOTE: *You should always remove TeleNav GPS Navigator before you reinstall the application. This option is not available if TeleNav GPS Navigator was preloaded on your device.*

1. In the Android main menu, go to **Settings**.
2. In the Settings screen, choose **Applications**.
3. Choose **Manage Applications** and then choose "TeleNav GPS Navigator."
4. Choose **Uninstall** to delete the application.

20. The TeleNav GPS Navigator Pre-Planning Website

You can use many of TeleNav GPS Navigator's features on the TeleNav GPS Navigator website. To access the website, go to <http://www.telenav.com>. You can do the following:

- Route planning for planning a trip by entering the starting and destination addresses (this does not update information on your phone).
- The Directory (Search) for finding restaurants, hotels, stores, schools, government offices, etc. You can also get addresses, phone numbers, maps, and directions.
- Contact Customer Support.
- Add an address and save it to the My Favorites list on your phone. The next time you launch the TeleNav GPS Navigator application on your phone, the new address will appear in your My Favorites and Recent Places lists after you manually sync it on the device.

NOTE: *Favorites created on the website will only show up in your My Favorites list on the phone after you choose the "Sync with Website" option on the Favorites page in TeleNav GPS Navigator.*

- Manage addresses in your My Favorites and Recent Places lists (both of which update information on your phone). These lists can grow to an unlimited length. You can also delete addresses you no longer need.
- Manage an independent Web address book (saved to your Web address book only, not saved to your phone).
- View addresses you shared with others.
- Update your personal information including your home and work addresses and your e-mail address.
- Change your PIN number.
- Set up Commute Alerts and sync them with your phone.
- Enable or disable e-mails from TeleNav GPS Navigator, including marketing e-mails and Commute Alerts.

If you need to migrate your account to a different phone number, please call TeleNav Customer Care at 1-888-353-6284. For security reasons, you cannot perform this change unassisted.

Changing Your PIN Number

1. In an Internet browser, go to the TeleNav GPS Navigator Web site at <http://www.telenav.com>.
2. Enter your phone number and PIN to log in.
3. Click on the My Settings tab and choose "Change PIN" on the left navigation bar.
4. Enter your current PIN number and your new PIN number.
5. Click **Save**.

NOTE: *You can find your current PIN number by selecting **Menu** >> **Settings** >> **About** >> **Your PIN Number**:*

21. Error Conditions

Account cancelled or Account not found

You do not have a valid TeleNav GPS Navigator account. Contact TeleNav GPS Navigator Customer Care at 1-888-353-6284.

GPS signal weak, Cannot get GPS signal, or No GPS data

Move to an area where your device has a clearer view of the sky and can still connect with your device. Please note that some car windshields that have heat-reflective coatings may reduce the quality of the GPS signal. Your device should announce when you have adequate GPS signal again.

Low battery

The GPS will not work if the device's battery charge level is below about 15%. Starting with a freshly charged standard battery, we have used TeleNav GPS Navigator for around 4 hours before it became necessary to connect the charging cable. If you get a low battery warning, connect a charging cable as soon as possible. In some cases, you may need to wait a while for the battery to become sufficiently charged so that the GPS receiver will work.

Network signal weak

If the carrier network signal is weak, move to an area where reception is better and try the function that requires network access again.

TeleNav GPS Navigator encountered an error

TeleNav GPS Navigator is having technical problems with the specific request that you made. This can be due to an address that it cannot find, or mapping data that does not allow routing from where you are to where you want to go. In this case, try to use a nearby address.

TeleNav GPS Navigator not available

If you get an advisory message that TeleNav GPS Navigator is not available, exit the TeleNav GPS Navigator application and then re-launch it. If the problem recurs, it may be due to a temporary TeleNav GPS Navigator server outage.

Unable to generate a route

TeleNav GPS Navigator could not generate a route between the two endpoints of the route. This may be a temporary error if you have a weak GPS signal when establishing the origin but may be caused by errors in the map data in the area around the destination.

Unable to reach TeleNav GPS Navigator server

You may see this message for several different reasons: a) your data plan is not active, b) your WIX services are not enabled, c) you are outside of coverage, d) the data network is currently experiencing difficulties, or e) the TeleNav GPS Navigator server is not acknowledging your phone's attempt to communicate.

You should call TeleNav Customer Support at 1-888-353-6284.

Your account has expired

You do not have a valid TeleNav GPS Navigator account. Order TeleNav GPS Navigator by calling TeleNav Customer Support at 1-888-353-6284.

22. FAQs

Why do I need the carrier's data service?

The data plan allows you to access nationwide routes, maps, and Directory content from the TeleNav GPS Navigator servers using the data communication features of your phone. These services are different from your cellular airtime. To order a data plan from your wireless carrier, please contact their customer support directly.

How long after I apply for the data service until I can use my TeleNav GPS Navigator system?

Generally, it takes until the following business morning before the data services are fully provisioned. If you already have data services, it should be no more than 4 hours before an added TeleNav GPS Navigator plan is active.

Does TeleNav GPS Navigator use up my voice plan minutes?

TeleNav GPS Navigator uses data to provide its navigation functions. Using data does not use any of your voice minutes. However, calling the Voice Address Input System does use about 75 seconds per address entered. The Voice Call feature internal to the TeleNav GPS Navigator application also uses voice minutes.

How do I conserve battery life on my device?

To help conserve battery life, set the backlight to **At Turn**. This option turns the backlight on only when a turn is approaching. Go to Settings >> Preference >> Navigation >> Backlight and change the option to **At Turn**.

How do I increase or decrease the voice prompt volume and control the backlighting?

The backlight and speaker volume levels can be controlled from **Menu >> Settings >> Navigation >> Backlight**. Speaker volume can also be controlled with the volume keys on the right-hand side of the device. If the speaker volume is set to at least mid-range and you are still not receiving audio prompts, verify that your device profile is not set to vibrate or quiet. To change your profile settings, highlight the Profiles icon on the Android main menu (it looks like a loudspeaker) and press the trackpad/ball.

Why don't I hear audio navigation prompts when I am using a Bluetooth headset?

If you are using a Bluetooth headset, be sure to press the "\$" (Speaker) key on the device while in navigation mode so that you will be able to hear the audio prompts. A Bluetooth symbol will be shown in the upper-left corner of the screen if you have redirected the audio through a Bluetooth headset. See "Using a Bluetooth Headset" on page [11](#) for more information.

Why can't I get the "Call in Address" feature to work for entering an address?

If you have never placed a call on your new device, the "Call in Address" feature may not work. To resolve this issue, simply place a call from the device's Applications menu. When prompted, type in your home area code and continue with the call. The "Call in Address" feature will now work after you re-launch TeleNav GPS Navigator.

How accurate is the GPS?

GPS accuracy can range from 20m (approx. 65 ft) to 100m (approx. 328 ft). Most of the time, the GPS is accurate to less than 50 meters (approx. 164 ft).

What is ideal GPS environment?

The GPS requires an open, clear view of the sky. Buildings, covered parking areas, tunnels, and dense foliage can cause the GPS receiver to be unable to locate a GPS satellite or may cause extended initialization time (time to first GPS fix).

If you are parked in a covered parking lot or near a tall building, it is recommended that you move into an open area and then begin to use the TeleNav GPS Navigator service.

Why does the GPS not work near buildings and other tall objects?

The GPS uses signals from satellites so it needs a clear view of the sky. Tall buildings and other objects that block the GPS receiver's view to the sky may make it impossible to determine your location. Sometimes the satellites are not overhead but near the horizon; in these cases, the GPS receiver in your phone must have a clear view of the horizon.

How do I know that the GPS has a signal?

The TeleNav GPS Navigator application on your phone alerts you if you do not have a valid GPS signal. If this happens, move to an area where there is a clear view of the sky so the receiver can hear the GPS signals from space.

What happens if I'm using TeleNav GPS Navigator for driving directions and I lose the GPS signal while driving across a bridge or through a tunnel or lose the GPS signal for some other reason?

TeleNav GPS Navigator remembers the speed at which you were driving before losing the GPS signal. TeleNav GPS Navigator continues to give you driving directions based on an estimate of the projected distance that you may have traveled at your last recorded rate of speed. TeleNav GPS Navigator recalculates your current position when you regain a GPS signal and adjusts your driving directions accordingly.

How can I get a route when there is no GPS?

When there is no GPS, the Navigator is not able to provide turn-by-turn navigation in real time. However, you can get a static route with a summary of turn-by-turn directions, detailed traffic information, and a map view of your entire route. To do this, select **Drive To** and enter a destination. Then, while the software is attempting to get GPS, choose **Edit Route**. In the screen that appears, choose **Origin** and type in your current address. When you choose **OK**, the Navigator will show a screen with turn-by-turn directions. You can press the **Menu** key to access Traffic and a static map view of your route.

In addition, your device may be able to obtain an initial location fix from a location without a clear view of the GPS satellites. In this case, you can also get a map view and static route of your trip, but would not be able to receive real-time, turn-by-turn navigation. To proceed with real-time, turn-by-turn navigation, please move to an open area with a clear view of the sky.

I noticed there are stars next to some restaurants I have viewed or saved. How is popularity rated?

Popularity is calculated by the user-generated ratings, averaged by considering the scores of the ratings and the number of users that have rated the location. A location accrues points based on how many stars it is given by TeleNav GPS Navigator users. When a location consistently achieves above-average ratings, its popularity count increases. Negative ratings lower the popularity count of the location.

How long are ratings kept?

Ratings and reviews expire after two years.

How often are your maps updated?

Our maps are updated quarterly.

How do I reinstall the application on my phone?

For Android phones, go to the Android main menu >> Web Browser type in <http://ota.telenav.com/ota/tm>.

Why do I need a PIN number?

Your 4-digit PIN is used to log in to the pre-planning website.

How do I find my PIN number?

Your PIN can be found in the Settings menu. You can use this PIN for pre-planning on <http://www.telenav.com>

I have recently changed phone numbers. How do I move my subscription over to my new phone number?

Please contact your carrier to change the phone number.

TeleNav GPS Navigator is freezing up on me. How do I fix this?

If TeleNav GPS Navigator is freezing, power your phone off for about 20 seconds before turning it back on. Once you've done this, try launching TeleNav GPS Navigator again. If you are still experiencing issues please contact your carrier.

How do I delete my list of "Recent Places?"

You may remove multiple addresses by logging into the TeleNav GPS Navigator pre-planning website at <http://www.telenav.com>. In Recent Places, check the addresses you want to remove. You may also do this from your handset, but you can only remove one address at a time.

23. Customer Support

Send an email with your questions or comments to TeleNav GPS Navigator Customer Support, or enter a comment through the TeleNav GPS Navigator Web site. We will promptly reply to your inquiries.

Toll-Free Customer Support Line: 1-88-TELENAV-4 (1-888-353-6284)

Fax: 408-245-0238

care@telenav.com

www.telenav.com

TeleNav, Inc.
1130 Kifer Road
Sunnyvale, CA 94086

24. TeleNav Services Warranty

The content and Java application services provided by TeleNav is provided “as is” and “as available” without warranties of any kind, either expressed or implied, including but not limited to any warranties of merchantability or fitness for particular use, or non-infringement. You acknowledge that your use of the TeleNav service is at your sole risk and you agree that the service and the information provided are without warranty of any kind by TeleNav.

TeleNav does not warrant the availability, accuracy, completeness, currentness, or reliability of the services available from TeleNav, or the service itself. Unavailability, errors, omissions, or inaccurate data may result from unreliable data due to equipment failure or other technical problems beyond the control of TeleNav, and TeleNav does not warrant the services in any respect due to such circumstances beyond its control.

Although certain information provided to you by TeleNav may be obtained or compiled from sources TeleNav believes to be reliable, TeleNav cannot and does not guarantee the accuracy, validity, kindness, or completeness of any information made available to you for any particular purpose. Under no circumstances, including negligence, will TeleNav or any of its affiliates, directors, officers or employees, or any third party be liable for any direct, indirect, incidental, special or consequential damages that results from your use or your inability to use the services. You acknowledge that this limitation applies to all content information or other services available from TeleNav, and whether or not TeleNav has notice of the possibility of such damages, and whether or not to circumstances giving rise to such damages may have been within the control of TeleNav.

Some states do not allow the exclusion of certain warranties, so some of the above exclusions may not apply to you. In those states, liability is limited to the fullest extent allowed by law.

By using the service, you agree to indemnify TeleNav and its parents, subsidiaries, affiliates, officers and employees and hold them harmless from any and all claims and expenses, including reasonable attorney’s fees, asserted third party due to, or arising out of your use of the service and the site.

TeleNav Inc.
1130 Kifer Road
Sunnyvale, CA 94086

T: 408.245.3800
F: 408.245.0238
www.telenav.com

25. Appendix A: TeleNav 6.2 Features Matrix

| Features | TeleNav GPS Navigator 6.2 Basic | TeleNav GPS Navigator 6.2 Premium |
|---|------------------------------------|--------------------------------------|
| Navigation | | |
| Text Directions | √ | √ |
| Voice Direction | √ | √ |
| Automatic Reroute | √ | √ |
| Navigation View: 2D Moving Maps | √ | √ |
| Navigation View: 3D Moving Maps | √ | √ |
| Navigation Preference to Avoid -HOV Lanes -Tolls -Traffic Delays | √ | √ |
| Traffic Flow | √ | √ |
| Traffic-Optimized Route | | √ |
| Traffic Summary of Route | | √ |
| Traffic Rerouting & Alerts | | √ |
| Navigation without Network Coverage | | √ |
| Resume Trip after Search Along Route | √ | √ |
| Speed Trap | | √ |
| Traffic Camera | | √ |
| Lane Assist | | √ |
| Legal Speed Limit | | √ |

| Features | TeleNav GPS Navigator 6.2 Basic | TeleNav GPS Navigator 6.2 Premium |
|---|---------------------------------|-----------------------------------|
| Fast Route Generation | √ | √ |
| Compare Route | √ | √ |
| Route Planning with up to 3 alternate routes | √ | √ |
| Getting route indoor with no GPS | √ | √ |
| Search | | |
| Convenient 1-box search for addresses and places | √ | √ |
| New "Places" screen with single-click Points-of-Interest Category buttons | √ | √ |
| Business Finder | √ | √ |
| Gas by Price | | √ |
| WiFi Spots | √ | √ |
| Fuzzy Search | √ | √ |
| Search Along Route | √ | √ |
| Business Ratings | √ | √ |
| Merchant Review | √ | √ |
| Deals | √ | √ |
| Menu | √ | √ |
| Movies (including purchase capability from a web browser) | √ | √ |
| Maps & Traffic | | |
| Pinch-to-zoom | √ | √ |
| Intelligent map caching for faster performance | √ | √ |

| Features | TeleNav GPS Navigator 6.2 Basic | TeleNav GPS Navigator 6.2 Premium |
|---|------------------------------------|--------------------------------------|
| Static Map (2D North up) | √ | √ |
| Follow Me Map (2D North up) | √ | √ |
| Traffic on Maps | √ | √ |
| Others | | |
| Record Location | √ | |
| Address Sharing | √ | √ |
| Upgrade to Premium from Device | √ | |
| Speech Input (DSR) for Points-of-Interest Search | | √ |
| Audible Announcement (DSR) of Search Results | | √ |
| Single-Button-Click Voice Input (Command and Control) | | √ |
| Support for Spanish Text and Audio | √ | √ |
| Commute Alerts | | √ |
| Weather | | √ |
| Resume Trip | √ | √ |
| Movies | √ | √ |
| Diagnostic Menu (All troubleshooting info & tools in one place) | √ | √ |
| Night time map colors (based on sunrise and sunset time) | √ | √ |